



Massachusetts Communications Supervisors Association

“Developing Dispatchers & Dispatch Centers”

President
Erin Hastings
Middlesex RECC

Vice President
Peter Kinnas
State 911 Department

Secretary
Gregory Lynskey
SWCCC

Treasurer
Warren Gould
Boxford Communications

Essex County VP
Katrina Shamshak
North Shore Regional 911
Keenan Leonard-Solis
Georgetown Police

Southeast Regional VP
Patrick Feeney
SEMRECC
Brian Kamp
Westwood Communications
Aaron Smith
South Shore RECC

Middlesex-Suffolk County VP
Corey Swift
Wilmington Public Safety
Michael Salvi
Medford Communications

Worcester County VP
Chris Carleton
Northborough Communications
Daniel Walsh
Clinton Police

Western MA Regional VP
Johnathan Danek
Wilbraham RECC
Donald Tryon
State 911 Department
Rebecca Ocasio
Springfield Communications

Training Coordinator
Katrina Shamshak
North Shore Regional 911

911 Commission Representative
Kevin Lessard
Middlesex RECC

Board@ma911.org

June 18, 2025, Annual Meeting - Hybrid meeting held at Galliford's Tavern and via Microsoft Teams. 66 Total Attendees, 55 in person and 11 virtual
Minutes Completed by Secretary Gregory Lynskey

1. Welcome and Introductions

- President Hasting called the meeting to order at 10:00.
- President Hasting informed all attendees that the meeting is being video and audio recorded for record keeping and historical purposes and will be posted on the website.
- Video Link: <https://ma911.org/2025/08/26/june-2025-annual-meeting-and-awards-video/>
- In person attendees introduced themselves.
- Johnathan Danek provided the Legislative Update. He stated there are two federal bills, HR.637 which was referred to the House Committee on Education and Work on January 22. It has 24 Co-Sponsors with only Rep. Lynch from MA as a co-sponsor. S.725 was referred to the Senate Committee on Commerce, Science, and Transportation. It has 12 Co-Sponsors with only Senator Markey from MA as a co-sponsor. He noted on the state side, there are 4 bills that MCSA is tracking. They were referred on February 27 to the Joint Committee on Public Service. He stated no hearings have been scheduled yet but if you intend to submit testimony, start working on it now, there will be a small window for submission. Kevin Lessard added that there is a lot happening at the State House with legislative changes and late scheduling of hearings. He stated that MCSA has made a public request to the State 911 Commission for a joint letter supporting the bills and that Chairperson Collins is considering it which would be great support to have.

2. Opening of Annual Election

- Secretary Lynskey stated the Annual Election is open now and that the designated voting member from each agency should have received an email by now with their login for voting. He stated if someone believes they should have received an email and have not to reach out to secretary@ma911.org ASAP. The election will automatically close at 10:45am.

3. Update from State 911 Department

- Monna Wallace congratulated everyone who will be receiving awards later in the day. She thanked the Awards committee for their efforts.



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She stated State 911 had plans for an awards ceremony this year but a couple other priorities came to the forefront. She is working on a plan for an awards ceremony for next year. She noted that Erica Adams recently got married and is now Erica Crawford. She stated they are working on an email change for her. She noted that Erica is still going around the state recognizing dispatchers for outstanding jobs, retirements, etc. Send in suggestions for recognition to Monna and Erica. She stated it is compliance time and reminded everyone the deadline to file is July 31. Reach out to her if you are having any issues with completing training. The next Academy, #62, is scheduled for the fall and will be held in Milford. She states they have found that holding the academy in Milford seems to be the best location and they have been having great attendance at the academy lately. She wished everyone a wonderful Summer.

- b. Erica Crawford reminded everyone of the State 911 Monthly Newsletter. She noted that they currently have many outreach events scheduled through the summer including Mobile PSAP demos which are starting soon. She stated to reach out to her if you would like to try scheduling something. She also noted that they have handouts available that can be provided if you have an event that State 911 is unable to attend.
- c. Katrina Shamshak provided an update on TERT which is attached.

4. Appointee Reports

- a. SIEC – Corey Swift stated their was a meeting held in early June but the July meeting has been cancelled. He stated there were no major updates. The buildout of CoMIRS is still moving forward. He also stated the SWIC is looking to create a plan to change the cadence of radio system changes so that area agencies work together on major update scheduling to help cut down on the number of times subscriber programming is needed.
- b. State 911 Commission – Kevin Lessard stated the last meeting was in May and the next meeting is in September. He stated the SSST for the new call handling software is ongoing.

5. Treasurer's Report

- a. Warren Gould presented the treasurer's report
- b. Beginning Balance: \$12,280.62
- c. Total Expenses: \$9,366.39
 - i. \$275.76 Yearly Siteground Webhosting



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- ii. \$665.59 Year Constant Contact
- iii. \$221.61 Reimbursement to Katrina Shamshak for May 2024 Prof. Dev. Day Refreshments
- iv. \$40.24 Monthly Microsoft Office 365
- v. \$98.94 Reimbursement to Erin Hastings for Frames for 911 Goes to Boston
- vi. \$129.48 3 year renewal for domain name GoDaddy
- vii. \$37.19 Monthly Intuit Quickbooks
- viii. \$7,907.58 final payment for Gallifords Restaurant for annual meeting
- d. Total Income: \$4,921.88
 - i. \$1,000.00 for FY25 Dues Payments
 - ii. \$3,400.00 for March 2025 Training Payments
 - iii. \$121.88 for 25th Anniversary Swag (not including PayPal purchases)
 - iv. \$400.00 for May 2025 Training Payments
- e. Current Balance in Citizens Bank is \$7,836.11 and PayPal Balance is \$480.11 (Note: Annual Meeting Awards Plaques were paid from PayPal balance \$436.35).
- f. Total Current Balance: \$8,316.22
- g. There are 81 FY25 paid members to date. 94 Membership invoices have been sent out covering all members and requests for membership.
- h. New Members: None
- i. Renewed Members are listed in the attached report.
- j. Corey Swift made a motion to accept the report. Second by Katrina Shamshak. Unanimous vote.

