



Massachusetts Communications Supervisors Association

“Developing Dispatchers & Dispatch Centers”

President
Erin Hastings
Middlesex RECC

Vice President
Peter Kinnas
State 911 Department

Secretary
Gregory Lynskey
SWCCC

Treasurer
Warren Gould
Boxford Communications

Essex County VP
Katrina Shamshak
North Shore Regional 911
Keenan Leonard-Solis
Georgetown Police

Southeast Regional VP
Patrick Feeney
SEMRECC
Brian Kamp
Westwood Communications
Aaron Smith
South Shore RECC

Middlesex-Suffolk County VP
Corey Swift
Wilmington Public Safety
Michael Salvi
Medford Communications

Worcester County VP
Chris Carleton
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Clinton Police

Western MA Regional VP
Johnathan Danek
Wilbraham RECC
Donald Tryon
State 911 Department
Rebecca Ocasio
Springfield Communications

Training Coordinator
Katrina Shamshak
North Shore Regional 911

911 Commission Representative
Kevin Lessard
Middlesex RECC

Board@ma911.org

October 15, 2025, Monthly Meeting - Hybrid meeting held at the Clinton Town Hall and via Microsoft Teams. 39 Total Attendees, 23 in person and 16 virtual
Minutes Completed by: Secretary Gregory Lynskey

1. Welcome and Introductions

- Vice President Peter Kinnas called the meeting to order at 10:01am.
- Vice President Kinnas reminded everyone that the meeting is being audio and video recorded.
- Video Link: <https://ma911.org/2025/10/27/october-2025-monthly-meeting-video/>
- In person attendees introduced themselves.
- Johnathan Danek was not present but provided an update which was read by Greg Lynskey. The report is attached. Kevin Lessard provided a further update on the State level legislation. He and President Hastings participated in a hearing of the Joint Committee on Public Service which was held on October 8. There were 9 different bills related to dispatch that have been filed by multiple State Reps. And Senators. Some of the same language and some have specific language such as for Barnstable County. He stated that all bills were heard and in addition to he and President Hastings speaking on the bills, Dukes County Sheriff Ogden also spoke in support. He stated the goal is to get the bills out of committee to the Ways and Means at which point a number of them will likely be combined. He stated he is confident but still need to wait and see. He also stated that written testimony to the committee is still being accepted for 1 more week. He stated they had a meeting with the committee chair and also had an opportunity for face time with the Governor, both of which should be beneficial. The number one goal is to ensure our voices are heard.

2. Monthly Training / Presentation

- Vice President Kinnas introduced Alex Rock, Assistant Statewide Interoperability Coordinator for the Executive Office of Public Safety and Security.
- Mr. Rock provided a background on the Commonwealth of Massachusetts Interoperable Radio System (CoMIRS) which officially has its origins in 1992 when a 3 site system was developed for the former Metropolitan Police Department. It was later expanded statewide by the Mass State Police. In 2010 it was expanded into B Troop and opened up



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to PSAPs to join. He noted that since its origin, it has been a patchwork of systems.

- c. Starting in 2026 a new 90 sites statewide P25 Phase 2 system will go online.
- d. Up until now, there has been no formal governance or procedure for becoming an agency member of the system or for obtaining a system talkgroup. Once the new system is completed, the system will move from being under the Executive Office of Technology and Security Services to being under EOPSS and a streamlined process will be implemented for requests to join the system.
- e. The new system will require subscriber authentication and P25 trunking to operate on it. The new system includes interoperability via State Events, Law Ops, and permanent patches to conventional interop channels throughout the state. In particular, the Massachusetts Tactical Channel Plan will play an important role in system interoperability.
- f. He noted that with the new system, PSAPS can leverage system capacity with discussions being held for further incentivizing of Regional Radio resources through CoMIRS.
- g. Dave Luciano stated his community is at the junction of I-93 and I-95 with lots of DCR property as well. He states they currently listen to MSP and DCR via a scanner and was curious if they will still be able to. Alex Rock stated yes. Greg Lynskey asked what type of scanner Dave has. He said a BCD996P2. Greg Lynskey stated he doesn't have any experience with monitoring a P25 Simulcast system with a BCD996P2 but has heard it doesn't do well. He stated a new scanner like a SDS model from Uniden might be required but it is definitely possible to monitor the system.
- h. Kevin Lessard asked if there is a process to get equipment up to date and compliant and who a good resource is to go to? Mr. Rock stated to reach out to himself, Rich Fiske, or the Agency's vendor.
- i. Greg Lynskey suggested that a list of CoMIRS authorized vendors be published so agencies know who they can go through.
- j. Vice President Kinnas thanked Mr. Rock for his presentation. Additional information is attached.



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3. Update from State 911 Department

- a. Monna Wallace stated that Propio bought CyraCom. CyraCom is the current provider of Interpretative Services. Propio was the company who was extremely problematic and difficult to work with. Monna stated the State was notified 4-5 months ago of the pending sale and started right away with making sure that services continue as is. She stated that State 911 will be calling every PSAP in the near future to request that they attempt to contact interpreter services via the button to ensure it goes to the new prompt. She noted the new prompt has been shortened.
- b. Monna further updated that the Billerica training site is coming along great. She stated it has been wired and walls are going up. She stated it will serve the North Shore well and targeting a January to February estimated time frame. Dave Luciano asked if there will be any academies held in Billerica. Monna stated no. They have made special arrangements in Milford that makes holding academies there a better option. Corey Swift asked if the plan is for it to be like Maynard was where the primary focus is equipment training. Monna said yes, it will be on the schedule for equipment trainings and could occasionally host other special trainings. Kevin Lessard asked about capacity. Monna stated the equipment training room is designed for 10-12 people while the lecture room is designed for 50 people.
- c. Katrina Shamshak was not present but provided a report regarding TERT which is attached.

