911 Emergency Dispatching: Tips and Tricks for the Dispatcher

Presented by: The Law Office of Attorney Patrick Rogers
Especially designed for:

ALL Public Safety Dispatchers (Non-Sworn & Sworn)

Tuesday: October 24, 2017 at the Bourne Fire Department Headquarters
51 Meetinghouse Lane Sagamore Beach, MA 02562

The seminar will run from 8:00 a.m.- 12:00 p.m. (4 HOUR CLASS) COST: $175.00 per dispatcher.
Instructor: Detective Kevin Connolly from Barnstable Police Department.
To register, simply complete the form below and fax this page to 508-622-1820 or call 508-989-9848.

The Course Description: Being a public safety dispatcher is one of the most stressful occupations in law enforcement especially in Massachusetts. Unfortunately, very little training, if any, is ever afforded to this important position.

- Using Facebook to the max, Social Media Searches, Graph Searches
- URL Manipulation
- Connecting multiple accounts for investigations
- Google and Google Earth
- Going beyond the basics
- Plotting out search grids and pings from cell carriers
- ZetX
- Cellphone database and historical cell tower mapping
- Statewide in house information sharing
- Overview of tools available to departments and how they can assist in investigations right from the start

Direct Department Billing for 2017 911 Dispatch Clinic

Agency__________________________________________________________
Street Address w/ zip code__________________________________________
Phone__________________________________________________________
Dept. email_______________________________________________________

Names of Officials Attending 911 Public Safety Dispatch Clinic (include rank if applicable)
1).______________________________________________________________
2).______________________________________________________________
3).______________________________________________________________
4).______________________________________________________________
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6).______________________________________________________________
7).______________________________________________________________
8).______________________________________________________________
9).______________________________________________________________

Please make checks payable to Patrick Rogers and send them to 5 Jethol Drive, Assonet, MA 02702