



Massachusetts Communications Supervisors Association

“Developing Dispatchers & Dispatch Centers”

Erin Hastings
WESTCOMM
President

Peter Kinnas
State 911 Department
Vice-President

Gregory Lynskey
SWCCC
Secretary

Warren Gould
Boxford Communications
Treasurer

Katrina Shamshak
North Shore Regional 911
Keenan Leonard-Solis
Georgetown Police
Essex County VP's

Patrick Feeney
SEMRECC
Michael Gethin
State 911 Department
Southeast Regional VP's

Corey Swift
Wilmington Public Safety
Anne Camaro
Nashoba Valley RECC
Middlesex-Suffolk County VP's

Chris Carleton
Northborough Communications
Daniel Walsh
Clinton Police
Worcester County VP's

Khristy Lord
WESTCOMM
Johnathan Danek
Wilbraham RECC
Hampden/Berkshire Cty VP's

Donald Tryon
MSP RECC Northampton
Franklin/Hampshire County VP

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North Shore Regional 911
Training Coordinator

Kevin Lessard
Northern Middlesex RECC
911 Commission Representative

Board@ma911.org

April 23, 2025, Monthly Meeting - Hybrid meeting held at the Department of Fire Services in Stow and via Microsoft Teams. 45 Total Attendees, 28 in person and 17 virtual

Minutes Completed by Asst. Secretary Alexa Owen

1. Welcome and Introductions

- President Hastings called the meeting to order at 10:00.
- President Hastings informed all attendees that the meeting is being video and audio recorded for record keeping and historical purposes and will be posted on the website.
- Video Link: <https://ma911.org/2025/04/29/april-2025-monthly-meeting/>
- In person attendees introduced themselves.
- Johnathan Danek advised there is not much for a legislative update. Not much movement on House bills. Not much movement on federal bills either. 9-1-1 saves act HR637 only has 23 cosponsors and only 1 from MA: Rep Steven Lynch.

2. Monthly Training / Presentation

Following the business meeting, in person attendees proceeded to the Special Operations Fire Station where Mass department of Fire Services, Special Operations Program Coordinator Shawn Green and Communications Supervisor Paul Shea provided a demonstration of the Incident Rehab Unit and the Incident Management Trailer while also providing an overview of the role of Special Ops.

3. Update from State 911 Department

- Nothing from State
- Katrina Shamshak reported two deployments since last meeting. Randolph at the end of March for active duty Sargent with six TERT members across 2 days. Andover used 26 people over 4 days to help cover for the funeral and CISM arrangements when a dispatch supervisor passed. Pres. Hastings asked about sending people out of State, Katrina advised they meet all requirements but it's up to the SWICC to accept the request.



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4. Appointee Reports

- a. SIEC – Corey Swift stated that they have not had a meeting recently. He mentioned cyber security. Spoke about a bulletin that went out about the CoMIRS project regarding upgrades to the Motorola system that will not be compatible with the new P25 system. State offers an opportunity to upgrade by July. BULLETIN ATTACHED**
- b. State 911 Commission – Kevin Lessard reports they had a recent meeting in February. State approved all grants: (not Development) S&I, EMD, Wireless State PD. Get your compliance reports in ASAP. Next meeting is Thursday May 15th @ 1pm in Middleboro. Pres. Hasting would like MCSA to be an agenda item to gain individual support from the Commission for the reclassification initiative. Asking all members to write a letter of testimony. Milford hosting NENAs CMPC class Nov 10-14th.

5. Treasurer's Report

- a. Warren Gould presented the treasurer's report
- b. Beginning Balance: \$20,821.83
- c. Total Expenses:
 - i. \$37.19 for Intuit QuickBooks online monthly
 - ii. \$3,000.00 On Scene First Training Tracy Eldridge
 - iii. \$75.57 J. LaPlante food reimbursement
 - iv. \$650.00 Scott Turdo
 - v. \$295.73 Axion Print
 - vi. \$25,227.90 Renaissance Hotel
 - vii. \$8,000.00 The Healthy Dispatcher LLC
 - viii. \$250.00 Chris Hurst
 - ix. \$40.24 for one month of Microsoft Office 365
- d. Total Income: \$2,306.22
 - i. \$1,250.00 in FY25 Dues Payments
 - ii. \$20,025.00 in March 2025 Training Payments
 - iii. \$4,500.00 Sponsors
- e. There are 71 FY25 paid members to date. 94 Membership invoices have been sent out covering all members and requests for membership.
- f. New Members: none this month
- g. Renewed Members Amherst, Auburn, Brookline, Falmouth, Northern Middlesex RECC, Stow, Goosetown
- h. Corey Swift made a motion to accept the report. Second by Katrina. Unanimous vote.