4. Appointee Reports

- a. SIEC – Corey Swift stated the October meeting was cancelled and the next meeting is scheduled for November.
- b. State 911 Commission – Kevin Lessard stated the Commission met in September. He stated the biggest topic to point out is the Development Grant Guidelines are typically out by December. He stated there is a contracted Regional Study that is underway by a vendor. The study is being done over the next few months and the results and recommendations will be considered as part of the guidelines for the next Development Grant. As such, there will be no November Commission meeting and the next meeting is anticipated for the February timeframe where all grants will be considered. It is likely there



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will be a shorter than normal timeframe to apply for the development grant with a deadline likely in early April. The suggestion from the Department is to not wait for the guidelines to be released but to start planning now. He stated MCSA will post any major announcements as needed. Kevin stated there was a discussion about the CallWorks replacement. The review of proposals is ongoing. It is expected to be a full year from now at least before a new system is rolled out. He added that Comtech has been acquired by a new equity firm. No changes are expected except that the name of the division service Massachusetts will be known as Allerium. Monna Wallace stressed that it is a name change only. Dave Luciano stated that the last minutes on the website for the Commission is from February 2024. Monna stated she will look into it. Pete Kinnas added more about the regionalization study. Mission Critical Partners is working on a series of studies and surveys specifically around the grants. He stated there will be a link going out to all PSAPs for a survey and additionally they will be meeting with all regional centers.

5. Treasurer's Report

- a. Warren Gould was not present but provide a report which was read by Secretary Lynskey. The report is attached.
- b. Beginning Balance: \$14,685.60
- c. Total Expenses: \$3,159.91
 - i. Amazon.com \$296.82 for Miscellaneous items for 25th Anniversary Gala
 - ii. Microsoft Office 365 \$40.24 monthly expense
 - iii. Conway Companies \$955.19 Photo Booth Rental for 25th Anniversary Gala
 - iv. Executive Gift Shoppe \$216.00 for 4 engraved clocks for 25th Anniversary Gala
 - v. Balloons All Over MA \$435 for decorations for 25th Anniversary Gala
 - vi. \$1,216.56 reimb to Peter Kinas for 100 30 ounce Tumblers for 25th Anniversary Gala
- d. Income: \$13,305
- e. Balance Citizens Bank: \$24,830.79
- f. Balance PayPal: \$5,368.16
- g. Total Balance: \$30,198.95
- h. There were 82 paid members for FY25
- i. There are 25 paid members so far for FY26. 37 invoices have been sent



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- j. New Members: None; Renewed members are listed no the attached report.
- k. Motion by Corey Swift to accept the Treasurer’s report. Second by Dave Luciano. Unanimous vote.

6. Secretary’s Report

- a. Prior to taking up the Secretary’s report, Vice President Peter Kinnas welcomed State Representative Meghan Kilcoyne who had just arrived. Vice President Kinnas explained the purpose of the Association and our goals. Kevin Lessard provided an update on our legislative efforts and history along with detailing the challenges experienced by PSAPs across the state. He spoke about our annual 911 Goes to Boston event as well. Rep. Kilcoyne welcomed everyone to Clinton and thanked everyone for all the work the association has done on Beacon Hill. She noted that she has been a big support of our bills and knows from first hand experience and hearing what we go through that the work we do saves lives and that is a big part of the reason for her push to help. The again thanked everyone for the work everyone does and for advocating for the profession.
- b. Secretary Lynskey stated the September Meeting Minutes were completed by Asst. Secretary Owen and were posted on the website and distributed with today’s meeting notice. He recommended them to be approved. Motion by Corey Swift to approve. Second by Jim Riccio. Unanimous vote.

7. Regional Vice President Reports

- a. Essex County – Katrina Shamshak and Kennan Leonard-Solis were not present but provided reports which are attached.
- b. Middlesex & Suffolk Counties: Corey Swift stated he had nothing to report.
- c. Southeast Regional – Pat Feeney stated there was nothing new, lots of people hiring and having difficulties filling spots. Brian Kamp had the same notes about lots of hiring and added that today was the last day to apply for the Assistant Director’s position at Holbrook RECC. Aaron Smith was not present but informed Kevin Lessard that he had nothing to report.
- d. Worcester County – Dan Walsh stated other than numerous agencies hiring, not much to report. Chris Carleton was not present but informed Dan that he had sent out an email blast about the Gala.



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- e. Western Mass Regional – Rebecca Ocasio read Johnathan Danek’s update which is attached. She added that numerous places are hiring and she also stressed that they need people to attend trainings that are being held in Western MA as they keep having difficulty filling classes.

8. Committee Reports

- a. Training & Events Committee – Katrina Shamshak was not present but provided a report which was ready by Secretary Lynskey and is attached. Following reading of the report, Kevin Lessard and Pete Kinnas spoke briefly about having seen the proposed potential speakers. Kevin Lessard stated he was comfortable voting today due to needing more information. Greg Lynskey stated he agrees. Kevin noted however that it is important to get the Save the Date out soon so that people can make their training fund plans. Kevin added that the fees for the potential speakers seem high, especially considering it isn’t a single speaker event. Jim Riccio stated that he saw Travis at the IAFF convention. He stated during the presentation you could hear a pin drop and that the message resonates and hits home. His feeling was if able to find sponsors to cover the cost, it is well worth it. Rebecca Ocasio asked why it is so expensive versus a \$250 per person class. Greg Lynskey and Pete Kinnas both provided examples of how it is not expensive for a keynote however where it is a multi-speaker event it is on the expensive side.
- b. Newsletter Committee – Katrina Shamshak provided a report which is attached.
- c. Historical Committee – Butch Garrity was not present and there was no report.
- d. Outreach/Membership – Pete Kinnas stated nothing to report other than that the 25th Anniversary Gala there was nothing to report.
- e. Book Club – Stephen Johnson stated the book club is meeting tonight via teams. He stated it is not too late to get in on the meeting or to join in in November and will try to pick a date between the holidays and APCO for the next meeting.
- f. Peer Support Committee – Stephen Johnson stated he had a brief meeting with Don Tryon to come up with a plan. There is a training opportunity in Berlin next week. There is also a class December 15-18 at the Holyoke Academy. The class is Acute Stress Adaptation Protocol Training. To attend that training you need to be affiliated with a current Peer Support team. The class trains you in non-clinician based EMDR. Stephen added that if anyone is interested in being part of the



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committee to reach out ASAP as another meeting will be held in the near future. He stated they are not looking to reinvent the wheel, but instead looking to work with other groups and help create a database of who you can reach out to when needed.

- g. Generic Training Manual Committee – Corey Swift reported he is going through APCO process with it. He is uncertain if it is worth releasing now or wait for the feedback from APCO.

