

BY WAY OF EXAMPLE, BUT NOT LIMITATION, THE FOLLOWING COSTS ARE ALLOWABLE OR DISALLOWABLE (as approved by the ETSC on 6/21/2005):

**ALLOWABLE WIRELESS and WIRELINE
9-1-1 SURCHARGE EXPENDITURES**

Personnel Costs directly attributable to the delivery of 9-1-1 service (i.e.; directors, supervisors, dispatchers, call-takers, technical staff, support staff):

Salaries	MSAG Coordination	Uniforms
Fringe Benefits	Addressing/Database	EAP

Note: If 9-1-1 staff serves dual functions (i.e.; a director who is also in charge of Emergency Management, a dispatcher who is also a police officer) then only those portions of personnel costs attributable to their 9-1-1 functions should be allowable.

Facility Costs of the dispatch center directly attributable to the delivery of 9-1-1 service:

- Capital improvements for construction, remodeling, or expansion of dispatch center
- Electrical/Heat/AC/Water
- Fire Suppression System
- Cleaning, Maintenance, Trash Removal
- Telephone
- Generator/UPS and Grounding
- Insurance
- Office Supplies
- Printing and copying
- Furniture

Note: If a shared facility, only those portions of facility costs attributable to the 9-1-1 functions should be allowable.

Training and Memberships directly related to 9-1-1 service:

- On the job training
- Vendor provided training
- Conferences
- Travel and lodging as necessary
- Membership in associations (APCO, NENA, etc.)

THE BELOW DISALLOWABLE EXPENSES ARE MEANT TO SERVE AS EXAMPLES ONLY - PLEASE REFER TO THE ETSC APPEALS PROCESS FOR QUESTIONS.

Personnel Costs of law enforcement, fire, and EMS responders, emergency management staff, shared support or technical staff, except for portions of time directly functioning as 9-1-1 allowable staff.

Facility Costs of law enforcement, fire, EMS, emergency management, or other municipal facilities, except for that portion housing the 9-1-1 center or back up center, or leased to the 9-1-1 center for allowable training or meeting facilities.

Capital costs and furnishing for facilities for which the primary purpose is other than 9-1-1 (i.e.; a conference room used primarily for the City Council but occasionally leased/loaned to the 9-1-1 center for meetings).

Training for staff not involved directly in the delivery of 9-1-1 service, or for any staff for courses not directly attributable to 9-1-1 or dispatching services.

Memberships for staff not involved directly in the delivery of 9-1-1 service, or for associations with a primary purpose other than public safety communications (i.e., sheriff's associations, police or fire chief associations, etc.)

**ALLOWABLE WIRELESS and WIRELINE
9-1-1 SURCHARGE EXPENDITURES**

Hardware, software, connectivity and peripherals
directly attributable to the delivery of 9-1-1 service:

Customer Premise Equipment
Remote CPE Hardware/Modems
Computer-Aided Dispatch
Radio system (consoles, infrastructure, field
equipment)
LEIN costs for dispatch purposes
Paging System, pagers and related costs
Voice logging equipment
Mobile Data Systems
GIS/Mapping Systems/AVL Systems
Alarms/Security Systems
Connectivity for any of the above
Maintenance and service agreements of above
Software licensing of the above
Associated database costs

**Vehicle costs (staff vehicle, pool car, mileage
reimbursement, fuel, etc.)** directly attributable to the
delivery of 9-1-1 service:

Travel for meetings, training, conferences
Travel for MSAG verification and testing
Travel for 9-1-1 Public Education purposes

Professional Services

Attorneys Consultants Insurance
Architects Auditor

Public Information/Education Expenses directly
attributable to the delivery of 9-1-1 service.

Miscellaneous:

**DISALLOWED WIRELESS and WIRELINE
9-1-1 SURCHARGE EXPENDITURES**

Hardware, software, connectivity and peripherals
not attributable to the delivery of 9-1-1 service:

Law Enforcement Record Management Systems
Fire Records Management Systems
EMS Records Management Systems
Jail Records Management Systems
LEIN costs for non-9-1-1 functions (e.g., Records unit)
Word processing, databases, etc. not directly
attributable to 9-1-1 service
GIS not directly related to the delivery of 9-1-1 service
Court Information Systems
Connectivity for any of the above
Maintenance and service agreements for any of the
above
Software licensing for any of the above

**Vehicle costs (fleet vehicle, pool car, mileage
reimbursement, etc.)** for law enforcement, fire, or
EMS responders, such as patrol cars, fire apparatus,
ambulances, etc.

Professional Services not directly attributable to the
delivery of 9-1-1 service.

Public Information not directly attributable to the
delivery of 9-1-1 service.

Miscellaneous:

Road Signs/Addressing Implements