



Massachusetts Communications Supervisors Association

“Developing Dispatchers & Dispatch Centers”

MCSA Monthly Meeting Agenda

Date: December 18, 2019

Time: 10:00 AM

Location: Falmouth PD, 750 Main St., Falmouth 02540

Charles Goodwin
Natick PD
President

Laurie Lyons
Gardner PD
Vice-President

Gregory Lynskey
SWCCC
Secretary

Warren Gould
Boxford Communications
Treasurer

Christopher Campbell
Falmouth Communications
Immediate Past President

Laura Kilgour
Amesbury PD
Essex County VP's

Lauren Mielke
HRECC
Southeast Regional VP's

Mary Ann McLaughlin
Acton PD
Corey Swift
Wilmington Public Safety
Middlesex-Suffolk County VP's

Penny Ryan
Auburn Communications
Jennifer Janda-Law
Clinton PD
Worcester County VP's

D. Jeremy DeMar
Springfield Communications
Erin Hastings
WESTCOMM
Hampden/Berkshire Cty VP's

David Squires
Belchertown Police
Franklin/Hampshire County VP

Stephen Hooke
HRECC
911 Commission Representative

Board@ma911.org

- 1. Welcome & Introductions – President Charles Goodwin**
- 2. Monthly Training/Presenter – Upper Cape Crisis Negotiation Team – Best Practices for Communications Personnel dealing with Critical Incident Callers Prior to CNT Arrival**
- 3. Updates from State 911**
- 4. Election – Seek Nominations and Vote to Elect One (1) Southeast Regional Vice President – *Eligible Counties are Bristol, Norfolk, Plymouth, Barnstable, Dukes, and Nantucket***
- 5. Appointee Reports**
 - a. NERAC Report – Christopher Ryan
 - b. SIEC Report – Warren Gould
 - c. State 911 Commission Report – Stephen Hooke
- 6. Treasurer's Report – Warren Gould**
 - a. Account Balance
 - b. FY20 Membership Invoices
- 7. Secretary's Report – Gregory Lynskey**
 - a. November 20, 2019 Meeting Minutes
- 8. Announce Results of Southeast Regional VP Election**
- 9. Committee Reports**
 - a. Training – Mary Ann McLaughlin
 - i. Joint MCSA-APCO Subcommittee
 - b. Events – Mary Ann McLaughlin
 - c. Historical – Laurie Lyons
 - i. Artifacts and Documents Storage Options
 - d. Legislative – Christopher Campbell
 - e. Standards – Christopher Campbell



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- f. Outreach – Jeremy Demar
 - i. Membership – Jennifer Janda-Law
 - ii. Website – Anne Camaro
 - iii. APCO Atlantic Booth Review
- g. Telecommunicator CISM

10. Regional Vice Presidents

- a. Essex – Laura Kilgour
- b. Middlesex / Suffolk – Mary Ann McLaughlin & Corey Swift
- c. Southeast – Lauren Mielke
- d. Worcester – Penny Ryan & Jennifer Janda-Law
- e. Hampden / Berkshire – Jeremy Demar & Erin Hastings
- f. Franklin / Hampshire – David Squires

11. President's Report – Charles Goodwin

- a. 911 Saves Act Update – H.R.1629 & S.1015
- b. MA Retirement Update – H.2366 & S.1529
- c. Discussion of Honorary Memberships

12. Other Business

13. Adjourn

Upcoming Monthly Meeting Locations

- January 15, 2020 – Boxford Comm., Boxford Town Hall - 7A Spofford Rd., Boxford 01921 – *Note: Election to be held for one (1) Essex County VP – NOTE: UPDATED LOCATION*
- February 12, 2020 – Wilmington Public Safety, 1 Adelaide St., Wilmington 01887 – *Note date change*
- March 25, 2020 – Annual Training Event – Matt Grogan/Denise Amber Lee Foundation: “Hope in the Midst of Crisis” – Boxboro Regency, 242 Adams Pl, Boxborough 01719
- April 15, 2020 – Maynard Police – 197 Main St., Maynard 01754
- May 20, 2020 – State 911 Western Mass Training Center, 1250 St. James Ave., Springfield 01104
- June – Annual Meeting TBD

*Note: Meetings are audio recorded for record keeping and minute taking purposes.