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6. Secretary's Report

- a. Secretary Greg Lynskey stated March meeting minutes are out. Kevin made a motion to approve. Second by Corey. Approved
- b. 2025-26 meeting locations are all filled. Waiting on some decisions for finalized dates for each meeting.

7. Regional Vice President Reports

- a. Essex County –
Katrina Shamshak- Andover had a 25-year dispatch supervisor pass away, advised it's a super big loss and to reach out to the center with cards. Multiple TERT members from Essex country stepped up to help out during this time. Katrina encouraging everyone to check out Georgetown's Facebook to get good ideas for TC week. Katrina also sent out paper packets to none Essex country MCSA members to give an idea of what MCSA is all about –she did receive some feedback. Keenan Leonard- Congratulated Katrina on getting her ENP. Keenan represented Essex country for 911 Goes to Boston. He had three meetings. He also initiating a 'Call to Action' of sorts from other telecommunicators to make meeting with their representatives. Keenan counted 16 PSAPs sharing public recognition for TC week. A little over half of Essex county made posts for the event. Keenan is looking to make more direct contact with PSAPs to ensure all of Essex country is celebrating the occasion.
- b. Middlesex/Suffolk – Corey Swift and Anne didn't have much to report. Corey is hoping that contracts and salary scales be posted on PSAP websites as it is public record and it is helpful to other cities and towns going through negotiations.
- c. Southeast Regional – Mike Gethin and Pat Feeney did not have anything to report
- d. Worcester County – Chris Carleton is away but left report with Greg. Dan Walsh stated how him and Chris went to 9-1-1 Goes to Boston. Dan spoke about how Chris spotted Gov. Healy in the hallway and spoke with her about the reclassification initiative. Chris made notes about the Reps and Senators offices he and Dan had meet with for 9-1-1 Goes to Boston. Chris reported that Ashburnham, Clinton, Fitchburg, Metacomet, Sutton, Boylston, Leominster, Sturbridge, and Nashoba are all hiring in some capacity.
- e. Hampden/Berkshire – John gave credit to all those who participated in NPSTC week.



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f. Franklin/Hampshire – Donald Tryon –Nothing to report

8. Committee Reports

- a. Training & Events Committee – Katrina Shamshak provided a report about the positive feedback she received about the training, venue, and food from the training on March 12. She advised that the total cost was \$33,116, we brought in \$35,775 so we profited \$2659. She is looking onto getting the specifics on a multi-year cost. She is hoping to make the cost of the training a little higher to offset some of the cost and make the profit margin larger. Kevin agreed with Katrina to up the cost and make a little money for the association. Trainers Adam and Kris mentioned they appreciated that the venue was close to the airport. There was brainstorming about how to get people to pay for the event upfront. Rebecca stated her difficulties with scheduling and staffing and knowing if she can even send members to trainings. Katrina stated the best way to go about getting the departments are stern reminders and using the whole allotment of time that the vendors allow their services to be paid. Warren advised he could set up a payment method in PayPal. The consensus is that everyone really liked the venue, and it would be helpful to somehow get more attendees, rather than up the price of tickets. Corey made a good point about getting the word out to PSAPs to save training hours for the trainings later in the FY and this March training- the speakers will always be State 911 approved. We will vote on the venue for next year's training next meeting. Katrina reminds us about the Professional Development Day in Milford on May 14th 830-429, it is approved. \$30 for members and \$50 for non-members. Breakfast, lunch, and headshots will be provided. June 18th annual award ceremony and meeting will be at Gulliford's at the Southwick zoo again. There was talk about multiple venues –Sam Slaters, APEX, MGM Springfield, Hot Shack, Blissful Meadows, School Yahd, and others- all are about 40-60 a head for food. Katarina asks what kind of vide/ time of year do we want the event to be. Greg thinks 25 is a big deal, the event should be formal- similar to the 20th. Katrina asks if the tickets should cover the whole event. We also are looking to get a sponsor to help offset the cost. MGM looks like it may be accommodating and provide everything we need for this kind of event, including rooms. Katrina will get us numbers for next meeting. There was talk about a silent auction to raise money for the event. Kevin suggested a September date, as it doesn't coincide with any APCO or NENA events.