9. President's Report

- a. President Hastings was not present but provided a report which was read by Secretary Lynskey. The only additional information she provided that has not already been discussed is that she did reach out to Hickey and Associates to discuss the rate. Brian Hickey has been on medical leave and was not been able to return her call. Ultimately the decision is up to him to make.

10. Other business

- a. Greg Lynskey reminded everyone that next month's meeting is the second Wednesday to avoid a scheduling conflict with the APCO Atlantic Conference.
- b. Kevin Lessard stated for the December meeting there is parking logistics to sort out. The parking lot requires parking passes to be issued so they are working through how to handle that. Additionally, MA NENA will meet following the December meeting.

11. Adjournment

- a. Stephen Johnson made a motion adjourn at 11:03am, second by Corey Swift



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Meeting Attendees:

Tyler Allen (Virtual)
Michael Amidon (Virtual)
Eric Baker (Virtual)
Stephanie Brown (Virtual)
Anne Camaro (Virtual)
Cam Dunbar (In Person)
Patrick Feeney (Virtual)
Nicole Gazaille (Virtual)
Michael Gethin (In Person)
Brendan Gray (In Person)
Ken Handfield (In Person)
Matthew Howe (In Person)
Chris Hurst (In Person)
Jenn Janda Law (In Person)
Stephen Johnson (In Person)
Brian Kamp (Virtual)
Julie Kelly (Virtual)
Peter Kinnas (In Person)
Nicole LaSota (In Person)
Shawn Lerner (Virtual)
Kevin Lessard (In Person)
Dave Luciano (In Person)
Greg Lynskey (In Person)
Robert Mohr (Virtual)
Kristina Morin (In Person)
Caitlin Mroczek (Virtual)
Tom O'Brien (In Person)
Rebecca Ocasio (In Person)
James Officer (Virtual)
Brian O'Neill (Virtual)
Jim Riccio (In Person)
Mark Sayers (Virtual)
Corey Swift (In Person)
Michael Traghese (In Person)
Don Tryon (In Person)
Nicholas Waleszczyk (In Person)
Robbie Walker (Virtual)



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Monna Wallace (In Person)

Dan Walsh (In Person)



MCSA Monthly Meeting

October 15, 2025 – Clinton

Name	Agency/Business	Email
Dan Walsh	B&E Clinton	on file
Tom O'Brien	BELMONT	"
Jim Riccio	"	"
Chris Hurst	MSP	on file
Nicholas Valoszczak	9411	on file
PETER KINNA	5911	ON FILE
Michael Gexhin	5911	on file
Matt Howe	Natick PD	on file
COREY SWIFT	Wilmington	on file
Dave Luciano	Stoughton	on file
Don Tryon	State 911	on file
Kentlandfield	MSP	on file
Kristina Morin	State 911	on file
Sam Ganda-Law	Hexagon	on file
Nicole Laszlo	Hexagon	on file
Kevin Lesson	MRECC	KLesson@mrecc-ma.gov
CARL DUNBAR	MSP	on file
Greg Lynsky	SUCCC	on file
Brendan Gray	Acton	on file



MCSA Monthly Meeting

October 15, 2025 – Clinton

Name	Agency/Business	Email
Stephen Johnson	Concord	on file
Michael Tanghese	Springfield	" "
Rebecca Ocasio	Springfield	" "
Miriam Wallace	State St	

Gregory Lynskey (SWCCC)

From: Johnathan Danek <jdanek@wilbraham-ma.gov>
Sent: Tuesday, October 14, 2025 20:41
To: Gregory Lynskey (SWCCC)
Cc: Erin Hastings; Rebecca Ocasio; Donald W. Tryon
Subject: MCSA: Reports for Wed, 10/15 Meeting
Attachments: JCPS Bill Summary.pdf; Mental Health 911 Registration Nov. 3, 2025.pdf; Wilbraham RECC - Domestic Violence Flyer (2025-12-01).pdf; Training Opportunities @ Wilbraham RECC (Nov 3rd & Dec 1st).pdf

Greg,

I initially registered for tomorrow's meeting with the intent of attending virtually. However, my daughter's daycare is closed and I will be busy spending time with her prior to my evening shift. Please see below for my regional VP & legislative reports.

REGIONAL VP

Attached to this email is an email I sent to appropriate points of contact for Wilbraham RECC's neighboring PSAPs to notify them of two training opportunities we are hosting- 1 in November & 1 in December. I have also attached the two training registration sheets. I encourage anyone who may have staff interested in attending to register for the training. The training we are hosting on Nov 3rd qualifies for the required annual 2 hrs behavioral health training component.

Wilbraham RECC is still hiring for one (1) more full time dispatcher, we recently hired 1 full time dispatcher & 5 part time dispatchers. Other agencies hiring at this time are: West Springfield PD- soon to be West Springfield Central Dispatch, City of Pittsfield, & the City of North Adams. Campus public safety dispatch vacancies include Amherst College, Mount Holyoke College, & UMASS Amherst.

LEGISLATIVE

Federal (no new updates other than additional cosponsors for the 9-1-1 SAVES ACT, 3 more since our last meeting. Inaction likely a result of the continued federal government shutdown):

- 9-1-1 SAVES ACT | H.R.637: Latest Action - 01/22/2025 Referred to the House Committee on Education and Workforce. Cosponsors: 47. Congressman Lynch remains the only U.S. rep (MA-8) from Mass to cosponsor the bill.
- Enhancing First Response Act | S.725: Latest Action - Sep 10th & 11th, 2025: passed Senate with an amendment by Unanimous Consent on Sep 10th. Legislation sent to the house on Sep 11th. Senator Markey is a cosponsor of the bill, despite the irrelevant canned response Greg & I received from our legislative outreach effort.

State (refer to attached "JCPS Bill Summary" PDF for the latest updates on our state bills):

- H.2968: 09/26: Joint Committee on Public Service hearing scheduled for 10/08/2025 from 01:00 PM-05:00 PM in B-2. Reporting deadline is 12/07/2025.
- S.1906: 09/26: Joint Committee on Public Service hearing scheduled for 10/08/2025 from 01:00 PM-05:00 PM in B-2. Reporting deadline is 12/07/2025.
- H.2818: 09/26: Joint Committee on Public Service hearing scheduled for 10/08/2025 from 01:00 PM-05:00 PM in B-2. Reporting deadline is 12/07/2025.
- S.1856: 09/26: Joint Committee on Public Service hearing scheduled for 10/08/2025 from 01:00 PM-05:00 PM in B-2. Reporting deadline is 12/07/2025.

