

Title	Rapid Intervention for the Public Safety Dispatcher
Price	
Code	279
Activity Type	Classroom Courses
Activity Publisher	MFA Catalog
Duration in Days	1 day(s)
Duration in Hours	08:00 hour(s)

Training Category

RIT

Classroom Hours

8

CEU

6

Cancellation Policy

Attendance / No Show / Cancellation Policy

ATTENDANCE:

In order for a student to receive credit for courses, they must be properly registered and have signed the course roster(s) as proof of attendance.

In the event that a student is unable to attend a course, it is their responsibility to cancel their registration of the Learning Activity within DFS Learning Management System (LMS).

NO SHOW:

Failure to notify the Massachusetts Firefighting Academy to cancel out of a course will result in the student being placed on the "No Show" list.

1st offense will result in an email notification issued to the student.

2nd offense will result in an email notification to the student and their respective department head. 2nd offense status will be identified during the selection process within priority selection courses.

3rd offense will result in an email notification issued to the student and their respective department head stating suspension from all Massachusetts Firefighting Academy trainings for one year.

At the discretion of the Program Coordinator, any no show event may affect the selection process for a priority selection course.

REFUND:

0 - 9 days from date of course = No Refund

Up to 10 days from date of course = Refund in Full

Cancelled or Not Selected by MFA = Refund in Full

SEVERE WEATHER CANCELLATION HOTLINE (978) 567-3248

This 24-7 voice message is continually updated as to the status of classes at Firefighting Academy locations as weather conditions change. This Hotline provides the latest information on course status. Please check the hotline often during severe weather for the latest and most accurate information on the status of courses. This line does not accept messages, to leave a message call (978) 567-3200.