



Massachusetts Communications Supervisors Association

“Developing Dispatchers & Dispatch Centers”

MCSA Monthly Meeting Agenda

Date: November 20, 2019

Time: 10:00 AM

Location: Auburn PD, 416 Oxford Street North, 01501

Note: Please Park at Ice Rink Across the Street

Charles Goodwin
Natick PD
President

Laurie Lyons
Gardner PD
Vice-President

Gregory Lynskey
SWCCC
Secretary

Warren Gould
Boxford Communications
Treasurer

Christopher Campbell
Falmouth Communications
Immediate Past President

Laura Kilgour
Amesbury PD
Essex County VP's

Lauren Mielke
HRECC
Southeast Regional VP's

Mary Ann McLaughlin
Acton PD
Corey Swift
Wilmington Public Safety
Middlesex-Suffolk County VP's

Penny Ryan
Auburn Communications
Jennifer Janda-Law
Clinton PD
Worcester County VP's

D. Jeremy DeMar
Springfield Communications
Erin Hastings
WESTCOMM
Hampden/Berkshire Cty VP's

David Squires
Belchertown Police
Franklin/Hampshire County VP

Stephen Hooke
HRECC
911 Commission Representative

Board@ma911.org

1. **Welcome & Introductions – President Charles Goodwin**
2. **Moment of Silence – Fire Lt. Jason Menard, Worcester Fire LODD**
3. **Monthly Training/Presenter – Chief Stephen Coleman, Auburn Fire – Understanding Public Relations and Customer Service**
Approved by State 911 for 2 hours of Continuing Education Credits
4. **Updates from State 911**
5. **Appointee Reports**
 - a. NERAC Report – Christopher Ryan
 - b. SIEC Report – Warren Gould
 - c. State 911 Commission Report – Stephen Hooke
6. **Treasurer's Report – Warren Gould**
 - a. Account Balance
 - b. FY20 Membership Invoices
7. **Secretary's Report – Gregory Lynskey**
 - a. October 16, 2019 Meeting Minutes
8. **Committee Reports**
 - a. Training – Mary Ann McLaughlin
 - i. Joint MCSA-APCO Subcommittee
 - b. Events – Mary Ann McLaughlin
 - c. Historical – Laurie Lyons
 - d. Legislative – Christopher Campbell
 - e. Standards
 - f. Outreach – Jeremy Demar
 - i. Membership – Jennifer Janda-Law
 - ii. Website – Anne Camaro
 - iii. APCO Atlantic Booth Review
 - g. Telecommunicator CISM



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9. Regional Vice Presidents

- a. Essex – Laura Kilgour
- b. Middlesex / Suffolk – Mary Ann McLaughlin & Corey Swift
- c. South East – Kevin Lessard & Lauren Mielke
- d. Worcester – Penny Ryan & Jennifer Janda-Law
- e. Hampden / Berkshire – Jeremy Demar & Erin Hastings
- f. Franklin / Hampshire – David Squires

10. President's Report – Charles Goodwin

- a. 911 Saves Act Update – H.R.1629 & S.1015
- b. MA Retirement Update – H.2366 & S.1529
 - i. November 12 Hearing Update
- c. MCSA 20th Anniversary
- d. Accept Resignation of Lee Delp effective 11/7/19, declare vacancy for Essex County Regional VP and schedule election for December Meeting
- e. Accept Resignation of Kevin Lessard effective 11/19/19, declare vacancy for Southeastern Regional VP and schedule election for December Meeting

11. Other Business

12. Adjourn

Upcoming Monthly Meeting Locations

- December 18, 2019 – Falmouth Police, 750 Main St., Falmouth 02540 – Note Location Change
- January 15, 2020 – Boxford Comm., 285 Ipswich Rd., Ipswich 01921
- February 12, 2020 – Wilmington Public Safety, 1 Adelaide St., Wilmington 01887 – Note date change
- March – Annual Training Event TBD
- April – Maynard Police – 197 Main St., Maynard 01754
- May 20, 2020 – State 911 Western Mass Training Center, 1250 St. James Ave., Springfield 01104
- June – Annual Meeting TBD

*Note: Meetings are audio recorded for record keeping and minute taking purposes.