6. Secretary's Report

- a. Greg Lynskey stated the May meeting minutes were published and provided today in person. They were completed by Asst. Secretary Owen and he recommended their approval. Motion by Kevin Lessard, Second by Mike Gethin. Unanimous vote.

7. Regional Vice President Reports

- a. Essex County – Katrina Shamshak provided a report which is attached. Keenan Leonard-Solis stated he appreciated his first year as a Co-VP. He stated that if any agency or dispatcher feels like they are not being represented, reach out and he can help brainstorm ideas for making centers shine and spotlighting dispatchers.



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- b. Middlesex/Suffolk – Corey Swift stated one of his dispatchers Jamie Miano is moving over to be a Sr. Records Clerk after 23 years as a dispatcher. He also added the NMRECC has an opening for Executive Director. Anne Camaro stated she had nothing to add.
- c. Southeast Regional – Mike Gethin reported nothing to report. Pat Feeney reporting nothing major but lots of agencies are hiring.
- d. Worcester County – Chris Carleton and Dan Walsh both had nothing to report.
- e. Hampden/Berkshire – Johnathan Danek reported that WESTCOMM will be having its ribbon cutting on July 14. He stated that Westfield RECC had a mock TERT deployment. West Springfield is combining their Police and Fire Dispatch into a centralized dispatch, timeline TBD.
- f. Franklin/Hampshire – Donald Tryon stated he had nothing to report.

8. Committee Reports

- a. Training & Events Committee – Katrina Shamshak provided a report which is attached.
- b. Newsletter – Katrina Shamshak provided a report which is attached. She noted that after the June newsletter there will be no newsletter until September.
- c. Historical Committee – Butch Garrity provided a report which is attached.
- d. Outreach/Membership – Pete Kinnas stated that the PSAP Leadership Scholarship committee met. There were 11 applicants. Their recommended awardees have been submitted to State 911 for their final approval. He also noted that 25th Anniversary Challenge Coins are also still available.
- e. Book Club – Stephen Johnson reported he will be putting out a flyer for the book club soon. The next book will be The Culture Code and will be looking to start after the summer, likely in September. If anyone has interested in joining the Book Club, email sjohnson@concordma.gov
- f. Peer Support Committee – Stephen Johnson stated he was happy to help out with the committee but would need someone to co-chair the committee with him. If interested, reach out to President Hastings.

9. President's Report

- a. President Hastings started by Thanking all who have been on committees over the last year. She is looking for anyone who is



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interested in joining committees. She will be establishing the following committees for the next year:

- i. Training and Events – Chaired by Katrina Shamshak
 - ii. Newsletter – Chaired by Katrina Shamshak
 - iii. Historical – Chaired by Butch Garrity
 - iv. Outreach – Chaired by Pete Kinnas
 - v. Book Club – Chaired by Stephen Johnson
 - vi. Peer Support – Chaired by Stephen Johnson
 - vii. Generic Training Manual – Chaired by Corey Swift
- b. President Hastings discussed the following as Goals for the organization over the next year:
- i. Looking to establish MCSA as a more valuable for your membership. She noted we have the Annual Meeting luncheon paid from the membership dues and the Annual Training event mostly paid by member dues. She noted there are other trainings throughout the year that are entirely covered by the member dues. She stated we want to make sure we aren't just growing our membership but also providing our members good value for their membership.
 - ii. She stated MCSA is working on hosting a 2 hour Behavioral Health training as part of one of the monthly meetings to assist with covering the training requirement.
 - iii. She noted the desire to continue with the monthly training and networking that the meetings provide.
 - iv. She stated it is important that we get the word out to let every dispatcher know about us and the value we provide.
 - v. She stated a continuing major goal will be to see the legislative bills through to approval. Part of this including continuing the 911 Goes to Boston event and noted that it is important to continue even if the bills pass.
 - vi. She stated if anyone else as any other goals to suggest, reach out to her to discuss.
- c. President Hastings expressed Thanks to the Regional VPS for the time they put into the organization this year and for their efforts of reaching out to agencies in their areas. She stressed if you or your agency to not feel represented by MCSA, reach out the Regional VPs to learn what we can do for you.
- d. President Hastings brought forth the recommendation for setting membership rates for the upcoming year. She stated the Board is



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recommended a Tiered Based membership as listed on the agenda. Corey Swift stated he received a question asking if it was based upon authorized strength or actual number of employees? Greg Lynskey stated the idea was for agencies to submit a list of employees who would be covered for member benefits. President Hastings noted that agencies will be able to choose how many and which employees are covered as MCSA Members. Kevin Lessard noted if we could that route it would be the agency's decision as to which members are eligible for discounts. Corey Swift stated he was asked by two agencies so just wanted to ensure we make that part of it clear. Katrina Shamshak made a motion to approve the proposed tiered based membership Second by Anne Camaro. Unanimous vote.

