

Sexual and Domestic Violence on College Campuses

Class held at Little River Substation, 366 Little River Road

Apr 10, 2018 • Westfield, MA

Hosted by: Westfield Public Safety Communications

Approved by: MA State 911 Agency; Eligible for 8 CEUs

Course #: 17-2026

Course Duration: 8 Hours

Price: \$213.40 per person

Class Hours:

8:30 AM - 4:30 PM

Maximize Your Agency's Impact on 911 Calls Involving Sexual and Domestic Violence

This course trains Public Safety Telecommunicators how best to handle 911 calls about sexual and domestic violence, particularly from the vantage point of college campuses.

By examining the specific role that 911 Call Handlers play in calls involving domestic violence, sexual assault, and acquaintance rape, this course teaches PSAPs how to create a safer environment for both domestic violence victims and for law enforcement responders dispatched to the scene.

TOPICS COVERED:

- The Dynamics of Domestic Violence
- Tactics for Handling Domestic Violence Calls
- Sexual Assault and Acquaintance Rape
- Courtroom Testimony
- Liability

LEARN HOW TO:

- Best Respond to the Domestic Violence Calls
- Empower victims to assist in prosecutions.
- Identify law enforcement liability exposure.

DISPATCH·U

DispatchU is the training arm of PowerPhone focused on RAISING THE STANDARD of 911 Call Handler training. DispatchU courses are available online and in the classroom.



Total Response is a fully integrated 911 call handling system providing the training, tools and review techniques for PSAPs to create and implement a higher standard of 911 call handling.

REGISTER NOW!

For more information about DispatchU, visit www.PowerPhone.com/dispatchu

*To register, please call
Nancy @ 203.350.0337*