

# Active Shooting Response<sup>TM</sup>

**Coming to your area!**

**Mar 13, 2019 • Springfield , MA**

**Hosted by: Springfield Technical Community College Police L**

Approved by: MA State 911 Agency; Eligible for 8 CEUs

Course #: 18-2101

Course Duration: 8 Hours

Price: \$209.00 per person

**Class Hours:**

**8:30 AM - 4:30 PM**

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## Make every second count when you are faced with a fast-moving incident.

From college campuses to workplace violence to mall shootings, the active shooter is a unique challenge for law enforcement agencies. 911 calls from frightened victims and bystanders are a reality that telecommunicators will continue to be faced with.

### TOPICS COVERED:

- Pre-planning
- Profiling the active shooter
- Five origins of active shootings
- Pre-arrival instructions
- Gathering vital intelligence for responders
- Communicating with the active shooter
- Workplace violence
- School shootings
- Containment plans
- Safe environment
- ICS in active shootings
- Critical incident stress debriefings
- Immediate Action Rapid Deployment tactics (IARD)

### LEARN HOW TO:

- Question and protect callers and witnesses
- Inform and protect law enforcement and responders
- Identify the mentality and characteristics of active shooters

**DISPATCH·U**  
**EDUCATION**

**DispatchU is the training arm of PowerPhone and focused on RAISING THE STANDARD of dispatcher training. DispatchU courses are available online to empower you to advance your career.**

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**TOTAL**  
**RESPONSE**

**YOUR STANDARD OF CARE DRIVES EVERYTHING! Total Response<sup>®</sup> is a quality improvement call handling protocol solution focused on maintaining and improving PSAPs standard of care.**

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**REGISTER NOW!**

**For more information about DispatchU call or visit our website.**

*Please contact Heidi  
203-350-0358 to register*

