



## Massachusetts Communications Supervisors Association Presents:

### Hope In The Midst Of Chaos: The Las Vegas Route 91 Harvest Festival Shooting

By: Denise Amber Lee Foundation

Quiet turned to terror the evening of Sunday October 1, 2017 at the Combined Communications Center of Las Vegas. A lone gunman had opened fire on the Route 91 Harvest Music Festival, on the famous Las Vegas Strip, where 22,000 concert-goers were in attendance. Calls poured into the center as people were running for their lives. From gunshot wounds to trample victims, misinformation to scene safety issues, Matt discusses his experience that evening, the lessons they learned from this event, and how you can prepare and adapt for a new normal. Through grit and determination, the Las Vegas Fire telecommunicators put together the largest fire and medical response Las Vegas has ever seen, and ensure that everyone who they came into contact with, found hope in the midst of chaos.

**March 25, 2020**

**Registration:**

**7:00 a.m.-8:00 a.m.**

**Class:**

**8:00 a.m.-5:00 p.m.**

**Members: \$175/person  
Non-Members: \$200/person  
Approved for MA State 911**

*Denise Amber Lee*  
F O U N D A T I O N

Organization Background: The Denise Amber Lee Foundation was founded by Denise's husband, Nathan Lee in June of 2008, 6 months after her tragic death. He has made it his life's mission to travel the country telling her story, to help 911 centers across the country try to avoid a similar occurrence to someone else. The Denise Amber Lee Foundation mission is:

To support and promote Public Safety through:

- Uniform training
- Standardized Protocols
- Defined Measurable Outcomes (Quality Assurance)
- Technological Advances to 911 with an emphasis on wireless location

**Location: Boxboro Regency Hotel & Conference Center  
242 Adams Place, Boxborough, MA 01719**

**Registration includes: Training Course, Work Book, Certificate of Completion,  
Complimentary Breakfast and Lunch.**

**For additional information or to register, email: [training@ma911.org](mailto:training@ma911.org)**