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- b. Newsletter – Katrina Shamshak advised the newsletter for April is coming out today- she will have a bunch in there in May covering NPSTC week.
- c. Emerging Technologies – Rob Verdone was not present and there was no report.
- d. Historical Committee – Butch Garrity sent an email this morning with a survey regarding MCSA's impact over 25 years. The survey will be going out to the membership.
- e. Outreach/Membership – Pete Kinnas advised the 25th anniversary items are for sale on the website- challenge coins are \$10 and patches are \$5. PSAP leadership scholarship is out -\$13000 for up to 5 people and covers leadership training deadline to apply is May 12th. Awards committee met last week to go over finalist, 34 nominations: thank you to Rebecca Ocasio, Erin Hastings, Jason Rushberg, Corey Swift, & Brian Camp for going through them. Awards will be issues at the meeting in June. Peter looking to get our vendors more included in our membership. One idea was to have a vendor trade show, more info on that will be coming out soon.
- f. Book Club – Khristy Lord was not present and there was no report.
- g. Peer Support Committee – Khristy Lord was not present and there was no report.
- h. Generic Training Manual Committee – Corey Swift had nothing to state

9. President's Report

- a. President Hastings stated the had their eBoard meeting and are looking for ways to make sure everyone gets the most value out of their memberships. Shout out to Katrina for putting together wonderful trainings for our dispatchers, but looking for vendors to get more. We are looking to re-brand MCSA and looking to make sure we are improving and growing with the times. They also spoke about the name itself being confusing as people think it's only for supervisors and only benefits supervisors, even though it's for so many more people than that. We cannot legally change our name, but we can change what we are doing business as. One idea is Mass Communication Specialist Association. 9-1-1 goes to Boston had a good turnout; there was about 11 people. She showed the framed pictures she made that we dropped off to everyone we had meetings with. Next steps are letters of testimony. MCSA website will post the bills and some guidelines on how to write the letters. Reminder that next month's meeting any bylaw



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changes need to be proposed along with any declarations for positions before we vote. One thing the President might want to change for bylaws are responsibilities of the regional VP's, as well as combining Hamden/Berkshire and Franklin/Hampshire. Another may be to have a commercial member on the eBoard, as well as some added language regarding finishing the term even if they get a new job outside that regional. Gregg said there are forms for people to declare before the meeting and we will get that up on the site.

10. Other business

11. Adjournment by Corey and Accepted by Anne



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Meeting Attendees:

Michael Amidon (Virtual)
Eric Baker (Virtual)
Nina Barszcz (Virtual)
Tina Bibbo (In Person)
Anne Camaro (In Person)
Anthony Capone (In Person)
Margie Ciccone (In Person)
Ken D'Angelo (In Person)
Johnathan Danek (Virtual)
Stephanie Evans (In Person)
Patrick Feeney (Virtual)
Michael Gethin (Virtual)
Joe Gibbs (Virtual)
Warren Gould (In Person)
Johnathan Gordon (Virtual)
Brendan Gray (In Person)
Erin Hastings (In Person)
Christopher Herrstrom (Virtual)
Natalie Hunt (Virtual)
Stephen Johnson (In Person)
Brian Kamp (Virtual)
Laura Kilgour (Virtual)
Peter Kinnas (In Person)
Jocelyn Laplante (In Person)
Keenan Leonard-Solis (In Person)
Kevin Lessard (In Person)
David Luciano (Virtual)
Greg Lynskey (In Person)
Shawn Marques (In Person)
Bob Mohr (In Person)
Caitlin Mroczek (Virtual)
Don Nagle (In Person)
Tom O'Brien (In Person)
Rebecca Ocasio (In Person)
Peter Ostroskey (In Person)
Alexa Owen (In Person)
Jim Riccio (In Person)



