



Massachusetts Communications Supervisors Association

“Developing Dispatchers & Dispatch Centers”

Christopher Campbell
Seekonk Communications
President

Charles Goodwin
Natick PD
Vice-President

Liz Belmonte
Cambridge 911
Secretary

Warren Gould
Boxford Communications
Treasurer

Lee Ann Delp
ECECC
Laura Kilgour
Amesbury PD
Essex County VP's

Anthony Fowler
Holbrook Communications
Kevin Lessard
Brookline PD
Southeast Regional VP's

Laura McGerigle
Newton PD
Mary Ann McLaughlin
Acton PD
Middlesex-Suffolk County VP's

Greg Lynskey
SWCCC
Laurie Lyons
Gardner PD
Worcester County VP's

Erin Hastings
MSP
Hampden/Berkshire Cty VP's

David Squires
Belchertown
Franklin/Hampshire County VP

Stephen Hooke
911 Commission Representative

Board@ma911.org

October 24, 2018, Seekonk Public Safety, 27 Attendees, 15 Agencies

Welcome: Chris Campbell, President MCSA, Seekonk Communications Director

Presentation: Seekonk Patrolmen Keith Perry

The role of critical reasoning in Strategic & Tactical Communications

NERAC: Chris Ryan nothing to report

SIEC: more to follow

State 911: Steve Hooke nothing to report. No commission meeting since May, next meeting 10/25. Development grants are out.

Discussion:

- State 911 department Monna Wallace. The Text-to-911 Online Refresher available on the State 911 website: <https://www.mass.gov/info-details/text-to-9-1-1-online-refresher>. Call Center Managers are responsible for having their people trained. It will go live in December and there will be press releases in January. All updated information can be found in the State 911 newsletter.
- Opening for Regional Vic-President for Hampden/Berkshire Counties to serve with Erin Hastings. D.Jeremy Demar is temporarily appointed until election at November meeting. Anyone interested should submit their interest 14 days before next meeting in November.
- Anne Camaro from Cambridge Emergency Communications called for any community who might be interested in joining BAPS (Boston Area Peer Support) to please get in touch with her and she will give you information on the process involved.

Committee Reports:

Website: Nothing to report. E-board meeting following meeting. Presentation for potential to hire new company to update website.

Training: Working on training for March meeting.

Events: Nothing to Report-Laura not in attendance



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Outreach: Nothing to Report-waiting on website update. If an agency needs information pushed out on social media, send it webmaster@ma911.org, for social media send it to the outreach committee.

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Bylaws: Anyone interested in sitting on this committee or any other committee, reach out to Chris

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Regional VP Reports:

Lee Ann Delp: *ECRECC*-nothing to report

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Laura McGerigle/MaryAnn McLaughlin: *Middlesex/Suffolk*-EMD class will be hosted in Acton through Powerphone 11/27-11/29. After the first of the year an EMD class through Priority will be hosted.

Anthony Fowler
Holbrook Communications
Kevin Lessard
Brookline PD
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Anthony Fowler: *Southeast*-Trainings available in Holbrook-Adam Timm will be presenting 4/17 & 4/18, “Power of Resilience” and “Positive Interactions with Difficult People”. 12/17-12/19 APCO CTO training. November training in Seekonk through United Communications.

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Greg Lynskey-SWCCC-Worcester is hiring Deputy Director. 10/28 is the deadline. Also, hiring dispatchers along with the town of Sutton. SWCCC hosting December trainings.

Erin Hastings
MSP
Hampden/Berkshire Cty VP's

Laure Lyons reports that there were 2 fundraisers at APCO for NC families. Tracy Eldridge & Charlie Goodwin selling tickets for a raffle. Newtown, CT dispatcher also “adopted” family in NC to support a dispatcher impacted by disaster. MCSA pledges donation to the NC cause.

David Squires
Belchertown
Franklin/Hampshire County VP

Erin Hastings: Hampden/Berkshire County. East Longmeadow posted for director. Also, posting for dispatchers. Springfield is also hiring dispatchers.

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David Squires: *Franklin/Hampshire*-Still looking for a Co-VP. Advised to fill out waiver to bypass any problems with APCO registrations.

Treasurer's Report: \$27,591.27 balance. Fall invoices are going out. Any new agencies can go on MCSA website to request invoice. Send email to MCSA if you are a new agency. Report approved.



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Secretaries Report: September minutes are reported as written. January meeting host. Will now be Essex County with lunch provided. Report approved.

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President’s Report: Next month meeting decided to be moved up one week to 11/14 due to the Thanksgiving holiday. Chris will reach out to Stoneham to ensure that the date is good with them. Chris has nothing new on retirement. Chris still advising to push the issue, write, continue to be vocal. Looking to refile before the legislative session starts.

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