- i. Full Agency Members: 1. 1-10 employees: \$300.00
 1. 11-16 employees: \$500.00
 2. 17-21 employees: \$700.00
 3. 21+ employees: \$1,000.00
- ii. Individual Members: \$30.00
- iii. Retired Public Safety Employee Members/Life Members: Free
- iv. Other/Corporate Memberships - \$250.00

Nick Rondeau brought up the fact that an individual member does not have a vote and asked if there was any thought of changing that. Greg Lynskey stated that is called out in the bylaws. President Hastings noted it has been discussed in the past but the concern would be that it could eventually lead to individual members outweighing agency members. Warren Gould suggested that maybe it is worth considering individual members having limited voting rights.

- e. President Hastings stated that there was a Life Membership to be awarded. The Life Membership will be awarded to Warren Gould. She noted that Warren is retiring in December however has agreed to remain as the Treasurer for the time being. She noted that Warren started as a part time dispatcher in 1986 with the Town of Boxford, becoming full time in 1988. In 2000 he became Acting Director of Communications and became Director in 2003. He has also been a call firefighter in Boxford since 1981. Before serving as MCSA Treasurer for the last 7 years, he was an Essex County VP for a number of years. She thanked him for all he has done for MCSA and presented him with a plaque honoring his status as a life member.



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10. Election Results

- a. Secretary Lynskey stated the election has closed and he provided the results which are attached
 - i. President – Erin Hastings, uncontested
 - ii. Vice President – Peter Kinnas, uncontested
 - iii. Secretary – Greg Lynskey, uncontested
 - iv. Treasurer – Warren Gould, uncontested
 - v. Essex County VP – Katrina Shamshak and Keenan Leonard-Solis, uncontested
 - vi. Southeast Regional VP – Brian Kamp (22) and Patrick Feeney (17). Note as a result of a bylaw change, Aaron Smith was also elected (12)
 - vii. Middlesex and Suffolk VP – Corey Swift and Michael Salvi, uncontested
 - viii. Worcester County VP – Chris Carleton (27), Dan Walsh (15) were elected. Michael Gethin received 13 votes
 - ix. Hampden & Berkshire VP – Rebecca Ocasio (24) and Johnathan Danek (21) were elected. Penny Ryan received 11 votes
 - x. Franklin & Hampshire VP – Donald Tryon, uncontested and one unfilled seat.
 - xi. Note as a result of a bylaw change, Rebecca Occasion, Johnathan Danek, and Donald Tryon will server as Western MA VP.
 - xii. The bylaw proposals which are attached passed with 97% in favor (31-1) – 2/3 vote required.

11. Adjournment

- a. Corey Swift made a motion to adjourn at 10:47am. Second by Anne Camaro.
- b. The meeting adjourned to the Annual Awards ceremony.



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Meeting Attendees:

Erica Adams (In Person)
Justin Bassett (In Person)
Danielle Beland (In Person)
Nichole Bradley (In Person)
Stephanie Brown (In Person)
Chris Carleton (In Person)
Kim Casella (In Person)
Liz Consiglio (In Person)
Sean Cullen (In Person)
Liz Defosse (In Person)
Nikki DeFrancisco (In Person)
Alisa Deleo-Laperle (In Person)
Devin Dumas (Virtual)
Patrick Feeney (Virtual)
James Gendron (In Person)
Michael Gethin (In Person)
Charles Goodwin (In Person)
Warren Gould (In Person)
Brendan Gray (In Person)
Erin Hastings (In Person)
Christopher Herrstrom (In Person)
Rebecca Hopmayer (In Person)
Matt Howe (Virtual)
Christopher Hurst (Virtual)
Stephen Johnson (Virtual)
Brian Kamp (In Person)
Laura Kilgour (In Person)
Peter Kinnas (In Person)
Kendra Lagoy (In Person)
Jocelyn Laplante (In Person)
Emily Lebeau (In Person)
Keenan Leonard-Solis (In Person)
Shawn Lerner (Virtual)
Kevin Lessard (In Person)
David Luciano (In Person)
Greg Lynskey (In Person)
Jillian Madison-Wilson (Virtual)



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Anthony Massoia (In Person)

Ashley McCall (In Person)

Shawn McKee (In Person)

Joshua McClain (Virtual)

Robert Mohr (Virtual)

Katie Moriarty (In Person)

Kristina Morin (In Person)

Charles Myers (In Person)

Tom O'Brien (In Person)

Rebecca Ocasio (In Person)

Alexa Owen (In Person)

Ernest Patient (In Person)

Dean Razzaboni (In Person)

Jim Riccio (In Person)

Nicholas Rondeau (In Person)

Penny Ryan (Virtual)

Katrina Shamshak (In Person)

Phil Sisk (In Person)

Lori Steinel (In Person)

Corey Swift (In Person)

Caitlin Tarentino (In Person)

Charles Tilden (In Person)

Don Tryon (In Person)

Marlyn Velazquez (In Person)

Gregory Wallace (In Person)

Dan Walsh (In Person)

Josh Wright (Virtual)

Donna Wunschel (In Person)

Zevon Zayas-Colon (In Person)



