Massachusetts Communications Supervisors Association

"Developing Dispatchers & Dispatch Centers"

Charles Goodwin
Natick PD
President

Penny Ryan
Auburn Communications
Vice-President

Gregory Lynskey
SWCCC
Secretary

Warren Gould
Boxford Communications
Treasurer

Christopher Campbell
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David Squires
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Stephen Hooke
HRECC
911 Commission Representative

Board@ma911.org

October 21, 2020, Hybrid Meeting held via Microsoft Teams and in person at Gardner Police, 200 Main St., Gardner. 23 Total Attendees, 11 in person, 12 Virtual Attendees

1. *Welcome and Introductions*
   a. President Charles Goodwin called the meeting to order at 10:06am and welcomed all attendees. He stated this meeting would be a first attempt at a hybrid meeting with some attendees in person and some via Microsoft Teams.
   b. He reminded all attendees that the meeting is recorded for record keeping purposes and that since this is a virtual meeting, it will be posted on the website. http://ma911.org/2020/10/27/october-2020-meeting-video/

2. *Special Election*
   a. President Goodwin announced that a special election was being held to fill a vacant position for Worcester County Vice President. He stated there were 3 declared candidates, Michael Moriarty from Rutland RECC, Barbara Boiteau from Sturbridge, Angela Siciliano from Nashoba RECC. In person attendees will be provided a paper ballot. For those who are participating remotely, a link to vote in a survey will be displayed on the screen and sent out via constant contact. Each member agency in good standing will be allowed one vote. Voting will be open for 20-30 minutes at which time votes will be tallied and a winner announced.

3. *Appointee Reports*
   a. NERAC – There was no representative present and there was no report.
   b. SIEC – There was no representative present and there was no report. Butch Garrity stated the Policies and Procedures Subcommittee had met and will be Beta Testing the new eFOG on 10/29 at 1030am.
   c. State 911 Commission – No representative was present and there was no report. President Goodwin noted the Commission is scheduled to meet at 1pm Thursday via Microsoft Teams.

4. *Treasurer's Report*
   a. Treasurer Warren Gould provided his report.
   b. Beginning balance was $16,439.49. There was one expense, $74.38 for monthly Constant Contact Fees. There is a current balance of $16,365.11
   c. There have been five FY21 Memberships paid to date totaling $625.00 and that deposit is pending. FY21 invoices have started going out. They are going alphabetically. Email him if you need one sooner than it would get to you otherwise.

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d. Warren stated he wished to thank Anne Camaro for staying on top of updating the website as membership payments are received. Any FY20 member who has paid for FY21 has FY21 noted next to their name. He encourages everyone to check the member list and reach out to agencies in your area or that you know and encourage them to join.
e. Motion by Chris Campbell to accept the Treasurer's report, second by David Squires. No opposition was heard and President Goodwin declared it a vote.

5. *Secretary's Report*
   a. Secretary Greg Lynskey stated minutes and video from the September 16, 2020 meeting have been posted and recommended they be approved as written. Motion by Butch Garrity to approve the minutes as written, second by Chris Campbell. No opposition was heard and President Goodwin declared it a vote.

6. *Committee Reports*
   a. Training & Events Committee – There was no representative present. President Goodwin stated that he is combining the two committees and Mary Ann McLaughlin will remain as Chairperson. He provided a brief update. The FY21 Training Day is still scheduled. Continuing to monitor for changes needed due to COVID. Deposits have been made, however he noted that a decision will probably need to be made regarding the speaker by early December as the speaking is from Canada. He would need 60-90 days notice to be able to obtain a visa and currently Canada is not allowing travel to the US.
   b. Historical Committee – Butch Garrity has volunteered to chair the committee. He states he feels it is important to continue with the history for Future Generations. Still working on gathering pertinent items from the past.
   c. Legislative & Standards Committee – Chris Campbell reported there was nothing new to update on. He stated Beacon Hill is currently only doing COVID related work. In the next session, on the advice of Rep. Soter, the focus will be on First Responder Recognition for dispatchers. This step may be easier to achieve than retirement but could be a bargaining point later. He noted it is important to make the First Responder push without turning it into a discussion about retirement due to the fact that there are financial implications with the retirement change. Butch Garrity noted that the Berkshire County Sheriff has started a push for the First Responder recognition for dispatchers as well.
   d. Outreach – President Goodwin stated he is still looking for a Chairperson and also subcommittee Chairperson for the membership committee. Anne

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Camaro will be continuing as Chairperson of the Website subcommittee. He noted on the membership side that we had already heard back from one agency who has been a member in the past that has declined membership as they have joined a newly formed regional. He stated this is something we need to be on top of to be sure we are reaching out to new formed entities to try to recover their membership that has lost by the towns giving up dispatch. He also noted that we are looking to gain some new commercial members from some of the new players in the market.

e. Telecommunicator CISM – Angela Siciliano stated she has just returned from an FMLA leave and is working on getting going with plans and research. More to come.

