



PUBLIC SAFETY TELECOMMUNICATOR ANNUAL IN-SERVICE 2019

The City of Cambridge Emergency Communications Department, in conjunction with the Atlantic Chapter of the Association of Public-Safety Communications Officials (APCO), is pleased to present its annual in-service training program. Program components are approved by the State 911 Department Fiscal and Training Division for Continuing Education Credit and Grant Reimbursement.

This will be an eight-hour program of educational sessions. Sessions will be offered on three different days to accommodate rotating schedules.

These courses are FREE of charge. There are no pre-requisites, and APCO membership is not required. All sessions will be held 7AM-3PM, at the Robert H Healy Building, 125 Sixth St. Cambridge, MA 02142

Class size is limited. Register by clicking [here](#).

**COURSES ARE FREE
APCO MEMBERSHIP NOT REQUIRED**

Topics to be covered:

1. EMD & In-Progress Calls
2. Handling Callers Reporting Sexual Assault
3. Wellness & Peer Support

Training Dates:

Wednesday – 09/25/2019 - 7am-3pm

Wednesday – 10/02/2019 - 7am-3pm

Wednesday – 10/09/2019 - 7am-3pm

