Massachusetts Communications Supervisors Association

"Developing Dispatchers & Dispatch Centers"

Christopher Campbell
Seekonk Communications
President

Charles Goodwin
Natick PD
Vice-President

Liz Belmonte
Cambridge 911
Secretary

Warren Gould
Boxford Communications
Treasurer

Lee Ann Delp
ECRECC
Laura Kilgour
Amesbury PD
Essex County VP's

Anthony Fowler
Holbrook Communications
Kevin Lessard
Brookline PD
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Laura McGerigle
Newton PD
Mary Ann McLaughlin
Acton PD
Middlesex-Suffolk County VP's

Greg Lynskey
SWCCC
Laurie Lyons
Gardner PD
Worcester County VP's

D. Jeremy DeMar
Springfield Communications
Erin Hastings
MSP
Hampden/Berkshire Cty VP"s

David Squires
Belchertown
Franklin/Hampshire County VP

Stephen Hooke
911 Commission Representative

Board@ma911.org

April 17, 2019, Maynard Police Department, 30Attendees, 24 Agencies

1. **Welcome:** Chris Campbell, President MCSA, Seekonk Communications Director
2.
3. **Presentation:** Massachusetts Environmental Police

4. **State 911 Updates**

- Springfield training location, same plaza as the registry. It will have two classrooms and office space. Hope to be in by October.
- Telecommunicator certification program-Cape Cod Community College. Started talking about program 4-5 months ago also in conjunction with "Mass Hire". Monna did workshops and talked about opportunities for a career in 911. Candidates are put through a minimum background check. Candidates are out of the Cape area and currently planning for the next group to go through. In the process of looking for more groups throughout the state.
- Offer made to new Public Education Coordinator. Candidate comes from the 911 world and should start in mid-May.
- Request has been made for interpreter services for text. Monna will be at NENA in June networking to get more information on interpreter services.
- No update on when we will be able to transfer text.
- Reminder to continue con-ed for text to 911 training. Dispatchers should be continually refreshed.
- Compliance form on state website under EMD.
- Commission meeting coming up, grant guidelines set.

NERAC

- No Update

SIEC

- No Update

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State 911 Commission:

- 911 department looking to change training grant. They want to go to a "needs" based grant. They will be looking for a budget report. If training grant got cut in the past, your department might be eligible for more.
- The state will be providing funding for 16 hours of con-ed for single town/city departments and 32 hours for regional departments.
- Submit budget at the beginning of the year. Notify state of any new hires throughout the year and the state will change the numbers.
- Support incentive will not be touched-strictly training.
- State says remedial training is not a problem.
- Chris is looking to organize a conference call with E-board to discuss proposal.
- State only publicizes the amounts allocated, not the amounts spent.
- GDIT not looking to renew contract. State wanted to extend for 5 years. State looking for someone else to take it on, State owns equipment, GDIT manages it. They can only force GDIT to stay on a year or two.

Committee Reports:

Events: Survey needs to be looked, possible didn't go out.

Outreach: Nothing to Report-If there is anything someone wants to push out via social media send an email to outreach@ma911.org.

Bylaws: Proposals by LeeAnn Delp-

- By law, Article 3- Would like immediate past president to be included in the E-board. Would like the past president to have the ability o use expertise to advise the board. (Add F)
- Section2- Duties- A. President Duties- submitting an annual report for corporate compliance
- D. Treasurer-add the treasurer shall not move, transfer or expend funds without permission from the E-board.
- Article 4-add section E-clarify committees and who are the chairpersons & members appointed to that committee along with appointment time. LeeAnn will email this info to add to minutes for the May meeting-to be voted on June meeting.
- Also proposed-By law change- putting a cap on refreshment reimbursement.

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- Departments should not have more than one person on the E-board
- Better language for donations-amount should be defined. (E-board approved automatic donation years ago, done outside of by-laws.

Regional VP Reports:

ECRECC -Lee Ann Delp will be seeking re-election.

Middlesex/Suffolk-

- Acton part-time opening closes 4/21.
- Training May 6-7 "Active Shooter" by Team Associates

Southeast -

- No updates.

Worcester-

- Templeton & Rutland started taking next phase of 911 calls (Phase 1)
- State 911 looking for people to take their phase 1 calls.

: ***Hampden/Berkshire County***-

- No update.
- Amber Lee- 5/22 in Springfield

Franklin/Hampshire-

- No updates
- Sandwich-looking to hire
- Dukes County Sheriff- looking to hire

Treasurer's Report: $22,906.79 balance. Big expense-group of four to 911 saves Act ($1866.86). The training event made over $22050 and cost $19711, over $2000 profit. 20-30 membership invoices not paid for the year. 50-70% departments are paid up.

Secretaries Report: Any department interested in hosting a meeting next year, please send an email. Gardner and Wilmington verbally volunteered. Family Impact Study to conclude at the end of April. Please ask for participation.

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President's Report: Chris not looking to seek re-election. Looking for association to grow and change and someone who can provide that. He is still planning on being involved. Thank you to the E-board for the support. March training event well attended (130). Seekonk class -5/1 "Incident Command"

Monthly Meeting Locations

September- Gardner
October- Stoneham
November- Webster
December- Acton
January – Essex County
February - Wilmington
March – Training TBD
April – Maynard
May – Springfield
June – Michael's Harborside