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Mark Sayers (Virtual)
Katrina Shamshak (In Person)
Aaron Smith (Virtual)
Corey Swift (In Person)
Mike Traghese (In Person)
Irina Vishnevetsky (Virtual)
Nicholas Waleszczyk (In Person)
Dan Walsh (In Person)



April 23, 2025 – Mass Fire Academy, Stow

Name	Agency/Business	Email
Greg Lynskey	SWCCC	on file
Jim Riccio	Belmont 911	jriccio@belmontMA.org
Tom O'Brien	11	toobrien@belmontMA.org
Dan Walsh	Clinton 911	dwalsh@clintonMA.gov
Don Nagle	FE Consulting	DNAGLE@FEDENG.COM
Peter Ostrosky	FE Consulting	POSTROSKY@FEDENG.COM
Anne Camano	NVRDD	on file
Erin Hastings	MRECC	on file
Katrina Shamshak	NSR911	on file
Kevin Lessard	NMRECC	on file
COREY SWIFT	Wilmington	on file
PETER KINNA	STATE 911	ON FILE
Nicholas Wages	state 911	on file
Bob Mohr	Plymouth EXACOM	ROBERT.MOHR@EXACOM.COM
Shawn Margolis	Stow PD	smargolis@stow-ma.gov
Margie Ciccone	Newton PD	on file
Stephane Evans	Newton PD	on file
Tina Bibbo	Newton PD	on file



April 23, 2025 – Mass Fire Academy, Stow

Name	Agency/Business	Email
Ken Dangelo	Newton PD	on file
Anthony Capone	Newton PD	on file
Brendan Gray	Acton	on file
Keenan Leonard-Solis	Georgetown	on file
Warren Gould	Boxford	on file
Rebecca Ocasio	Springfield	"
Mike Tringhese	" "	"
Joceyn LaPlante	Wachusett BECC	"
Alexa Owen	Wachusett	"
Stephen James Johnson	Concord	"

MCSA Treasurer report through 3/21/2025

Beginning balance (2/10/25) = \$ 20,821.83

Expenses:

Intuit Quickbooks (monthly) (increased from \$31.88)	= \$ 37.19 (02/11/25)
On Scene First (March Training Speaker Tracy Eldridge)	= \$ 3,000.00 (02/11/25)
Jocelyn LaPlante (Reimbursement for February meeting refreshments)	= \$ 75.57 (02/13/25)
Scott Turdo (25 th Anniversary Challenge Coins)	= \$ 650.00 (02/14/25)
Microsoft Office 365 (monthly)	= \$ 40.24 (03/03/25)
Axion Print (Name Badges for March Training)	= \$ 295.73 (03/05/25)
Intuit Quickbooks (monthly)	= \$ 37.19 (03/11/25)
Renaissance Hotel (Total Expenses for March Training)	= \$25,227.90 (03/20/25)
The Healthy Dispatcher LLC (March Training Speaker Adam Timm and Kris Inman)	= \$ 8,000.00 (03/20/25)
Microsoft Office 365 (monthly)	= \$ 40.24 (04/02/25)
Intuit Quickbooks (monthly)	= \$ 37.19 (04/11/25)
Chris Hurst (25 th Anniversary Patches)	= \$ 250.00 (04/11/25)

Expenses (total) = \$ 37,691.25

Income:

FY25 Dues payments	\$ 1,250.00
March 2025 Training payments	\$20,025.00
March 2025 Sponsors	\$ 4,500.00

Income (total) = \$ 25,775.00

BALANCE = \$ 8,905.58

72 FY21 Members, 70 FY22 Members, 89 FY23 Members

79 FY24 Paid Members

71 FY25 Paid Members to date

RENEWED MEMBERS: Amherst, Auburn, Brookline, Falmouth, Northern Middlesex RECC, Stow, Goosetown Communications

