

UNITED COMMUNICATION SOLUTIONS

KEEPING YOUR COOL: DEALING WITH DIFFICULT CO-WORKERS

8 Hours Continuing Education

No matter where you work, you will have difficult co-workers, bosses, and peers. You can vastly improve your own work environment by learning the best ways to deal with who you work with. You can also improve the work environment of your co-workers by learning how to deal with negativity and conflict which can result in a positive work environment for all.

Course topics include:

- Dealing with bullies at work
- How to best deal with difficult people
- Dealing with the negative co-worker
- Dealing with conflict
- Developing effective work relationships

**MA State
911 Grant
Approved**

Hosted By:

**South Worcester County
Communications Center
357 MAIN ST
WEBSTER, MA 01570**

December 10, 2018

**8:00 AM—4:00 PM EDT
FEE: \$150 PER ATTENDEE**

Register: www.unitedcommsolutions.com/events

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