

Social Media

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and Facebook:

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MCSAMA911/](https://www.facebook.com/MCSAMA911/)

Monthly Meeting

May 15, 2019

10:00-13:00

Cambridge Emergency
Communications

125 6th Street

Cambridge, MA 02142

**This month's meeting at
Cambridge 911 will
include presentations
from Guardian Tracking
and Rave Mobile Safety.**

**This is the final meeting
before the Annual
Meeting in June.**

June 19, 2019

10:00-13:00

Michael's Harborside

1 Tournament Wharf

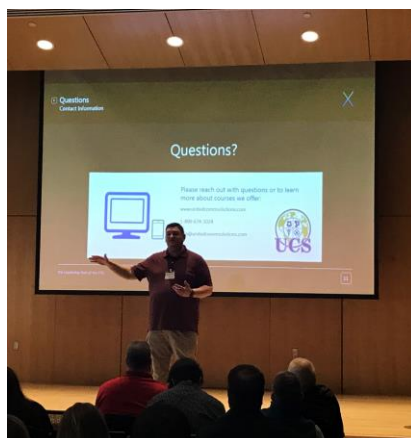
Newburyport, MA 01950

CTO Training Day

Of particular note last month was the Communications Training Officer (CTO) In-Service Training, which was offered on Wednesday, April 24, 2019 at Framingham State University. The first CTO Training Day was a success and was attended by 53 CTOs, managers, and directors from all over the Commonwealth who had the opportunity to engage in and observe a number of presentations which included: Navigating Training Programs as a New CTO, Leadership Roles as a CTO, Overcoming Difficult Trainees, CTO Liability, the Dos and Don'ts of Recording Performance, Calibrating Your Training Program, as well as overviews of the APCO CTO and Training Coordinator standards.

For those interested, the presentations from the CTO In-Service Training Day are available on MCSA's website here:

<http://ma911.org/cto-training-day-04-24-2019/>



this issue

CTO Training and Con Ed P.1

Elections and Updates P.2



FY 2019 Continuing Education

Keep in mind the Commonwealth's required continuing education hours must be completed by **June 30, 2019**. Every telecommunicator must complete 16 hours of continuing education by June 30. CPR and EMD certifications must also be up to date, if applicable. You'll find a complete list of all State-approved courses here:

<https://www.mass.gov/lists/view-state-911-department-approved-courses>



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Board@ma911.org

MCSA EXECUTIVE BOARD ELECTIONS



Anyone wishing to seek election to a MCSA Executive Board position must declare their candidacy at (or by) the May meeting on Wednesday, 5/15 at Cambridge 911.

Candidacy intentions can also be declared in writing by notifying the current executive board via board@ma911.org.

The available Executive Board positions are as follows:

- President
- Vice President
- Treasurer
- Secretary
- Regional VPs and co-VPs:
 - Essex County
 - Middlesex and Suffolk counties
 - Southeastern MA (Bristol.

LEGISLATIVE UPDATES

For the most recent legislative updates regarding telecommunicator reclassification in the Commonwealth and national efforts on the 911 Saves Act, see the “Telcommunicator Reclassification” portion of our website!

<http://ma911.org/initiatives/telecommunicator-reclassification/>

Pictured above: a few snapshots from the CTO In-Service Training Day at Framingham State.

IDEAS FOR FUTURE ISSUES?

LET US KNOW!

Contact Grace Cohen, Newsletter Editor, with topic ideas or subjects you'd like covered in future issues.

outreach@ma911.org