NEW MEMBERS: none this month

94 FY25 Membership invoices have been sent covering all members and requests for membership.

Respectfully submitted,

Warren Gould, Treasurer MCSA

Reference for yearly expenses

<i>Siteground Webhosting</i> (yearly)	= \$ 275.76	(05/28/24)
<i>Johnson & Johnson</i> (1 year) Eboard Insurance	= \$1,460.00	(08/01/23) (was \$1,416.00)
<i>Constant Contact</i> (yearly)	= \$ 490.92	(08/23/23) (\$40.91/month)
<i>Canva</i> (1 year-2 subscriptions) (Katrina Shamshak & Peter Kinnas)	= \$ 239.98	(12/05/24)
<i>Quick Books</i> (monthly subscription) (increased from \$31.88 to \$37.19 Feb 2025)	= \$ 446.28	
<i>Microsoft Office</i> (monthly subscription) (\$40.24 monthly)	= \$ 482.88	

Total yearly costs	= \$3,395.82	
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Katrina Shamshak MCSA April Updates

TERT Updates:

- Randolph Deployment for active duty sgt death
 - 3 March 27th
 - 3 March 28th
- Andover Deployment for active duty Dispatch Spv
 - 8 March 28th
 - 8 March 29th
 - 5 April 3rd
 - 5 April 4th

Essex County Updates:

- Ryan Higgins of Andover deployed to Randolph with TERT
- Sean Cullen and Alex McKeon of NSR911, Keenan Leonard-Solis of Georgetown, Leo DeBole & Andrew Jakubaz of Boxford, Mikara Crowley of Beverly, Amy Gilliland of Marblehead deployed to Andover (Only Essex County).
- Georgetown did some great features of their dispatchers for TC Week check it out on facebook
- I mailed packets to some of the non members in Essex County. I did hear from Peabody who was grateful for the information. Their administration does not support them getting a membership however they are looking into becoming individual members

Training

March Training

1. Feedback from the event was overall well, everyone seems to love the venue
2. Total cost of speakers/hotel= 33,116
3. Registrations & Sponsorships= 35,775
4. Profit= 2659
5. I did email the hotel to see about multi year contracts/discounts

Professional Development Day

- May 14th 0830-1630
- State 911 Milford Facility
- \$30 Members
- \$50 Non Members

Annual Meeting

June 18th Gallifords Restaurant in Mendon at Southwick

If we could open registration soon and close on May 4th so we can get a headcount

Newsletter

If your agency celebrated NPSTW please send me things!!

Gregory Lynskey (SWCCC)

From: Chris A. Carleton <ccarleton@town.northborough.ma.us>
Sent: Tuesday, April 22, 2025 20:38
To: Gregory Lynskey (SWCCC)
Subject: [External]April 25' MCSA Worcester County Regional Vice President report

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. If unsure, please consult your administrator before proceeding.

Good evening,

I'm currently away on vacation but here is my report for tomorrow's MCSA meeting. Sorry to be missing it.

Hiring:

Ashburnham
Boylston, part-time
Clinton, part-time
Fitchburg
Leominster
Metacomet Emergency Communications Center
Nashoba Valley
Sturbridge, part-time
Sutton, part-time

Training:

Nothing to report currently

Outreach:

Attended the 9-1-1 goes to Boston event on April 9th. Met with representatives from Senator Peter Durant's office, Senator John Cronin's office, Representative Natalie Higgins office, Representative Meghan Kilcoyne's office, Senator Ryan Fattman's office and Senator James Eldridge. Also, I got a chance to speak with Governor Healy in a hallway for a moment. I also have a zoom meeting scheduled with Senator Becca Rausch on 4/29.

Thanks Greg!

Chris Carleton
Communications and Records Supervisor

Northborough Police Department
211 Main Street
Northborough, MA 01532

Phone: 508-393-1515
Cell: 978-621-4885
Email: ccarleton@town.northborough.ma.us



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EXECUTIVE OFFICE OF TECHNOLOGY SERVICES & SECURITY

COMMONWEALTH OF MASSACHUSETTS | 1 ASHBURTON PLACE, 8TH FLOOR, BOSTON, MA 02108

Guidance to CoMIRS Agencies and Radio Shops in Planning the Transition to CoMIRS+P25

The Commonwealth of Massachusetts, in coordination with its county, regional, and municipal partners, is well underway in its efforts to modernize the shared statewide radio system referred to as “CoMIRS” (Commonwealth of Massachusetts Interoperable Radio System). Over 245 different agencies use the current CoMIRS system for operable or interoperable communications. The modernization program is replacing the current end-of-life system with a modern and robust digital system, called “CoMIRS+P25”.

