



Massachusetts Communications Supervisors Association

“Developing Dispatchers & Dispatch Centers”

MCSA Monthly Meeting Agenda

Date: *February 14, 2024*

Social Hour: *9:00 AM*

Meeting Time: *10:00 AM*

Location: *Hingham Fire Dept, 339 Main St., Hingham 02043 and Virtual via Microsoft Teams Meeting*

[Click Here to Register for the Meeting](#)

(note, you must register to receive a Microsoft Teams link to the meeting)

1. Welcome & Introductions – President Erin Hastings

- a. Note: Meetings are audio recorded for record keeping and minute taking purposes.
- b. Introduction of attendees

2. Monthly Training / Presentation

- a. Melissa Alleruzzo, Dispatch Supervisor/CTO, Massachusetts Environmental Police

3. Update from State 911 Department

4. Appointee Reports

- a. SIEC Report – Corey Swift
- b. State 911 Commission Report – Stephan Hooke/Kevin Lessard

5. Treasurer’s Report – Warren Gould

- a. Account Balance
- b. FY2024 Invoice Update

6. Secretary’s Report – Gregory Lynskey

- a. December 20, 2023 minutes
- b. January 17, 2024 minutes
- c. Looking for Asst. Secretary who is willing to learn the role

Erin Hastings
WESTCOMM
President

Peter Kinnas
State 911 PSAP Operations
Vice-President

Gregory Lynskey
SWCCC
Secretary

Warren Gould
Boxford Communications
Treasurer

Laura Kilgour
Amesbury PD
James Officer
Gloucester PD
Essex County VP’s

Brian Kamp
Westwood Communications
Patrick Feeney
SEMRECC
Southeast Regional VP’s

Corey Swift
Wilmington Public Safety
Kevin Lessard
North Middlesex RECC
Middlesex-Suffolk County VP’s

Chris Carleton
Northborough Communications
Richard Rossi
Gardner Police
Worcester County VP’s

Khristy Lord
WESTCOMM
Johnathan Danek
Wilbraham RECC
Hampden/Berkshire Cty VP’s

David Squires
Belchertown Police
Donald Tryon
MSP RECC Northampton
Franklin/Hampshire County VP

Katrina Shamshak
North Shore Regional 911
Training Coordinator

Stephan Hooke
HRECC
911 Commission Representative

Board@ma911.org



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7. Regional Vice Presidents

- Essex – Laura Kilgour & James Officer
- Middlesex / Suffolk – Corey Swift & Kevin Lessard
- Southeast – Brian Kamp & Patrick Feeney
- Worcester – Chris Carleton & Rick Rossi
- Hampden / Berkshire – Khristy Lord & Johnathan Danek
- Franklin / Hampshire – David Squires & Donald Tryon

8. Committee Reports

- Training & Events – Katrina Shamshak
- Legislative – Johnathan Danek
- Emerging Technologies – Rob Verdone
- Historical – Butch Garrity
- Outreach/Membership – Peter Kinnas
- Book Club – Khristy Lord
- Peer Support – Khristy Lord
- Newsletter Committee – Katrina Shamshak
- Generic Training Manual Committee – Corey Swift

9. President's Report – President Erin Hastings

- Partnership with Johnson and Wales University
- Partnership with Franklin University

10. Other Business

11. Adjourn

Upcoming Monthly Meeting Locations

- March 13, 2024 – Annual Training Day - Envision Conference Center, 31 Hampshire St., Mansfield 02048
- April 10, 2024 – 911 Goes to Boston – Tentative
- April 24, 2024 – MSP Shelburne Falls - South Deerfield Fire District, 84 Greenfield Rd., South Deerfield 01373 *** Note Location Change ***
- May 15, 2024 – State 911 Milford, 31 Maple St., Milford 01757
- June 12, 2024 – Annual Meeting – Galliford's Restaurant & Tavern, 2 Southwick St., Mendon 01756