7. *Results of Special Election*
   a. A brief recess was held to tabulate votes for the special election for one (1) Worcester County Regional VP.
   b. A total of 21 votes were cast, 8 in person, 13 virtual. After a review of ballots cast.
   c. 2 ballots were disqualified due to being cast by agencies who were not a member in FY20 or FY21.
   d. An additional ballot was disqualified due to being a second vote from the same agency.
   e. 18 ballots were deemed to have been properly cast. As a result of the election, Barbara Boiteau from Sturbridge PD has been declared the winner.
   f. President Goodwin congratulated Barbara on her election and thanked Angela Siciliano and Mike Moriarty for their interest in running for election to the Board.

8. *Regional Vice President Reports*
   a. Essex – No representative present and no report provided.
   b. Middlesex/Suffolk – No representative present. Secretary Lynskey stated he had heard from Corey Swift who had nothing to report. President Goodwin noted that he is hosting several Hanrahan classes in Natick.
   c. Southeast – Patrick Feeney stated he had nothing to report.
   d. Worcester – Jenn Law noted that she is starting to host some in person trainings in Gardner. Currently she has APCO CTO scheduled in both November and January. She also is working to schedule some UCS classes in December and February. She noted that Gardner's training room is available for use as well.
   e. Hampden/Berkshire – Erin Hastings reported she had nothing to report and Tony Gentile had reported to Secretary Lynskey that he had nothing to report.

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f. Franklin/Hampshire – David Squires apologized for missing the September meeting. He stated he is working on a plan to host some hybrid trainings in Western MA. He stated South Hadley is currently seeking to fill some positions. He also stated he is looking for sources where electrostatic cleaning guns can be obtained from. Butch Garrity provided an update on the Franklin County transition to CoMIRS. He stated the plan in place is to be largely transition by June. He also informed that former MCSA President Dave Hansens's wife is on hospice. He noted that Dave is still currently Chief of the Montague Center Fire Department.

9. President's Report

a. President Goodwin stated there was no e-board activity to report on.
b. He stated that there was nothing further to update on regarding retirement that had not been discussed as part of the Legislative Committee report.
c. He stated that the 911 SAVES Act is likely to die in the current committee due to the focus in Washington being COVID and the Elections.
d. President Goodwin stated he wanted to inform the board that he had been contacted via email by Tim O'Neil. He maintains the back end of the website. He had been on a $50 per month retainer since assisting with a major site failure several years back. Tim noted there have been no issues in quite some time and he suggests we stop paying the retainer and just pay for any assistance as needed. He would rather see us retain the money in the organization. President Goodwin stated he would discuss with Anne Camaro before making a final decision.
e. President Goodwin stated he wished to bring up possibly providing a Life Membership. He stated that Paula Snow from Cambridge is retiring and he would entertain a motion to make her a life member. Chris Campbell expressed his support for Paula noting that she was the Treasurer for a period of time and that MCSA is in good standing financially due to her actions as Treasurer. He stated he would like to expand the motion and nominate founding member Laurie Lyons for a life membership as well for her longstanding commitments to MCSA. Second by Butch Garrity. No objections were heard and President Goodwin declared it a vote. He stated formal presentations will be done at a time to be determined.

10. Other Business

a. Laurie Lyons wished to say Thanks to everyone for all the cards, calls, and emails upon her retirement. She stated she is very excited to see Jenn take over for her and wishes everyone well!

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b. Secretary Lynskey stated he has confirmed the November meeting to be held in Wilmington. It will again be a hybrid meeting and we are awaiting confirmation on the number of in person attendees allowed. President Goodwin noted the RSVP process and that to attend in person you must RSVP as such and must get confirmation from him that you have been accepted to attend. He noted that a COVID Survey is required upon arrival for safety and tracing purposes. He stated that the number of attendees will be 3 less than the maximum allowed as he will be holding spots for the President, Vice President, and Secretary to attend in person. If capacity is met several months in a row, it is possible that he may have to deny some attendees in order to ensure everyone has an opportunity on a rotation to attend in person.
c. Butch Garrity suggested that the Life Memberships being presented be recognized in April with National Telecommunicator Week and that we look at doing something formal at the State Level. President Goodwin stated that he agrees and would send out letters advising of the award with further details to follow.

11. Adjournment

a. President Goodwin thanked everyone for attending. Chris Campbell made a motion to adjourn, second by Jenn Law at 10:51

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Meeting Attendees:

Jason Barrett (Virtual)
Nina Barszcz
Barbara Boiteau
Pete Caliri (Virtual)
Chris Campbell
Patrick Feeney (Virtual)
Butch Garrity
Charles Goodwin
Warren Gould (Virtual)
Kenneth Handfield (Virtual)
Erin Hastings (Virtual)
Nicole Janey (Virtual)
Jenn Law
Gregory Lynskey
Laurie Lyons
Joe M. Unknown (Virtual)
Beth Monahan (Virtual)
Michael Moriarty (Virtual)
Tony Newell (Virtual)
Penny Ryan
Kelly Schuetze (Virtual)
Angela Siciliano
David Squires