



Massachusetts Communications Supervisors Association

“Developing Dispatchers & Dispatch Centers”

Erin Hastings
WESTCOMM
President

Peter Kinnas
State 911 PSAP Operations
Vice-President

Gregory Lynskey
SWCCC
Secretary

Warren Gould
Boxford Communications
Treasurer

Laura Kilgour
Amesbury PD
James Officer
Gloucester PD
Essex County VP's

Brian Kamp
Westwood Communications
Patrick Feeney
SEMRECC
Southeast Regional VP's

Corey Swift
Wilmington Public Safety
Kevin Lessard
North Middlesex RECC
Middlesex-Suffolk County VP's

Chris Carleton
Northborough Communications
Richard Rossi
Gardner Police
Worcester County VP's

Khristy Lord
WESTCOMM
Johnathan Danek
Wilbraham RECC
Hampden/Berkshire Cty VP's

David Squires
Belchertown Police
Donald Tryon
MSP RECC Northampton
Franklin/Hampshire County VP

Katrina Shamshak
North Shore Regional 911
Training Coordinator

Stephan Hooke
HRECC
911 Commission Representative

Board@ma911.org

February 14, 2024, Monthly Meeting - Hybrid meeting held at Hingham Fire Headquarters and via Microsoft Teams. 35 Total Attendees, 16 in person and 19 virtual

1. Welcome and Introductions

- a. President Erin Hastings called the meeting to order at 10:04am.
- b. President Hastings informed all attendees that the meeting is being video and audio recorded and will be posted on the website.
- c. Aaron Smith, Director of the South Shore RECC welcomed everyone to Hingham.
- d. Video Link: <https://ma911.org/2024/04/12/february-2024-monthly-meeting-video/>
- e. In person attendees introduced themselves.
- f. Due to an unknown malfunction with the Teams platform, not all virtual attendees may appear on the attendance list.

2. Monthly Training / Presentation

- a. Melissa Alleruzzo, Dispatch Supervisor for the Massachusetts Environmental Police provided a presentation of how the Environmental Police can assist local agencies.
- b. She went over what the roles and responsibilities of the Environmental Police are.
- c. She explained the Boating and Off Road Vehicle Registration system and that Massachusetts does not provide live data to NLETS. She stated the easiest way to get registration information is to call MEP dispatch. She state that communities that have a frequent need for registration info can request direct access to the system by contacting Janice Santos Janice.santos@mass.gov to request access.
- d. She explained that MEP does not typically handle wildlife type calls, specifically they do no relocate wildlife. Nuisance issues should be handled by Fish and Wildlife. MEP will only typically be involved if it is a matter of public safety. She provided some suggestions of what to tell the public if someone has a nuisance wildlife issue in their yard. She also noted that MEP will not remove any dead animals from private property.
- e. She went over road kill regulations, such as a deer that has been struck. She noted there are specific requirements of who a deer can be released to and that MEP must approve the release.



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- f. Monna Wallace asked if they still provide the guidebooks for deer strikes that officers can use to collect the necessary info. Melissa stated they are available by request.
- g. Melissa was thanked for her informative presentation which can be viewed by watching the meeting video.

3. Update from State 911 Department

- a. Monna Wallace stated there was not a lot to bring up. She stated they are still working on the new interpreter services rollout although they have started to transition some PSAPs. She stated the next Academy is beginning in March. It is a small group so far so if you want to get someone in, there is still time. Get them registered soon. She also stated there is a new Public Education Coordinator starting in March. She stated they are up and running in the new Milford location and it looks great. There will be an open house soon and she can't wait to show it off.

4. Appointee Reports

- a. SIEC – Corey Swift stated there was a meeting held earlier in the month. There is a COMMEK being held May 1 and May 2 which is a great opportunity for COML and COMT task book signoffs. He stated it was announced that CallWorks is end of life and regardless of the vendor selected for the next NG911 contract, the call handling software will have to be replaced. He stated that installs of new equipment for the statewide radio system will be happening soon. There will also be updated MiFOG and SCIP releases coming and the model PSAP COOP plan has been officially approved.
- b. State 911 Commission – Steve Hooke was not present and there was no report. Kevin Lessard stated there is a meeting tomorrow. The agenda has been posted and the main item is the FY25 grants will be reviewed. He reminded everyone that the deadline for submitting an FY25 Development Grant application is March 7 at 5pm.