Throughout this year and next, the CoMIRS Modernization Team plans to complete the replacement of the current radio system and to coordinate transitioning to the new system. There are different requirements for radios planned to operate on the new system. It is important that you understand these requirements and, if needed, plan updates to your existing radios to meet these requirements.

How to prepare for CoMIRS+P25

- 1 Upgrade your digital radios. Act now for out-of-support Motorola radios.
- 2 Plan to replace your analog only radios.
- 3 Program your radios for the new system.

1 First, if you have existing digital capable radios, it is imperative you determine if your radios meet the new system’s requirements. The new system will operate on a digital standard called P25 Phase 2 (or “TDMA”) and utilize Radio Authentication. Once the new system is available, your agency will need radios that work on P25 Phase 2 and have Radio Authentication to use the new CoMIRS+P25 system¹. Your agency likely has digital radios in your current fleet of radios. These digital radios may need additional licenses to work on the new system.

In addition to the basic features that allow your existing radios to operate on the current CoMIRS system, any Motorola radio you plan to continue to use on the new system needs the following features:

- Project 25 Digital Trunking Systems (Phase 1 and Phase 2)
- Project 25 Data Services
- Project 25 Radio Authentication
- Project 25 AES 256-bit encryption with multikey and over-the-air rekeying (if planning to use encrypted talkgroups)

These features have been part of the recommended radio specification issued by the Massachusetts State Police for the past five years and have been grant requirements for most Commonwealth grant opportunities over the past

¹ P25 Phase 2 and P25 Radio Authentication will be used for CoMIRS+P25 radio tower sites / subsystems. Users on those radio tower sites / subsystems will need both features. Partner agencies with their own radio tower sites / subsystems that are core connected to CoMIRS+P25 may operate under P25 Phase 1 or P25 Phase 2 and may or may not require P25 Radio Authentication. Users operating solely on these partner radio tower sites / subsystems (and not roaming onto CoMIRS+P25 radio tower sites / subsystems) may not need P25 Phase 2 and P25 Radio Authentication features on their radios. The details of how radio tower sites / subsystems will integrate with CoMIRS+P25 and which features are required will be defined in the memorandum of agreement to be entered into by the owner of the partner radio tower sites / subsystems and the CoMIRS Program Management Office.

several years. Many radios purchased before 2020, though, do not have all the entitlements needed for the new system. It is important to determine whether your radios have these features.

Your radio shop or the Motorola sales representative should be able to help you determine which of your radios may need additional licenses. *Some older radios, though, can only be updated through our project.* Motorola Solutions has ended upgrades to several series of radios currently in use in the Commonwealth, including:

- APX 6000 AN Portable - Model # starts with H98 and ends with AN - Serial # starts with 481
- APX 7000 Portable - Model # starts with H97 - Serial # starts with 655
- APX 7500 Mobile - Model # starts with M30 - Serial # starts with 656
- APX 7500 Consolette - Model # starts with L30 - Serial # starts with 761

Additionally, Motorola factory support is ending September 30, 2025, for two other Motorola radio models. Any new features for radios of these models will need to be ordered prior to the end of September:

- APX 4500 Mobile - Model # starts with M22 and ends with AN - Serial # starts with 471
- APX 6500 Mobile - Model # starts with M25 and ends with AN - Serial # starts with 527

We have worked with Motorola Solutions to develop a process where radios can be “read into” a Motorola tool (called “Radio Management”) where a radio technician can identify what features are installed on the radio and what features may be needed. For the models no longer factory supported, those features need to be ordered this summer. *Otherwise, those radios may not work on the new system.*

Any upgrades to the models listed above need to be coordinated and ordered through the CoMIRS Modernization Project. Partner technical shops are already reading radios into the Radio Management tool, including MassDOT, DCR, Massachusetts State Police, Barnstable County Sheriff’s Office on behalf of agencies on the Cape, and others.