June 18, 2025 – Galliford's Restaurant – Annual Meeting

Name	Agency/Business	Email
Donna Wunschel	Seekonk Communications	D.Wunschel@seekonkpolice-ma.gov
Nicholas Rondeau	Seekonk Comms-	nrondeau@seekonkpolice-ma.gov
Katrina Shamshak	Northshore Regional 911	on file
Greg Lynskey	SWCCC	"
PETER KINNAS	STATE 911	ON FILE
Erin Hastings	MRECC	ehastings@mrecc-ma.gov
Chris Herrstrom	Ayer Shirley RECC	CHerrstrom@Ayer.ma.us
Don Tryon	State 911	on file
Kendra Lagay	State 911	on file
Jim Riccio	Belmont 9-1-1	on file
Tom O'BRIEN	BELMONT 9-1-1	on file
Chris Carleton	Northboro	on file
Brian Kamp	Westwood	on file
Michael Bethin	State 911	on file
Lori Steinel	MSP	lori.steinell@mass.gov
Shawn McKee	Westwood	smckee@westwoodpd.org
Phil Sisk	MCP	on file
Warren Gould	Boxford	on file



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Name	Agency/Business	Email
Liz Consiglio	WRECC	lconsiglio@holdenma.gov
Emily LeBeau	WRECC	elebeau@holdenma.gov
Danielle Beland	WRECC	DBeland@holdenma.gov
Ashley McCall	WRECC	Amccall@HoldenMA.Gov
Zeron Zayas-Colon	WRECC	zzayas-colon@holdenma.gov
Charles Myers	NVRDD	Cmyers@nvrddma.gov
Caitlin Tarentino	Medford	CTarentino@medfordpolice.com
Alisa DeLeo-Laperie	Worcester Regional	DeLeo-Laperie@worcesterma.gov
Ernest Patient	Worcester Regional	PATIENTE@worcesterma.gov
Charles Goodwin	Worcester Regional	Goodwin C@worcesterma.gov
James Gershen	NVRPP	jgershen@nvrddma.gov
Stephen Brown	Bee Disp Center	sbrown@haverlyma.gov
Liz DeFusse	WRECC	ldefusse@wrecc.us
Justin Bassett	Rutland Fire	Jbassett@rutlandfd.us
Rebecca Ocasio	Springfield 911	rocasio@springfieldcityhall.com
Marlyn Velazquez	Westcomm	mvelazquez@westcomm-ma.gov
Katie Moriarty	Plymouth Sheriff	Kmoriarty@pcsdma.org



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Name	Agency/Business	Email
Jocelyn Laplante	WRECC	on file
Alexa Owen	WRECC	on file
Kim Casella	WRECC	Kcasella@hudsonma.gov
Rebecca Hopmayer	Brookline PD	rhopmayer@brookline.ma.gov
Charles Tilden	STATE Police	on file
Dr. Walsh	Clinton	on file
Corey Swift	Wilmington	on file
Sean P. Cullen	USR 911	Sean.P.Cullen@mass.gov
Nichole Bradley	Plymouth County	nbradley@pcsdma.org
Nikki DeFrancesco	Plymouth County	ndefrancesco@pcsdma.org
Brendan Gray	Acton	on file
Kristina Moran	MA State All	on file
Erica	State All	erica.l.adams@mass.gov
Gregory Wallace	Westcomm Regional	gwallace@westcomm-ma.gov
Anthony Massaia	Westcomm	amassaia@westcomm-ma.gov
Kevin Lessner	NWRECC	on file
David Luciana	Stoughton	on file



June 18, 2025 – Galliford’s Restaurant – Annual Meeting

[illegible]

MCSA Treasurer report through 6/16/2025

Beginning balance (5/18/25) = \$ 12,280.62

Expenses:

Siteground Webhosting (yearly) = \$ 275.76 (05/27/25)

Constant Contact (yearly) = \$ 665.59 (05/27/25)

Katrina Shamshak = \$ 211.61 (05/27/25)

(May 2025 Professional Development Day – Refreshments)

Microsoft Office 365 (monthly) = \$ 40.24 (06/02/25)

Erin Hastings = \$ 98.94 (06/09/25)

(Frames for “911 Goes to Boston”)

GoDaddy (Domain Name Hosting - 3 year) = \$ 129.48 (06/10/25)

Intuit Quickbooks (monthly) = \$ 37.19 (06/11/25)

Gallifords Restaurant (Annual Meeting - final payment) = \$ 7,907.58 (06/11/25)

Expenses (total) = \$ 9,366.39

Income:

FY25 Dues payments \$ 1,000.00

March 2025 Training payments \$ 3,400.00

25th Anniversary “Swag” (coins/patches) \$ 121.88 (not including PayPal purchases)

May 2025 Training payments \$ 400.00

Income (total) = \$ 4,921.88

BALANCE = (Citizens Bank) \$ 7,836.11

PayPal Balance = \$480.11

**Includes 1 Dues payment, remainder is for purchases of 25th Anniversary Patches & Coins,
minus payment for Annual Meeting awards plaques @ \$436.35**

TOTAL BALANCE = \$ 8,316.22

72 FY21 Members, 70 FY22 Members, 89 FY23 Members

79 FY24 Paid Members

81 FY25 Paid Members to date

RENEWED MEMBERS: Medford, Newton, Worcester

NEW MEMBERS:

94 FY25 Membership invoices have been sent covering all members and requests for membership.

Respectfully submitted,

Warren Gould, Treasurer MCSA

Reference for yearly expenses

<i>GoDaddy Web Domain (3 year)</i>	= \$ 129.48	(06/10/25)
<i>Siteground Webhosting (yearly)</i>	= \$ 275.76	(05/26/25)
<i>Johnson & Johnson (1 year)</i> Eboard Insurance	= \$1,460.00	(07/19/24) (was \$1,416.00)
<i>Constant Contact (yearly)</i>	= \$ 665.59	(05/27/25) (was \$490.92)
<i>Canva (1 year-2 subscriptions)</i> (Katrina Shamshak & Peter Kinnas)	= \$ 239.98	(12/05/24)
<i>Quick Books (monthly subscription)</i> (increased from \$31.88 to \$37.19 Feb 2025)	= \$ 446.28	
<i>Microsoft Office (monthly subscription)</i> (\$40.24 monthly)	= \$ 482.88	

<i>Total yearly costs</i>	= \$3,613.65	
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Gregory Lynskey (SWCCC)

From: Shamshak, Katrina C. (911) <Katrina.C.Shamshak@mass.gov>
Sent: Tuesday, June 17, 2025 09:46
To: Gregory Lynskey (SWCCC)
Subject: [External]Katrina Shamshak June MCSA Updates

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. If unsure, please consult your administrator before proceeding.