Best regards,

Johnathan Danek
Deputy Director of Regional Communications
Wilbraham Regional Emergency Communications Center
2780 Boston Rd, Wilbraham, MA 01095
P: (413)596-3837 / C: (413)888-8728 / E: jdaneke@wilbraham-ma.gov

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JOINT COMMITTEE ON PUBLIC SERVICE
2025-2026 (194th) BILL SUMMARY

Bill Number: H.2818

Title: *An Act relative to Massachusetts certified emergency telecommunicators*

Sponsor(s): Rep. Rodney M. Elliott (*Lowell*)

Hearing Date: October 8, 2025

Reporting Deadline: December 7, 2025

Prior History:

2023-24 (H.2665): Reported favorably; Accompanied S.1674; Referred to SWM

2021-22 (H.2779): Ordered to a House Study

2019-20 (H.2366): Reported favorably, Referred to HWM

2017-18 (H.1449): Reported favorably; Accompanied S.1479; Referred to SWM

Similar Matters: H.2968 (Smola-Identical); S.1865 (Finegold-Identical); S.1856 (Feeney-Identical)

CURRENT LAW:

M.G.L. c. 32 § 3 – Kind of membership: This section outlines the different types of membership of the retirement system, eligibility for membership, group classifications, late entry into membership, and certain creditable service situations. Specifically, paragraph (g) of subdivision (2) outlines the different classification groups.

SUMMARY:

This bill would include all full time dispatchers, dispatch supervisors, communications center directors or communications chiefs certified by the commonwealth of Massachusetts State 911 Department as certified telecommunicators, as defined by MA 560 CMR 5.04 in Group 2.

Gregory Lynskey (SWCCC)

From: Rock, Alex (EPS) <Alex.Rock@mass.gov>
Sent: Thursday, October 23, 2025 11:14
To: Gregory Lynskey (SWCCC); Kinnas, Peter S. (911)
Cc: Fiske, Richard (EPS)
Subject: MCSA CoMIRS Subscriber Information Request
Attachments: 2025-04-14 Outreach to CoMIRS user agencies (radio upgrades, replacements, and programming).pdf

Good Morning Greg and Pete,

Thanks for having me speak at the October MCSA meeting.

I just wanted to follow up with the requested information for your distribution to members and PSAPs. I have attached the document outlining upgrade process for current CoMIRS subscribers.

When obtaining new subscribers, they must have (Analog Type II Trunking, P25 Phase I FDMA Trunking) as options to run on the current system. This system will be decommissioned sometime in the very near future once the new system is online. Requirements needed for subscribers on the new system must also include (Subscriber Authentication, and P25 Phase II TDMA Trunking).

You can purchase radios from any shop and any manufacturer as long as they meet the requirements for system usage. However, the shops listed below have gone through the CoMIRS authorization process, have access to ASK (advance system keys), and can program and service subscribers to standard. This approval is open to any vendor provided they are willing to take the necessary steps to become a CoMIRS authorized vendor.

- CyberComm
- WoRAD
- Cape Electronics (+EFJ)
- Allcomm (+EFJ +Harris)
- Beltronics (+EFJ)
- Applied (+EFJ)
- Goosetown (+EFJ +Harris)
- Procom (+EFJ)
- Marcus (+EFJ)

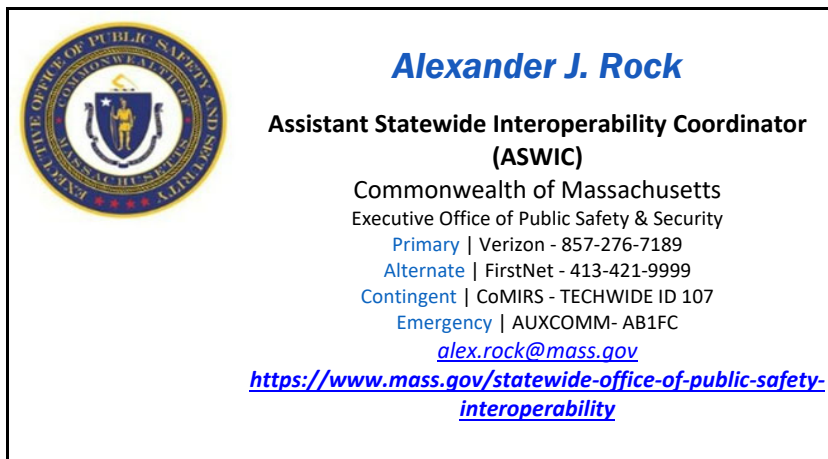
In order for the radio to operate on the new system it must be read into the RM (Radio Management Database) this adds an extra layer of security for the new system to prevent duplications and unauthorized users. To date the agencies / shops set up for RM so far are:

- CoMIRS Tech Team

- MSP
- DCR
- DOT
- DOC
- S911D
- MEP
- MEMA
- DFS
- FRCOG
- Massport
- Cambridge
- Worcester
- Shrewsbury
- Barnstable Sheriff (for all Cape users)
- Plymouth Sheriff
- CyberComm (specifically Darrell Correia and George Voorhees)

Hopefully this information helps.

Best,





EXECUTIVE OFFICE OF TECHNOLOGY SERVICES & SECURITY

COMMONWEALTH OF MASSACHUSETTS | 1 ASHBURTON PLACE, 8TH FLOOR, BOSTON, MA 02108

Guidance to CoMIRS Agencies and Radio Shops in Planning the Transition to CoMIRS+P25

The Commonwealth of Massachusetts, in coordination with its county, regional, and municipal partners, is well underway in its efforts to modernize the shared statewide radio system referred to as “CoMIRS” (Commonwealth of Massachusetts Interoperable Radio System). Over 245 different agencies use the current CoMIRS system for operable or interoperable communications. The modernization program is replacing the current end-of-life system with a modern and robust digital system, called “CoMIRS+P25”.

Throughout this year and next, the CoMIRS Modernization Team plans to complete the replacement of the current radio system and to coordinate transitioning to the new system. There are different requirements for radios planned to operate on the new system. It is important that you understand these requirements and, if needed, plan updates to your existing radios to meet these requirements.

