



Massachusetts Communications Supervisors Association

“Developing Dispatchers & Dispatch Centers”

MCSA Monthly Meeting Agenda

Date: *May 15, 2024*

Social Hour: *9:00 AM*

Meeting Time: *10:00 AM*

Location: *State 911 Department, 31 Maple St., Milford 01757 and Virtual via Microsoft Teams Meeting*

[Click Here to Register for the Meeting](#)

(note, you must register to receive a Microsoft Teams link to the meeting)

1. Welcome & Introductions – President Erin Hastings

- a. Note: Meetings are audio recorded for record keeping and minute taking purposes.
- b. Introduction of attendees

2. Monthly Training / Presentation

- a. Mio Tamanaha, MPH, Director of Behavioral Health Help Line, Department of Mental Health & Lisa Beliard, BHHL Director at Mass. Behavioral Health Partnership

3. Update from State 911 Department

4. Appointee Reports

- a. SIEC Report – Corey Swift
- b. State 911 Commission Report – Stephan Hooke/Kevin Lessard

5. Treasurer’s Report – Warren Gould

- a. Account Balance
- b. FY2024 Invoice Update

6. Secretary’s Report – Gregory Lynskey

- a. April 24, 2024 minutes
- b. Tentative 2024-2025 Meeting Schedule

Erin Hastings
WESTCOMM
President

Peter Kinnas
State 911 PSAP Operations
Vice-President

Gregory Lynskey
SWCCC
Secretary

Warren Gould
Boxford Communications
Treasurer

Laura Kilgour
Amesbury PD
James Officer
Gloucester PD
Essex County VP’s

Brian Kamp
Westwood Communications
Patrick Feeney
SEMRECC
Southeast Regional VP’s

Corey Swift
Wilmington Public Safety
Kevin Lessard
North Middlesex RECC
Middlesex-Suffolk County VP’s

Chris Carleton
Northborough Communications
Richard Rossi
Gardner Police
Worcester County VP’s

Khristy Lord
WESTCOMM
Johnathan Danek
Wilbraham RECC
Hampden/Berkshire Cty VP’s

David Squires
Belchertown Police
Donald Tryon
MSP RECC Northampton
Franklin/Hampshire County VP

Katrina Shamshak
North Shore Regional 911
Training Coordinator

Stephan Hooke
HRECC
911 Commission Representative

Board@ma911.org



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7. Regional Vice Presidents

- a. Essex – Laura Kilgour & James Officer
- b. Middlesex / Suffolk – Corey Swift & Kevin Lessard
- c. Southeast – Brian Kamp & Patrick Feeney
- d. Worcester – Chris Carleton & Rick Rossi
- e. Hampden / Berkshire – Khristy Lord & Johnathan Danek
- f. Franklin / Hampshire – David Squires & Donald Tryon

8. Committee Reports

- a. Training & Events – Katrina Shamshak
- b. Newsletter Committee – Katrina Shamshak
- c. Legislative – Johnathan Danek
- d. Emerging Technologies – Rob Verdone
- e. Historical – Butch Garrity
- f. Outreach/Membership – Peter Kinnas
- g. Book Club – Khristy Lord
- h. Peer Support – Khristy Lord
- i. Generic Training Manual Committee – Corey Swift

9. President's Report – President Erin Hastings

- a. Annual Meeting Preparation
 - i. Declaration of Candidacy
 1. President
 2. Vice President
 3. Secretary
 4. Treasurer
 5. Regional Vice Presidents
 - a. Essex County
 - b. Southeast Regional (Plymouth, Norfolk, Bristol, Barnstable, Dukes, Nantucket)
 - c. Middlesex/Suffolk
 - d. Worcester
 - e. Hampden/Berkshire
 - f. Franklin/Hampshire
 - ii. Review of bylaw proposals
 - iii. Membership rates

10. Other Business

11. Adjourn



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Upcoming Monthly Meeting Locations

- June 12, 2024 – Annual Meeting – Galliford's Restaurant & Tavern, 2 Southwick St., Mendon 01756

2024-2025 Monthly Meeting Locations

- September 18, 2024 – Lynnfield MPTC, 425 Walnut St., Room 229, Lynnfield 01940 (hosted by North Shore Regional)
- October 16, 2024 – Worcester RECC, 2 Coppage Dr., Worcester 01603
- November 13, 2024 – Southwick Fire Station, 15 Depot St., Southwick 01077 (hosted by Westfield RECC) **Note Date Change**
- December 18, 2024 – Rutland Public Library, 280 Main St., Rutland 01543 (hosted by Rutland RECC)
- January 15, 2025 – Northern Middlesex RECC, 987 Whipple Rd., Tewksbury 01876
- February 12, 2025 – Holden Police Station, 1370 Main St., Holden 01520 (hosted by Wachusett RECC) **Note Date Change**
- March 12, 2025 – Annual Training - Renaissance Boston, 28 Patriot Pl, Foxborough 02035
- April 9, 2025 – 911 Goes to Boston
- April 23, 2025 – Location Pending **Note Date Change**
- May 21, 2025 – Southeastern MA RECC, 100 High Rock Rd, Wrentham 02093
- June TBD, 2025 – Annual Meeting – Date and Location TBD