Katrina Shamshak June MCSA Updates

TERT Updates:

- Open enrollment does come up in July, however we still have a waitlist from our January open enrollment so we will be going from that list and currently we only will have 1 spot to fill based on size restrictions from the grant

Essex County:

- Haverhill Police is hiring
- Georgetown is hiring
- Danvers is hiring
- West Newbury is hiring

Training & Events

Fall Training:

- October 22nd in Hudson
- Call for Papers is open until August 1st
- Registration will open on August 11th
- Free for Members
- \$50 for non-members

25th Celebration

- October 18th at the Hogan Center located at Holy Cross College Worcester
- Looking for sponsors to make this is a low/no cost event for members
- If anyone has connections we are also organizing a silent auction for the event

March Training

- Inquiry into the Renaissance Boston Patriot Place to see if March 18th 2026 is available

Katrina C. Shamshak, RPL, ENP
Public Safety Dispatcher III
Training & QA Coordinator
Massachusetts TERT Coordinator
North Shore Regional 911 Center
Massachusetts State 911 Department
18 Manning Ave., Middleton, MA 01949
Main: 978-801-4911 x4163
katrina.c.shamshak@mass.gov
www.mass.gov/NSR911

Gregory Lynskey (SWCCC)

From: Butch Garrity <butchgarrity@gmail.com>
Sent: Wednesday, June 18, 2025 10:36
To: Mcsa BOARD
Subject: [External]Hist report

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. If unsure, please consult your administrator before proceeding.

Hey All,

I tried logging in a couple of times, but unfortunately, it's no go on Teams. I hope everyone is doing well and has a great meeting and summer. I am down in NC visiting my son or I would have attended in person.

Things are coming together for the MCSA book to be completed for the 25th gala. I spoke to Laurie Lyons and Goody about pictures and have some more. Goody is looking for a thumbdrive that has some. I found some old meeting minutes in the 2 large bins that I have for MCSA historical stuff and I am condensing and putting in a book format. Sean Cullen sent me a bunch of pictures that his Mom had, and I spoke to Dave Hansen about his memories as president. Wishing everyone the best of summer and talk to you soon.

--

Charles "Butch" Garrity
NWMIMT Deputy Team Leader
Team Rubicon Volunteer
Type 3 Plans Section Chief, Logistics Section Chief, Communications
Cell phone 413-684-4405
ButchGarrity@gmail.com

YOU ARE CURRENTLY IN PREVIEW MODE ×



MCSA 2025 Annual Election

Vote for President

INSTRUCTIONS

Select 1 option from the list below. * Required

☐ Erin Hastings - Middlesex RECC (Incumbent)

☐ Leave Blank (no vote)

Vote for Vice President

INSTRUCTIONS

Select 1 option from the list below. * Required

☐ Peter Kinnas - State 911 Headquarters (Incumbent)

☐ Leave Blank (no vote)

Vote for Secretary

INSTRUCTIONS

Select 1 option from the list below. * Required

☐ Gregory Lyskey - South Worc. County Comm Center (Incumbent)

☐ Leave Blank (no vote)

Vote for Treasurer

INSTRUCTIONS

Select 1 option from the list below. * Required

☐ Warren Gould - Boxford Comm. (Incumbent)

☐ **Leave Blank (no vote)**

Vote for Essex County Regional Vice President

INSTRUCTIONS

Select 1 or 2 options from the list below. * Required

0 of 2 Selected

☐ **Keenan Leonard-Solis - Georgetown Police (Incumbent)**

☐ **Katrina Shamshak - North Shore Regional 911 (Incumbent)**

☐ **Leave Blank (no vote)**

Vote for Southeast Regional Vice President

Covers Bristol, Norfolk, Plymouth, Barnstable, Dukes, and Nantucket counties

INSTRUCTIONS

Select 1 or 2 options from the list below. * Required

0 of 2 Selected

☐ **Patrick Feeney - South Eastern Mass RECC (Incumbent)**

☐ **Brian Kamp - Westwood Comm.**

☐ **Aaron Smith - South Shore RECC**

☐ **Leave Blank (no vote)**

Vote for Middlesex and Suffolk County Regional Vice President

INSTRUCTIONS

Select 1 or 2 options from the list below. * Required

0 of 2 Selected

☐ **Michael Salvi - Medford Police**

☐ **Corey Swift - Wilmington Comm. (Incumbent)**

☐ **Leave Blank (no vote)**

Vote for Worcester County Regional Vice President

INSTRUCTIONS

Select 1 or 2 options from the list below. * Required

0 of 2 Selected

☐ Chris Carleton - Northborough Comm. (Incumbent)

☐ Michael Gethin - State 911 PSAP Ops Div 1

☐ Dan Walsh - Clinton Police (Incumbent)

☐ Leave Blank (no vote)

Vote for Hampden & Berkshire County Regional Vice President

INSTRUCTIONS

Select 1 or 2 options from the list below. * Required

0 of 2 Selected

☐ Johnathan Danek - Wilbraham RECC (Incumbent)

☐ Rebecca Ocasio - Springfield Comm.