How to prepare for CoMIRS+P25

- 1 Upgrade your digital radios. Act now for out-of-support Motorola radios.
- 2 Plan to replace your analog only radios.
- 3 Program your radios for the new system.

1 First, if you have existing digital capable radios, it is imperative you determine if your radios meet the new system’s requirements. The new system will operate on a digital standard called P25 Phase 2 (or “TDMA”) and utilize Radio Authentication. Once the new system is available, your agency will need radios that work on P25 Phase 2 and have Radio Authentication to use the new CoMIRS+P25 system¹. Your agency likely has digital radios in your current fleet of radios. These digital radios may need additional licenses to work on the new system.

In addition to the basic features that allow your existing radios to operate on the current CoMIRS system, any Motorola radio you plan to continue to use on the new system needs the following features:

- Project 25 Digital Trunking Systems (Phase 1 and Phase 2)
- Project 25 Data Services
- Project 25 Radio Authentication
- Project 25 AES 256-bit encryption with multikey and over-the-air rekeying (if planning to use encrypted talkgroups)

These features have been part of the recommended radio specification issued by the Massachusetts State Police for the past five years and have been grant requirements for most Commonwealth grant opportunities over the past

¹ P25 Phase 2 and P25 Radio Authentication will be used for CoMIRS+P25 radio tower sites / subsystems. Users on those radio tower sites / subsystems will need both features. Partner agencies with their own radio tower sites / subsystems that are core connected to CoMIRS+P25 may operate under P25 Phase 1 or P25 Phase 2 and may or may not require P25 Radio Authentication. Users operating solely on these partner radio tower sites / subsystems (and not roaming onto CoMIRS+P25 radio tower sites / subsystems) may not need P25 Phase 2 and P25 Radio Authentication features on their radios. The details of how radio tower sites / subsystems will integrate with CoMIRS+P25 and which features are required will be defined in the memorandum of agreement to be entered into by the owner of the partner radio tower sites / subsystems and the CoMIRS Program Management Office.

several years. Many radios purchased before 2020, though, do not have all the entitlements needed for the new system. It is important to determine whether your radios have these features.

Your radio shop or the Motorola sales representative should be able to help you determine which of your radios may need additional licenses. *Some older radios, though, can only be updated through our project.* Motorola Solutions has ended upgrades to several series of radios currently in use in the Commonwealth, including:

- APX 6000 AN Portable - Model # starts with H98 and ends with AN - Serial # starts with 481
- APX 7000 Portable - Model # starts with H97 - Serial # starts with 655
- APX 7500 Mobile - Model # starts with M30 - Serial # starts with 656
- APX 7500 Consolette - Model # starts with L30 - Serial # starts with 761

Additionally, Motorola factory support is ending September 30, 2025, for two other Motorola radio models. Any new features for radios of these models will need to be ordered prior to the end of September:

- APX 4500 Mobile - Model # starts with M22 and ends with AN - Serial # starts with 471
- APX 6500 Mobile - Model # starts with M25 and ends with AN - Serial # starts with 527

We have worked with Motorola Solutions to develop a process where radios can be “read into” a Motorola tool (called “Radio Management”) where a radio technician can identify what features are installed on the radio and what features may be needed. For the models no longer factory supported, those features need to be ordered this summer. *Otherwise, those radios may not work on the new system.*

Any upgrades to the models listed above need to be coordinated and ordered through the CoMIRS Modernization Project. Partner technical shops are already reading radios into the Radio Management tool, including MassDOT, DCR, Massachusetts State Police, Barnstable County Sheriff’s Office on behalf of agencies on the Cape, and others.

2 If your agency still uses analog-only radios, those radios will need to be replaced.

The current CoMIRS system in central and eastern Massachusetts operates on analog technology and many agencies still have older radios that only work on this standard. Dual-mode radios that operate on either analog or digital radio systems are capable of operating on the new system (with the right features), but analog-only radios will not work on CoMIRS+P25. There will be a transition period where both the old CoMIRS system and the new CoMIRS+P25 system will be operational concurrently, but the plan is to decommission the analog portions of the radio system.

The timeframe for how long the analog CoMIRS system will remain is not yet known, but it is important that any agencies with these old analog-only radios start to plan radio refreshes with new P25 digital radios. The timeframe for this transition from analog to digital radios will be driven by the final rollout of the new CoMIRS+P25 system. Please plan to replace or make do without these analog radios starting in 2027. Our project office will share additional information about P25-capable replacement radios as we get closer to the transition to the new digital system. Requirements for new radios can be found on mass.gov at <https://www.mass.gov/doc/comirs-radio-requirements/download>.

3 Finally, your fleet of radios will need to be programmed for the new system.

Whether a daily operable user or a periodic interoperable user of the new CoMIRS+P25 system, your radios will need to be provisioned on the new system and will need new keys and programming code plugs loaded. In addition, the tolerance for tuning on a P25 Phase 2 system is much less forgiving. Your radios will need to be properly tuned by a radio technician to make sure they work optimally on the new system.

Who should I contact with questions? If you have questions, your usual “go to” radio contact should be able to help. Most of the activities needed to get your radios ready for the new system will be done by the team that currently supports your radios. State police users and the agencies that work directly with an MSP dispatch center will coordinate through the MSP Communications Section. Many state agencies have their own radio shops, which will be responsible for much of the upgrades and programming needed for their agency’s transition. Public safety agencies in Barnstable and Franklin Counties can reach out to the Barnstable County Sheriff’s Office or the Franklin Regional Council of Governments, respectively, with questions. Some state agencies, sheriff’s offices, and interoperable agencies can reach out to their typical Motorola-certified radio shop. As always, you can reach out to our team at comirs@mass.gov.



MSP Communications Section

MSP-led Upgrades

- MA State Police
- New Braintree Dispatch agencies
- Hampshire Hills public safety



BCSO and FRCOG

Regional Support Upgrades

- Barnstable County public safety
- Franklin County public safety



Agency Communications Shops

Agency Self-Service Upgrades

- MA Dept of Conservation & Recreation
- MA Dept of Correction
- MA Dept of Fire Services
- MA Emergency Management Agency
- MA Environmental Police
- MA Dept of Transportation



Motorola Radio Shops

Motorola Radio Shop Upgrades

- MA Parole
- MWRA
- Interoperable agencies
- Sheriff’s Offices

Not sure? Feel free to contact the CoMIRS Program Management Office at comirs@mass.gov.