5. Treasurer's Report

- a. Warren Gould presented his monthly report.
- b. Beginning balance was \$19,537.40.
- c. Expenses were \$4,059.25 as follows:
 - i. Reimbursement to Greg Lynskey for Election Runner for the January Special Election \$19.00

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- ii. Microsoft Office 365 monthly \$40.25
- iii. Brian S. Hickey Associates December, 2023 Retainer \$2,000.00
- iv. Brian S. Hickey Associates January, 2024 Retainer \$2,000.00
- d. Income was \$3,675.00 which was as follows:
 - i. \$2,925.00 FY2024 dues and training payments
 - ii. \$750.00 March Training Sponsor – Prepared 911
- e. The ending balance was \$19,153.15
- f. There were 70 paid members in FY2022. There were 89 paid members in FY2023 which is an increase over both FY2021 and FY2022. FY24 invoices have completely been sent out. Currently there are 68 paid members to date. In total, 97 memberships were sent out. If you have not received your invoice yet, reach out to Warren.
- g. Full Members that renewed this month are listed on the attached report
- h. The following new full members were received: Stow
- i. The following new corporate members were received this month: None
- j. Corey Swift made a motion to accept. Second by David Squires.
Unanimous vote.

6. Secretary's Report

- a. Secretary Greg Lynskey stated the December and January meeting minutes were sent out with the meeting notice and posted on the website. He recommended they be approved as written. Motion by Kevin Lessard, second by Warren Gould. Unanimous vote.
- b. He reminded everyone he is looking for someone who might be interested in learning the role of the secretary that may be interested in taking over next year.

7. Regional Vice President Reports

- a. Essex – Jim Officer stated he had nothing new to report. He is looking to setup an outreach table at an upcoming job fair. He has also been talking with Rockport about joining.
- b. Middlesex/Suffolk – Kevin Lessard stated there is an ICS300 training being held March 26-28 at the MPTC Lynnfield Facility. He stated that Boston is planning a large political event regarding the recognition of dispatchers as public safety personnel. Corey Swift added that North Reading has executed an agreement to join North Shore Regional 911.
- c. Southeast – Brian Kamp congratulated Joe Crean who has returned to the ROCCC as the Director. He stated that Holbrook is looking into an expansion of their facility as well as personnel. Westwood is hosting



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- Commonwealth Police Legacy Mental Health for Dispatchers class. He noted there are many other CPL classes coming up as well.
- d. Worcester – Chris Carleton was not present but provided a report which is attached.
 - e. Hampden/Berkshire – Khristy Lord stated that WESTCOMM is hosting Priority EMD, EPD, and EFD in April. Palmer is working on scheduling Denise Amber Lee Foundation In the Midst of Chaos. Johnathan Danek stated that Smith Voke is holding their annual job fair on March 7 which is a good outreach opportunity. He spoke of the incident where a Wilbraham officer was shot on January 20. He stated the officer was released from the hospital yesterday with an escort home. He thanked Palmer, Ludlow, and WESTCOMM Dispatch centers for their assistance the day of the incident. He noted everyone was on the same page to ensure the best results.
 - f. Franklin/Hampshire – David Squires stated Progressive Law Enforcement will be holding a class on March 19 in Wilbraham. He stated he is also working with Commonwealth Police Legacy to host a behavioral health class. Don Tryon stated he had nothing to add.

8. Committee Reports

- a. Training & Events Committee – Katrina Shamshak provided an update on the March 13 Training Day. There are 93 attendees registered. Registration will be capped at 100 as the ballroom holds up to 120 people. Class registrations are pretty evenly split. Register ASAP if you are looking to attend. She stated the following sponsorships have been received:
 - i. Platinum: Carbyne and Mission Critical Partners
 - ii. Gold: Prepared 911, Evans, and MPI
 - iii. Bronze: PowerPhone

Monna Wallace reminded everyone to send in their trainings to State 911 for advertising. Send them to Monna and Katie. Katrina stated the annual meeting is June 12 at Galiford Restaurant at Southwick Zoo. She has reached out the Governor's office to invite the Governor and Lt. Governor. The LG has declined due to a conflict. Still waiting on a response from the Governor. She also reminded everyone that award nominations are still open. Lastly, Katrina asked if she should start looking at options for the 2025 annual meeting. The consensus was to come up with some options and report back.