☐ Penny Ryan - WESTCOMM

☐ Leave Blank (no vote)

Vote for Franklin & Hampshire County Regional Vice President

INSTRUCTIONS

Select 1 or 2 options from the list below. * Required

0 of 2 Selected

☐ Donald Tryon - State 911 PSAP Ops West

☐ Leave Blank (no vote)

Shall the MCSA Bylaws be amended as per the proposals reviewed at the May 21, 2025 meeting? (2/3 vote required for approval)

Note: All proposed revisions were reviewed at the May 21, 2025 monthly meeting and favorably voted to forward to the annual meeting for a vote.

The proposed revisions are attached.

ATTACHMENTS

 [Proposed Bylaw Revisions.pdf](#) 166KB

INSTRUCTIONS

Select 1 option from the list below. * Required

☐

Yes

☐

No

☐

Leave Blank

Submit Ballot

SAMPLE

MCSA Proposed Bylaw Revisions for the June 18, 2025 Annual Meeting

Revise Article III – Officers, Section I: Elected Officers

Revise Item A as follows:

Up to 2 Regional Vice Presidents from each designated region (unless otherwise designated) to include:

- I. Essex County
- II. Southeast Regional [Norfolk, Plymouth, Bristol, Barnstable, and Dukes Counties] – 3 Regional Vice Presidents
- III. Middlesex & Suffolk Counties
- IV. Worcester County
- V. ~~Hampden & Berkshire Counties~~ Western Mass [Berkshire, Hampden, Hampshire & Franklin – 3 Regional Vice Presidents Counties]
- VI. ~~Franklin & Hampshire Counties~~

Any individual elected to serve as a Hampden & Berkshire or Franklin & Hampshire Regional Vice President at the 2025 Annual Meeting may continue to serve as a Western Mass Regional VP until the following annual meeting or until they otherwise resign or are no longer eligible to hold the position, whichever may occur first.

If approved, this bylaw shall take effect retroactively for the election held at the 2025 annual meeting.

Revise Item C as follows:

The Executive Board shall consist of the President, Vice-President at Large, Immediate Past President (if one currently exists), Secretary, Treasurer, all Regional Vice-Presidents, the Training Coordinator, the Corporate Director, and the State 911 Commission Representative; all executive board members shall hold equal voting rights.

Revise Item F as follows:

Terms of the elected officers shall be from July 1st through June 30th following the Annual Meeting. In the event an elected Regional Vice President changes employment such that their new agency is not located within their elected region, the individual shall be allowed to complete their current elected term, provided that their new agency holds agency membership. In the event any elected officer changes employment such that, after 30 days, their new agency chooses not to hold agency membership, or their new employment does not allow them to meet eligibility to hold elected office, the individual may not finish out their elected term.

Revise Article III – Officers, Section III: Duties

Revise Item E as follows:

~~Up to two~~ Regional Vice Presidents from each regional shall represent the interests of the Organization on the Executive Board. ~~The designated regions are:~~

- ~~I. Essex County~~
- ~~II. Southeast Regional~~
- ~~III. Middlesex & Suffolk Counties~~
- ~~IV. Worcester County~~
- ~~V. Hampden & Berkshire Counties~~
- ~~VI. Franklin & Hampshire Counties~~

Insert new item I as follows:

The Corporate Director provides guidance to the Executive Board on issues related to Corporate Memberships, Sponsorships, and other commercial or business-related opportunities. Builds and sustains strong relationships with existing and potential corporate members and sponsors, ensuring mutual value and alignment with the association’s mission. Recommends strategies to increase corporate involvement and support for association initiatives, events, and programming. Assists in identifying and securing corporate sponsors for conferences, training sessions, and other association events. Collaborates with the executive board to develop and update policies and procedures that govern corporate memberships and sponsorship agreements.

Revise Article III – Officers, Section V: Appointed Officials

Revise Item A as follows:

The President shall appoint a Training Coordinator ~~at the annual meeting, and the Board shall ratify the appointment at the first monthly meeting following elections,~~ to serve a term of one year. The Training Coordinator shall serve as a member of the executive board for the length of their term. ~~They shall be exempt from the provisions of Article III, Section I, item B.~~

Insert new Item C as follows:

The President shall appoint a Corporate Director, and the Board shall ratify the appointment at the first monthly meeting following elections, to serve the association for the term of one year. The Corporate Director shall serve as a member of the executive board for the length of their term.

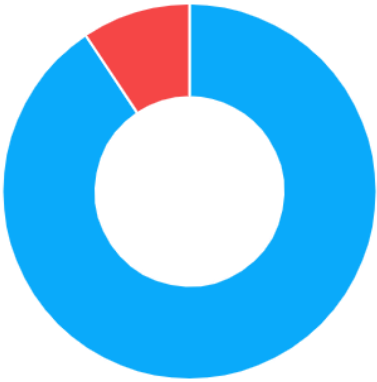
MCSA 2025 Annual Election

Completed

Results

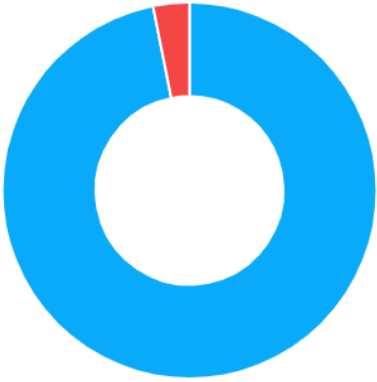
Vote for President

Option	Votes	
Erin Hastings - Middlesex RECC (Incumbent)	91%	(29)
Leave Blank (no vote)	9%	(3)