What are my next steps? Here are checklists for CoMIRS agencies and for radio shops to get started on the activities needed to ready agency radios for the new digital system.

Agency User Checklist

- [] Make sure your radios are scheduled to be read into Radio Management by your radio shop; make sure radios are available if a technician visits
- [] Upgrade any APX 6000 AN, APX 7000, or APX 7500 models this summer – *this is the last chance for these radios, if you want them to work on the new system*
- [] If needed, plan to replace your analog-only radios by 2027
- [] Communicate any proposed changes to your current talkgroups to CoMIRS (email comirs@mass.gov)

Radio Shop Checklist

- [] Contact MSP Communications Section or CoMIRS PMO with any questions about the transition to CoMIRS+P25
- [] Read radios for your supported agencies into the CoMIRS instance of Radio Management
 - [] Complete reading of APX 6000 AN, APX 7000, or APX 7500 models by this July
 - [] Keep track of what agency radios still need to be read and share your status with the CoMIRS PMO
- [] Coordinate with MSP Communications Section on changes to codeplugs and getting updated codeplugs
- [] If needed, obtain any needed tools (Key Variable Loaders, laptops, cables, service monitors, etc.) for the later programming of radios for the new system

MCSA Treasurer report through 10/9/2025

Beginning balance (9/12/25) = \$ 14,685.60

Expenses:

Amazon.com = \$ 296.82 (09/30/25)

Miscellaneous items for 25th Anniversary Gala (see attached list)

Microsoft Office 365 (monthly) = \$ 40.24 (10/02/25)

Conway Companies = \$ 955.19 (10/02/25)

Photo Booth Rental for 25th Anniversary Gala

Executive Gift Shoppe = \$ 216.00 (10/08/25)

4 Engraved clocks for 25th Anniversary Gala

Balloons All Over MA = \$ 435.00 (10/08/25)

12 ft garland, black, gold attached to wall, include starbursts for 25th Anniversary Gala

Peter Kinnas = \$ 1,216.56 (10/09/25)

100 30ounce Tumblers for 25th Anniversary Gala

Expenses (total) = \$ 3,159.81

Income (total) = \$ 13,305.00

Citizens Bank Balance = \$ 24,830.79

PayPal Balance = \$ 5,368.16

TOTAL BALANCE = \$ 30,198.95

72 FY21 Members, 70 FY22 Members, 89 FY23 Members, 79 FY24 Paid Members

82 FY25 Paid Members to date

25 FY26 Paid Members to date

RENEWED MEMBERS: Acton, Georgetown, Massachusetts State Police, Stoneham, Westfield Regional

NEW MEMBERS: None

37 FY26 Membership invoices have been sent.

Respectfully submitted,

Warren Gould, Treasurer MCSA

Reference for yearly expenses

<i>GoDaddy Web Domain (3 year)</i>	= \$ 129.48	(06/10/25)
<i>Siteground Webhosting (yearly)</i>	= \$ 275.76	(05/26/25)
<i>Johnson & Johnson (1 year)</i> Eboard Insurance	= \$1,460.00	(07/08/25)
<i>Constant Contact (yearly)</i>	= \$ 665.59	(05/27/25) (was \$490.92)
<i>Canva (1 year-2 subscriptions)</i> (Katrina Shamshak & Peter Kinnas)	= \$ 239.98	(12/05/24)
<i>Quick Books (monthly subscription)</i> (increased from \$31.88 to \$37.19 Feb 2025 to \$40.38 Jul 2025)	= \$ 484.56	
<i>Microsoft Office (monthly subscription)</i> (\$40.24 monthly)	= \$ 482.88	

<i>Total yearly costs</i>	= \$3,738.25	
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Final Details for Order #114-6285708-3206669

Order Placed: September 29, 2025

Amazon.com order number: 114-6285708-3206669

Order Total: \$296.82

Shipped on September 30, 2025

Items Ordered	Price
1 Of: JBL Go 4 - Ultra-Portable, Waterproof and Dustproof Bluetooth Speaker, Big Pro Sound with Punchy bass, 7-Hour Built-in Battery, Made in Part with Recycled Materials (Blue) Sold by: Amazon.com Condition: New	\$39.95
1 Of: Ring Battery Doorbell Home or business security with Head-to-Toe Video, Live View with Two-Way Talk, and Motion Detection & Alerts (newest model), Satin Nickel Sold by: Amazon.com Condition: New	\$49.99
1 Of: Thyle 12 Pcs 10 Inch Acrylic Round Mirrors for Tables Centerpieces Circle Mirrors Candle Plates for Wall Wedding Table Centerpieces for Baby Shower Party, Thickness 1 mm (Black) Sold by: Deandumm (seller profile) Condition: New	\$22.99
2 Of: Ysglory 12 Pack Raffle Ticket Box White Cardboard Suggestion Box with Slot Donation Ballot Boxes for Fundraising Collecting Business Card Voting Contest, 6 x 6 x 6 Inches Sold by: wealthy-us (seller profile) Business Price Condition: New	\$16.14
1 Of: L LIKED Raffle Tickets Double Rolls 1000 Per Roll 50/50 Raffle Tickets for Events,Carnivals, Entry, Class Reward, Prizes (Blue) Sold by: L LIKED (seller profile) Business Price Condition: New	\$8.45
3 Of: EHWINE 6 Pack 8.5 x 11 Acrylic Sign Holder, Clear Signs Display Holder Double-Sided Stand up Table Top Sign Holders Flyer Stand Frames Suitable for Office Business Store Hotels Party(Provide Non-slip Mats) Sold by: ehwine (seller profile) Condition: New	\$16.09
1 Of: Olsky Massage Gun Deep Tissue, Handheld Electric Muscle Massager, High Intensity Percussion Massage Device for Pain Relief with 9 Attachments & 30 Speed(Grey) Sold by: Olsky us (seller profile) Condition: New	\$21.58
1 Of: Cusmation 50 PCS Artificial Floating Beads for Centerpieces Vases, Black Gold 8+3mm String Beads for Wedding Party Faux Pearl String for Decorating, String Pearls for Crafts Vase Filler Sold by: VK Ceramic Decors (seller profile) Condition: New	\$9.99

