

The Public Safety Group

Presents

“9-1-1: Hacked, Attacked and Where’s That”

In conjunction with the Seekonk Communications
August 30, 2017

Seekonk Public Safety Complex
500 Taunton Ave
Seekonk, MA 02771
Class 8:30-4:30

This class has been created to bring telecommunicators up to speed on the technological terrorism and the “Internet of Things” that are plaguing our 9-1-1 centers across the nation. We will discuss getting back to the basics of identifying ANI/ALI & mapping knowledge and the importance of understanding all of the information displayed. We will also review and hear examples of swatting, hoax calls, and denial of service, ransomware as well as other situations that have temporarily paralyzed 911 centers. In addition we will identify other technological speed bumps that are stumping our call-takers such as VOIP calls, APPS calling 911, WIFI dialing, cellular boosters and calls being routed to other countries. These types of calls do not always arrive in the PSAP via traditional means and it is important for telecommunicators to be ready for and understand the process for when they do.

COST: \$199

The Public Safety Group
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Register on-line at www.publicsafetygroup.com
All major credit cards accepted

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