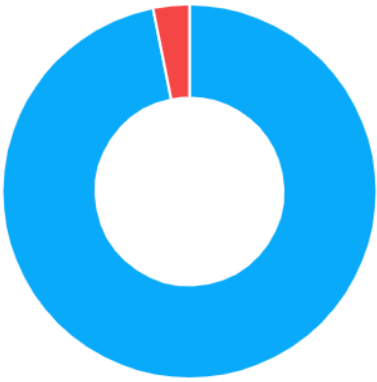
Vote for Vice President

Option	Votes	
Peter Kinnas - State 911 Headquarters (Incumbent)	97%	(31)
Leave Blank (no vote)	3%	(1)



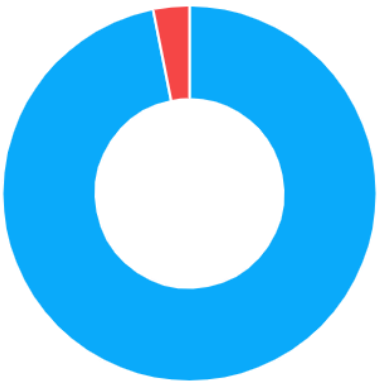
Vote for Secretary

Option	Votes	
Gregory Lynskey - South Worc. County Comm Center (Incumbent)	97%	(31)
Leave Blank (no vote)	3%	(1)



Vote for Treasurer

Option	Votes	
Warren Gould - Boxford Comm. (Incumbent)	97%	(31)
Leave Blank (no vote)	3%	(1)



Vote for Essex County Regional Vice President

Option	Votes	
Katrina Shamshak - North Shore Regional 911 (Incumbent)	51%	(28)
Keenan Leonard-Solis - Georgetown Police (Incumbent)	42%	(23)
Leave Blank (no vote)	7%	(4)



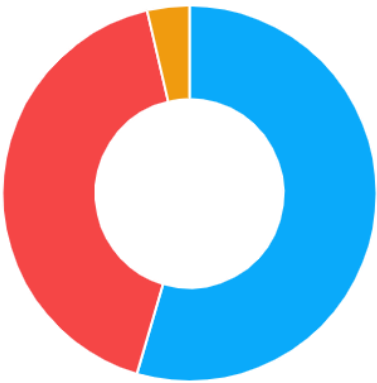
Vote for Southeast Regional Vice President

Option	Votes	
Brian Kamp - Westwood Comm.	40%	(22)
Patrick Feeney - South Eastern Mass RECC (Incumbent)	31%	(17)
Aaron Smith - South Shore RECC	22%	(12)
Leave Blank (no vote)	7%	(4)



Vote for Middlesex and Suffolk County Regional Vice President

Option	Votes	
Corey Swift - Wilmington Comm. (Incumbent)	55%	(30)
Michael Salvi - Medford Police	42%	(23)
Leave Blank (no vote)	4%	(2)



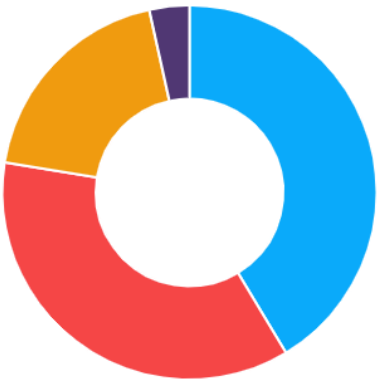
Vote for Worcester County Regional Vice President

Option	Votes	
Chris Carleton - Northborough Comm. (Incumbent)	46%	(27)
Dan Walsh - Clinton Police (Incumbent)	25%	(15)
Michael Gethin - State 911 PSAP Ops Div 1	22%	(13)
Leave Blank (no vote)	7%	(4)



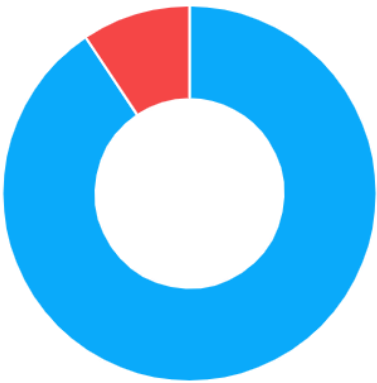
Vote for Hampden & Berkshire County Regional Vice President

Option	Votes	
Rebecca Ocasio - Springfield Comm.	41%	(24)
Johnathan Danek - Wilbraham RECC (Incumbent)	36%	(21)
Penny Ryan - WESTCOMM	19%	(11)
Leave Blank (no vote)	3%	(2)



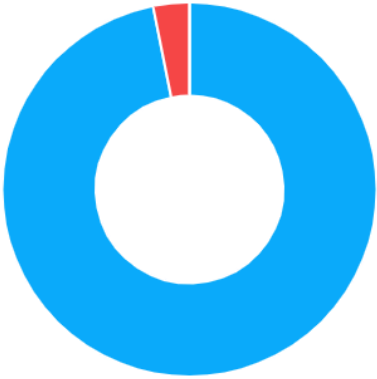
Vote for Franklin & Hampshire County Regional Vice President

Option	Votes	
Donald Tryon - State 911 PSAP Ops West	91%	(29)
Leave Blank (no vote)	9%	(3)



Shall the MCSA Bylaws be amended as per the proposals reviewed at the May 21, 2025 meeting? (2/3 vote required for approval)

Option	Votes	
Yes	97%	(31)
Leave Blank (no vote)	3%	(1)
No	0%	(0)



CALL FOR PAPERS **MCSA FALL LEADERS WORKSHOP**

October 22nd Hudson, MA 0830-1630

We are now accepting presentation proposals
for the 2025 MCSA Leaders Workshop!