1 of: Thyle 6 Pcs 12 Inch Acrylic Round Mirror for Table Centerpieces Circle Mirror Candle Plates for Wall Wedding Table Centerpieces for Christmas Party Decor, Thickness 1 mm (Gold)		\$13.99
Sold by: Deandumm (seller profile)		
Condition: New		
Shipping Address: Katrina Shamshak 18 Manning Ave North Shore Regional 911 Center Middleton, MA 01949 United States		Item(s) Subtotal: \$247.49 Shipping & Handling: \$5.37 Free Shipping: -\$5.37 ----- Total before tax: \$247.49 Sales Tax: \$0.00 -----
Shipping Speed: FREE Shipping		Total for This Shipment: \$247.49 -----

Shipped on October 2, 2025		
Items Ordered		Price
1 of: DYMFAFB 12pcs Glass Cylinder Vases for Centerpieces - 6 Inch Tall Flower Vase for Wedding Decorations, Clear Glass Flow		\$36.99
er Vases Floating Candle Holder for Table Centerpiece Wedding Home Décor Sold by: DEYIKEJI (seller profile) Condition: New		
1 of: 10" Acrylic Round Mirrors Centerpieces Trays for Tables 6 PCS Candle Holders Candle Plate Set Centerpiece Table Decorations for Wedding,Baby Shower, Christmas,Wall Decor,1mm Thick (Gold)		\$12.34
Sold by: Maytopia (seller profile) Business Price Condition: New		
Shipping Address: Katrina Shamshak 18 Manning Ave North Shore Regional 911 Center Middleton, MA 01949 United States		Item(s) Subtotal: \$49.33 Shipping & Handling: \$1.62 Free Shipping: -\$1.62 ----- Total before tax: \$49.33 Sales Tax: \$0.00 -----
Shipping Speed: FREE Shipping		Total for This Shipment: \$49.33 -----

Payment information		
Payment Method:		Item(s) Subtotal: \$296.82
MasterCard Last digits: 4048		Shipping & Handling: \$6.99
Billing address		Promotion applied: -\$6.99
Katrina Shamshak		-----
18 Manning Ave		Total before tax: \$296.82
North Shore Regional 911 Center		Estimated Tax: \$0.00
Middleton, MA 01949		-----
United States		Grand Total: \$296.82

To view the status of your order, return to [Order Summary](#) .

Gregory Lynskey (SWCCC)

From: Shamshak, Katrina C. (911) <Katrina.C.Shamshak@mass.gov>
Sent: Wednesday, October 15, 2025 09:55
To: Gregory Lynskey (SWCCC); Kinnas, Peter S. (911)
Subject: Updates

Here is my report for the minutes. I have a meeting at 11:00am so depending how long the training from Alex Rock takes I may or may not be signed on:

TERT Updates:

- Haverhill October 2, October 3, October 4
 - 11 TERT Dispatchers
- Nashoba Valley October 12, October 13
 - 11 TERT Dispatchers

Essex County VP:

- Thank you to the dispatchers from Essex county that assisted in the TERT deployment to Haverhill- Amy Gilliland (Marblehead), Ryan Higgins (Andover) Keenan Leonard Solis (Georgetown), Lorna Morgan (Merrimac).
- Thank you to the dispatchers from Essex County that assisted in the TERT deployment to Nashoba- Amy Gilliland (Marblehead), Ryan Higgins (Andover), Stephanie Brown (Beverly), Leo DeBole (Beverly).

Training & Events:

25 Anniversary Gala:

Registration is still open please register ASAP. Bring cash for the silent auction raffles. If anyone is donating a basket for the silent auction if you could please reach out to me and let me know so I can plan accordingly.

Fall Training Seminar:

Wednesday, October 22, 2025, from 8:30 AM – 4:30 PM at the Hudson Police Department, 911 Municipal Dr, Hudson, MA. Training is full!

Annual Training Event:

March 26th 2026 Foxborough @ Renaissance Boston Patriot Place Hotel

Working on speakers:

- Spoke to Joe Serio (360 Dispatcher) he is not available
- Booked Jason Long
- Joe Serio not available
- Melissa Alterio not available
- Spoke to Kimberly Miller, she is a speaker on the national circuit
 - Her fee is 9,500 (4,750 now and 4,750 day of) (Including Travel)
 - Thoughts?
- Spoke to Travis Howze Fee is 12,000 (not including travel)
 - Thoughts?

Newsletter:

As always please send me content. This year I would really like to get something from each region. It can be a training coming up, a shout out, a retirement, a new dispatcher, anything

Katrina C. Shamshak, RPL, ENP
Public Safety Dispatcher III
Training & QA Coordinator
Massachusetts TERT Coordinator
North Shore Regional 911 Center
Massachusetts State 911 Department
18 Manning Ave., Middleton, MA 01949

Main: 978-801-4911 x4163

katrina.c.shamshak@mass.gov

www.mass.gov/NSR911

Gregory Lynskey (SWCCC)

From: Keenan Leonard-Solis <KLeonardsolis@GeorgetownMa.gov>
Sent: Wednesday, October 15, 2025 08:22
To: Gregory Lynskey (SWCCC); aowen@holdenma.gov; Shamshak, Katrina C. (911)
Subject: 10/15 Meeting

Good morning,

Unfortunately, a family matter has come up, and I won't be able to attend today's meeting.

I do not have anything new to report for Essex County, other than to say I hope to see many Essex County dispatchers at the Gala this weekend!

Keenan Leonard-Solis

Dispatch Supervisor at Georgetown Police Department

47 Central Street, Georgetown, MA 01833

Work Phone 978-352-5700 **Fax** 978-352-5709

Web www.georgetownmapd.com

Email kleonardsolis@georgetownma.gov

Zimbra

jdanek@wilbraham-ma.gov

Training Opportunities @ Wilbraham RECC (Nov 3rd & Dec 1st)

From : Johnathan Danek <jdanek@wilbraham-ma.gov> Wed, Oct 08, 2025 08:18 PM
Subject : Training Opportunities @ Wilbraham RECC (Nov 3rd & Dec 1st) 2 attachments
To : akorny@ludlowpolice.com, Emily Usher
<e.usher@palmerpolice.org>, Jillian Y. Madison-Wilson
<JMadison-Wilson@springfieldcityhall.com>,
amassoia@westcomm-ma.gov

Good evening all,

The purpose of this email is to notify you of two upcoming training opportunities being hosted by the Wilbraham RECC. I am sharing this with you all as our neighbor PSAPs, but feel free to share it with any other agency that may be interested in sending their staff to either of these trainings. The trainings are also posted on the DCJIS Extranet.