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- b. Legislative – Johnathan Danek stated the State level bills have been reported favorably from the Joint Committee on Public Service. It is expected they will go to the Senate Ways and Means next. They will likely receive new bill numbers once they are joined. Will start a push on them once the new bill numbers are known. The 911 SAVES ACT now has a corresponding house version. There are 101 co-sponsors but only 5 from Mass: Moulton, Lynch, Keating, Trahan, and McGovern. Reminder of the 911 Goes to Boston event on April 10.
- c. Emerging Technologies – Rob Verdone was not present and there was no report.
- d. Historical Committee – Butch Garrity was not present and there was no report.
- e. Outreach/Membership – Pete Kinnas provided a written report which is attached. He noted that it is great to see several new agencies participating today.
- f. Book Club – Khristy Lord stated they finished Dare to Lead on February 8. They will be selecting a new book soon and will set a date. It will be an in person meeting.
- g. Peer Support Committee – Khristy Lord stated the committee met on February 9. They will be continuing to schedule meetings with existing services to determine best options. Next meeting is planned for April 23.
- h. Newsletter Committee – Katrina Shamshak reminded everyone to send in content. The more the better. She also reminded Regional VPs to send stuff in so all the regions are covered. She is still looking for Agencies to be featured as well.
- i. Generic Training Manual Committee – Corey Swift stated he had nothing to report and is still looking for people to assist.

9. President's Report

- a. President Hastings stated Johnson and Wales University and Franklin University reached out to her looking to renew contracts for discounted tuition for MCSA members. Johnson and Wales would be 15%. Franklin is still being discussed. The only responsibility that MCSA would have is to give permission to use the logo to promote the discount. Corey Swift made a motion to approve second by Warren Gould. Unanimous vote. Corey Swift stated there were a few others done under President Goodwin. He was curious if those were still active. President Hastings said she would have to look into that.



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10. Other business

- a. President Hastings opened the floor for any other comments from the membership.
- b. Phil Sisk wanted to remind everyone of the deadline for the Development Grant and remind everyone that Mission Critical Partners can assist with projects under the grant, in particular, cyber security.

11. Adjournment

- a. Corey Swift made a motion to adjourn at 11:22am, second by Alexa Owen.



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Meeting Attendees:

Michael Amidon (Virtual)
Eric Baker (Virtual)
Nina Barszcz (Virtual)
Anne Camaro (Virtual)
Cameron Dunbar (Virtual)
Michael Gethin (In Person)
Johnathan Gordon (In Person)
Warren Gould (In Person)
Brendan Gray (In Person)
Erin Hastings (In Person)
Brian Kamp (Virtual)
Michael Keady (Virtual)
Laura Kilgour (Virtual)
Peter Kinnas (Virtual)
Jocelyn Laplante (In Person)
Kevin Lessard (In Person)
Khristy Lord (Virtual)
Gregory Lynskey (In Person)
Scott Newkirk (In Person)
David O'Laughlin (In Person)
Rebecca Ocasio (Virtual)
Jim Officer (Virtual)
Alexa Owen (In Person)
Katrina Shamshak (Virtual)
Michael Shaw (Virtual)
Phil Sisk (In Person)
Aaron Smith (In Person)
David Squires (In Person)
Corey Swift (In Person)
Katelyn Sylvia (Virtual)
Stephen Taranto (In Person)
Michael Tranghese (Virtual)
Donald Tryon (Virtual)
Monna Wallace (Virtual)
Donna Wunschel (Virtual)



