911 Emergency Dispatching: 
What Public Safety Dispatchers MUST Know About 
Handling Potential Suicide Calls & Active Suicide Calls

Presented by: The Law Office of Attorney Patrick Rogers
Especially designed for:

ALL Public Safety Dispatchers (Non-Sworn & Sworn)

Tuesday: October 24, 2017 at the Nantucket Police Department
The seminar will run from 8:00 a.m.- 12:00 p.m. (4 HOUR CLASS)
To register, simply complete the form below and fax this page to 508-622-1820
or call Paula at 508-989-9848. The cost for this seminar is $175.00 per official.

The Course Description: Being a public safety dispatcher is one of the most stressful occupations in law enforcement- especially in Massachusetts. Unfortunately, very little training, if any, is ever afforded to this important position.

- 911 Dispatchers / Call Takers will learn the latest strategies for controlling the conversation with callers who are reporting a potential suicide by another, or their own suicide threat.
- The Public Safety Dispatcher will gather information from a sequential list of questions, as the Dispatcher now becomes an integral team member for this call.
- You will have the opportunity to improve your job performance by learning why and how people commit suicide.
- Create an awareness of the risk factors as well as signs and symptoms in effective suicide prevention.
- Learn how intervention can prevent many suicidal behaviors, if detected and acted upon early enough.
- Learn how to best respond to suicide survivors (all those left behind)
- Source: Massachusetts Police Training Council, Curriculum; Samaritans, Curriculum; I.C.I.S.F., A.S.S., Curriculums.

Direct Department Billing for 2017 911 Dispatch Suicide Clinic
Agency__________________________________________________________
Street Address w/ zip code__________________________________________
Phone___________________________________________________________
Dept. email________________________________________________________

Names of Officials Attending 911 Public Safety Dispatch Clinic (include rank if applicable)
1).____________________________ 2).____________________________ 3).____________________________
4).____________________________ 5).____________________________ 6).____________________________
7).____________________________ 8).____________________________ 9).____________________________

Please make Checks payable to Patrick Rogers and send them to 5 Jethol Drive, Assonet, MA 02702