Attached to this email is a flyer for the first training we will be hosting in the Wilbraham Police Department's community room. The training is titled **"Handling Mental Health, Cognitive Impairment, & Substance Abuse Calls for 911 Call Takers"**, presented by Hanrahan Consulting. The training will be 0800-1600 on Mon, Nov 3rd. The training not only provides 8 continuing education units, but it also fulfills the mandatory annual 2 hrs behavioral health training component.

Also attached to this email is a flyer for another training we will be hosting in the WPD community room. The training is titled **"Why They Stay; Domestic Violence Awareness"**, presented by the Denise Amber Lee Foundation (instructors: Tanya Lee & Tina DeCola). The training will be 0800-1700 on Mon, Dec 1st. The training provides 8 continuing education units. The event page with the class info can be found here: [DALF: Why They Stay; Domestic Violence Awareness](#)

Best regards,

Johnathan Danek
Deputy Director of Regional Communications
Wilbraham Regional Emergency Communications Center
2780 Boston Rd, Wilbraham, MA 01095
P: (413)596-3837 / C: (413)888-8728 / E: jdanek@wilbraham-ma.gov

 **Mental Health 911 Registration Nov. 3, 2025.pdf**
210 KB

 **Wilbraham RECC - Domestic Violence Flyer (2025-12-01).pdf**
154 KB

HANDLING MENTAL HEALTH, COGNITIVE IMPAIRMENT, & SUBSTANCE ABUSE CALLS

for 911 Call-Takers

Course Overview: The number of mental health related calls is on the rise. Substance abuse, particularly the current heroin epidemic, poses special challenges for first responders. 911 Call-takers need to be familiar with a wide variety of mental health disorders, cognitive impairments and substance abuse disorders, the appropriate types of responses, available resources, and the legal aspects of responding to these sensitive types of calls. This eight-hour course is designed to ensure that 911 call-takers are knowledgeable and prepared on how to best handle these types of sensitive, and potentially dangerous, calls.

This course will cover the following topics:

- Mental Health Illness and related laws and resources
- Substance abuse and related laws and resources
- Cognitive impairments and related laws and resources
- Section 35's and Section 12's and many more critically important areas

☐ **November 3, 2025 Wilbraham Regional Emergency Communications Center**

**Wilbraham
Regional
Emergency
Communications
Center**

November 3, 2025
8AM to 4PM

Fee:
\$175 each

REGISTRATION

ATTENDEE(s)

1.	2.	
3.	4.	
5.	6.	
7.	8.	
Agency:	Street:	
City	State	zip
Agency Contact:	Phone #:	
Contact email:		
Method of Payment: Dept. Billing ☐ MasterCard ☐ Visa ☐ Check ☐ Other ☐		
ACCOUNT or PO #		Expiration Date

*Check with State 911 if you are eligible for reimbursement

Fax registrations to (978) 467-4257 or Scan and email to training@masspromotions.us

Call (617) 612-5210 for more Information

www.HanrahanConsulting.com

Why They Stay; Domestic Violence Awareness



This session will discuss the mindset of a domestic violence victim and why they continue to stay in their unhealthy environment despite repeated abuse. You will hear firsthand from a domestic violence victim to try and understand the answer to the question, why they stay. This class is designed to help telecommunicators handle these calls with empathy and understanding and give them firsthand knowledge to help. Attendees will learn how to listen for clues and signs on multiple topics of domestic violence such as strangulation, demeanor of the caller, and more, as well as how to process the calls and speak with the victim's or abusers. You will gain specific knowledge on how to handle these calls, what to listen for and resources to help both the dispatcher and the caller. This course is taught by domestic abuse survivor Tanya Lee, and Tina DeCola with Las Vegas Fire and Rescue.

Wilbraham Police Department Community Room

2780 Boston Road

Wilbraham, MA 01095

December 1st, 2025

0800-1700

\$250.00

Gregory Lynskey (SWCCC)

From: Kinnas, Peter S. (911) <Peter.S.Kinnas@mass.gov>
Sent: Wednesday, October 15, 2025 09:37
To: Gregory Lynskey (SWCCC)
Subject: Fw: President's report

—

Peter Kinnas, ENP

Director of Special Projects
Massachusetts State 911 Department
151 Campanelli Drive, Suite A
Middleborough, MA 02346

Office: (508)821-7213
Cell: (508)807-7117
Email: Peter.S.Kinnas@mass.gov

From: Erin Hastings <ehastings@mrecc-ma.gov>
Sent: Tuesday, October 14, 2025 3:23:20 PM
To: Kinnas, Peter S. (911) <Peter.S.Kinnas@mass.gov>
Subject: President's report

CAUTION: This email originated from a sender outside of the Commonwealth of Massachusetts mail system. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Pete,

Sorry I am unable to attend the meeting. I was looking at the MCSA Workshop next week and just thought it was the regular meeting, so I scheduled training this week, not thinking.

The only update I have is that I did reach out to Hickey and Associates to discuss our rate. Brian Hickey has been out on medical leave and has not been able to return my call. He is the one that makes the final decision.

Kevin and I did testify last week in front of the Joint Committee on Public Safety for the retirement bill. I'm sure he will fill you in on that. I think it went really well.

I will be on this afternoon for the gala meeting, but I will be driving. Hopefully I stay connected.

Thanks for handling the meeting tomorrow. Talk to you soon.

Erin Hastings

Erin Hastings
Executive Director
Middlesex Regional
Emergency Communications Center
1 William H Welch Way
Framingham, MA 01702
(508) 532-6223 (Office)

President | Massachusetts Communications Supervisors Association

This email is subject to the Massachusetts public records law as set forth in M.G.L Chapter 66. Any confidential information herein is prescribed by the exceptions set forth in the law.