This one-day event brings together telecommunicators, supervisors, and trainers from across the region for a day of relevant, engaging, and actionable training. We are seeking passionate professionals who are eager to share their experiences to help strengthen the skills and confidence of our public safety dispatchers.

Presentation Topics of Interest

- ☒ Courtroom Procedures for Telecommunicators
- ☒ Quality Assurance & Critical Thinking
- ☒ CTO & In-House Training Programs
- ☒ Suicide, Domestic, and Mental Health Calls

If you have a session idea that falls outside these themes but is valuable to dispatchers—we still want to hear from you!

Deadline to Submit: August 1, 2025

<https://tinyurl.com/MCSACallForPapers2025>



Celebrating the **Massachusetts Telecommunicator Awards**



PRESENTED BY MCSA

Wednesday, June 18, 2025

Galliford's Restaurant / Southwick Zoo
2 Southwick Street
Mendon, MA 01756

WELCOME

On behalf of the MCSA Board and the Awards Committee, we warmly welcome you to this year's Awards Ceremony, a special event celebrating the dedication, excellence, and extraordinary achievements within our public safety community.

Today, we honor the individuals and teams who have gone above and beyond in their service; those who have answered the call with courage, leadership, innovation, and unwavering commitment. Whether through lifesaving actions, visionary thinking, or tireless behind-the-scenes efforts, each nominee and award recipient represents the very best of who we are.

This event is not only a celebration of accomplishments, but a moment to reflect on the values that unite us: service, integrity, teamwork, and a shared mission to protect and uplift the communities we serve.

We are grateful for your presence today and hope you leave inspired, proud, and reminded of the profound impact each of us can make.

Awards Committee:

Erin Hastings - Middlesex RECC

Peter Kinnas - Massachusetts State 911 Department

Rebecca Ocasio - Springfield Communications

Corey Swift - Wilmington Communications

Brian Kamp - Westwood Communications

Jason Rushford - Amherst Communications

MCSA 25TH ANNIVERSARY Gala Celebration



SAVE THE DATE

Evening of
Saturday, October 18, 2025
College of the Holy Cross
Worcester, MA

TELECOMMUNICATOR OF THE YEAR NOMINATIONS

Awarded to an individual emergency telecommunicator who demonstrates exceptional dedication, professionalism, and performance. This person has gone above and beyond, whether during a specific incident, completing a critical task, or through their consistently outstanding daily contributions.

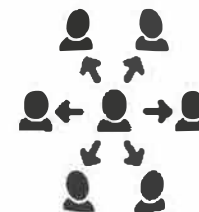
ERIN JILLSON Nashoba Valley RDD	ANNA FLORCZAK WestComm
CHARLES MYERS Nashoba Valley RDD	ZEVON ZAYAS-COLON Wachusett RECC
AMANDA GRESIAN Milford PD	RYAN JOUDREY Plymouth County Sheriff
CAITLIN TARENTINO Medford ECC	LORNA MORGAN Merrimac PD
ASHLEY MCCALL Wachusett RECC	DEAN RAZZABONI Georgetown ECC
KATHERINE O'CONNELL Northern Middlesex RECC	GARY FERGUSON MSP Danvers
REBECCA HOPMAYER Brookline PD	



LEADER OF THE YEAR NOMINATIONS

Awarded to a frontline or administrative supervisor, manager, deputy director, or director who consistently excels in managing day-to-day operations, mentoring their team, and ensuring the success of their center. This individual demonstrates exceptional leadership on the floor, builds team morale, and leads by example in handling operational challenges.

KEENAN LEONARD-SOLIS Georgetown ECC	JAMES GENDRON Nashoba Valley RDD
ELIZABETH DEFOSSE Central Mass RECC (Formerly Rutland RECC)	DONNA WUNSCHER Seekonk ECC
KATIE MORIARTY Plymouth County Sheriff	ALISA DELE-LAPERLE Worcester ECC
JENNIFER SCOTT Sandwich ECC	JOHNATHAN ROSS MSP GHQ
MARGARET CICCONE Newton PD	



VISIONARY OF THE YEAR NOMINATIONS

This award recognizes a trailblazer in the 911 profession who introduces innovative ideas, drives strategic change, or advocates for advancements that improve their center or the broader industry. This individual is known for forward-thinking contributions that inspire growth, progress, and innovation.

CHRIS MURPHY
Medford ECC

KATRINA SHAMSHAK
North Shore Regional



TEAM OF THE YEAR NOMINATIONS

Presented to a group of two or more individuals who displayed extraordinary teamwork and expertise during a challenging event or series of events. Their collaboration and skill exemplify the highest standards of public safety communications.

WILBRAHAM RECC

Anthony Gentile
Johnathan Danek
Annie Murphy
Alexandra Manseau
Sabrina Romano
Jordan Dunham

FALMOUTH ECC

James Thomas
Stephanie Barry
Stephen Akins
Stephanee Dickinson
Emily Antonik
Lydia St. Laurent
Jillian Larson
Jenna Carreiro
Mallory Medeiros
Griffin Weiner

WACHUSETT RECC

Alexa Owen
Kimberly Casella
Danielle Beland

WESTCOMM

BERKSHIRE RECC