February 14, 2024 – Hingham Fire Department

Name	Agency/Business	Email
Aaron Smith	SSRECC	asmith@ssrecc.org
Michael Cethin	SSRECC	on file
Greg Lynsky	SWCCC	on file
Scott NewKirk	Hendrickson Co/Watson	on file
COREY SWIFT	Wilmington	on file
Johnathan Gordon	South Shore RECC	" "
Brendan Gray	Acton	Bgray@actonma.gov
Erin Hastings	Westcomm	on file
Kevin Lessen	NRRECC	on file
Alexo OMPN	WRECC	" "
Jocelyn Laparte	WRECC	" "
STEPHEN TARANTO	MPI	sttaranto@mpi training
DAVID O'LAUGHLIN	MPI	com
Phil Sisk	MCP	on file
Warren Gould	Boxford	on file
David Squires	Belcherdown	" "

MCSA Treasurer report through 02/12/2024

Beginning balance (01/16/24) = \$ 19,537.40

Expenses:

Gregory Lynskey = \$ 19.00 (01/23/24)
Reimbursement for Election Runner for State 911 Committee Rep
Microsoft Office 365 (monthly) = \$ 40.25 (01/29/24)
Brian S. Hickey Associates = \$2,000.00 (01/30/24)
Lobbyist – December 2023 retainer
Brian S. Hickey Associates = \$2,000.00 (01/30/24)
Lobbyist – January 2024 retainer

Expenses (total) = \$ 4,059.25

Income:

FY24 Dues & March Training payments \$ 2,925.00
March 2024 Training Sponsor – Prepared 911 \$ 750.00

Income (total) = \$ 3,675.00

BALANCE = \$ 19,153.15

72 FY21 Members

70 FY22 Members

89 FY23 Members

68 FY24 Paid Members to date

RENEWED MEMBERS: Newton, Westfield-Southwick Regional, Westford, PowerPhone

NEW MEMBERS: Stow

97 FY24 Membership invoices sent to date.

Respectfully submitted,

Warren Gould

Treasurer MCSA

Reference for yearly expenses

Constant Contact (yearly) = \$ 490.92 (08/23/23) (\$40.91/month)
Johnson & Johnson (1 year) = \$1,416.00 (08/01/23)
Eboard Insurance

Gregory Lynskey (SWCCC)

From: Chris A. Carleton <ccarleton@town.northborough.ma.us>
Sent: Wednesday, February 14, 2024 09:36
To: Gregory Lynskey (SWCCC)
Subject: [External]Worcester County report

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. If unsure, please consult your administrator before proceeding.

Good morning,

I won't be able to attend today's meeting, but the following is my report for Worcester County.

- Auburn, Nashoba Regional, MSP-Holden, MSP-C8, Gardner, Sterling, Westboro, and Worcester are all hiring.
- Nothing new to report on outreach.
- The 56th Public Safety Communications Academy (PSCA) will be held March 4, 2024 - April 5, 2024; Location: Milford Training Site. Orientation is Thursday 2-29-24.
- South Worcester County Communications Center is hosting the Denise Amber Lee Foundation's class "A Victim's Plea: Meeting Expectations" on Thursday March 14, 2024, from 0800-1700
- The Shrewsbury Police Department is hosting an ICS-400 class on Tuesday, April 23rd and Wednesday, April 24th from 0830-1630

Thank you!

Gregory Lynskey (SWCCC)

From: Kinnas, Peter S. (911) <Peter.S.Kinnas@mass.gov>
Sent: Wednesday, February 14, 2024 09:23
To: Gregory Lynskey (SWCCC)
Cc: ehastings@westcomm-ma.gov
Subject: [External]Meeting Notes

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. If unsure, please consult your administrator before proceeding.

Good morning Greg,

I plan to be at today's meeting virtually, but if I get pulled away, here is my report.

- The 2024 Massachusetts Telecommunicator Awards are open to nominations. We've received a good number of nominations thus far and encourage people to review the categories. More information is on our website.
- We've been working out the bugs with Microsoft 365 but believe it is now functioning as it should be. We're now able to host meetings for various subcommittees and store documents as needed.
- 911 Goes to the Worcester Railers was a success and fun time. We'll look into doing something in the spring/summer possibly with the Worcester Red Sox.
- The PSAP Leadership Scholarship subcommittee had met and the draft scholarship was sent to State 911 for their approval. We're hoping that the Training Grant will be approved at tomorrow's Commission meeting and that we'll be able to advertise the scholarship soon. More information will be pushed out when it's approved.

That's all for now. Thanks,
~Pete

-

Peter Kinnas

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