2 If your agency still uses analog-only radios, those radios will need to be replaced.

The current CoMIRS system in central and eastern Massachusetts operates on analog technology and many agencies still have older radios that only work on this standard. Dual-mode radios that operate on either analog or digital radio systems are capable of operating on the new system (with the right features), but analog-only radios will not work on CoMIRS+P25. There will be a transition period where both the old CoMIRS system and the new CoMIRS+P25 system will be operational concurrently, but the plan is to decommission the analog portions of the radio system.

The timeframe for how long the analog CoMIRS system will remain is not yet known, but it is important that any agencies with these old analog-only radios start to plan radio refreshes with new P25 digital radios. The timeframe for this transition from analog to digital radios will be driven by the final rollout of the new CoMIRS+P25 system. Please plan to replace or make do without these analog radios starting in 2027. Our project office will share additional information about P25-capable replacement radios as we get closer to the transition to the new digital system. Requirements for new radios can be found on mass.gov at <https://www.mass.gov/doc/comirs-radio-requirements/download>.

3 Finally, your fleet of radios will need to be programmed for the new system.

Whether a daily operable user or a periodic interoperable user of the new CoMIRS+P25 system, your radios will need to be provisioned on the new system and will need new keys and programing code plugs loaded. In addition, the tolerance for tuning on a P25 Phase 2 system is much less forgiving. Your radios will need to be properly tuned by a radio technician to make sure they work optimally on the new system.

Who should I contact with questions? If you have questions, your usual “go to” radio contact should be able to help. Most of the activities needed to get your radios ready for the new system will be done by the team that currently supports your radios. State police users and the agencies that work directly with an MSP dispatch center will coordinate through the MSP Communications Section. Many state agencies have their own radio shops, which will be responsible for much of the upgrades and programming needed for their agency’s transition. Public safety agencies in Barnstable and Franklin Counties can reach out to the Barnstable County Sheriff’s Office or the Franklin Regional Council of Governments, respectively, with questions. Some state agencies, sheriff’s offices, and interoperable agencies can reach out to their typical Motorola-certified radio shop. As always, you can reach out to our team at comirs@mass.gov.



MSP Communications Section

MSP-led Upgrades

- MA State Police
- New Braintree Dispatch agencies
- Hampshire Hills public safety



BCSO and FRCOG

Regional Support Upgrades

- Barnstable County public safety
- Franklin County public safety



Agency Communications Shops

Agency Self-Service Upgrades

- MA Dept of Conservation & Recreation
- MA Dept of Correction
- MA Dept of Fire Services
- MA Emergency Management Agency
- MA Environmental Police
- MA Dept of Transportation



Motorola Radio Shops

Motorola Radio Shop Upgrades

- MA Parole
- MWRA
- Interoperable agencies
- Sheriff’s Offices

Not sure? Feel free to contact the CoMIRS Program Management Office at comirs@mass.gov.

What are my next steps? Here are checklists for CoMIRS agencies and for radio shops to get started on the activities needed to ready agency radios for the new digital system.

Agency User Checklist

- [] Make sure your radios are scheduled to be read into Radio Management by your radio shop; make sure radios are available if a technician visits
- [] Upgrade any APX 6000 AN, APX 7000, or APX 7500 models this summer – *this is the last chance for these radios, if you want them to work on the new system*
- [] If needed, plan to replace your analog-only radios by 2027
- [] Communicate any proposed changes to your current talkgroups to CoMIRS (email comirs@mass.gov)

Radio Shop Checklist

- [] Contact MSP Communications Section or CoMIRS PMO with any questions about the transition to CoMIRS+P25
- [] Read radios for your supported agencies into the CoMIRS instance of Radio Management
 - [] Complete reading of APX 6000 AN, APX 7000, or APX 7500 models by this July
 - [] Keep track of what agency radios still need to be read and share your status with the CoMIRS PMO
- [] Coordinate with MSP Communications Section on changes to codeplugs and getting updated codeplugs
- [] If needed, obtain any needed tools (Key Variable Loaders, laptops, cables, service monitors, etc.) for the later programming of radios for the new system