Massachusetts Communications Supervisors Association
Meeting Minutes for May 24, 2001
Blue Bonnet Restaurant, Northampton
Meeting opened at 0830

Open Meeting

Attendance: D. Lacasse, D. Clemons, J. Eicher, B.Garrity, J.Lake, R.Burke, G.Fosque

Secretary's Minutes Motion to accept minutes.

Treasurer's Report
$82.90 Amount in Treasury. Have $ 50. To be deposited, and expenses of $10.10 for new checks. Account moved to Berkshire Bank where no monthly fee will be assessed Treasurer advised that the tax exempt status paperwork has been processed & granted. Bills will be sent out for those who have funds allocated for dues for fiscal year 01.

Membership:
Currently have 24 plus member agencies.

State Organization

Will hold a meeting and presentation in Waltham on June 6, 2001. State Rep. Reinstein attending this meeting to talk about her legislative proposal of Dispatcher Standards. Our Eastern Reps. Need to contact their counterparts. We were advised that there is a conflict with CJIS regional working group meeting at the same time

Training

George Fosque handed out a comparison on dispatcher training throughout the United states. Mass. Is unusual many area have large regional PSAPs. George advised dispatcher have to pay own EMD recert. However are compensated via EMD stipend.

Northampton to sponsor training day 9-17-01 being set up by Jen godin & Lisa Day. Topics include hate crimes, weather emergencies, domestic violence, EPO's.

911 Outage

G. Fosque advised that 18 communities lost 911 service for 1 ½ hours 08:48 through 10:00 on May 16, 2001. The problem originated in a routine software update in the Wakefield switch. Suggest SRC do updates during off peak hours.

Standards Committee

Report from the Standards Committee on: Shift Supervisors and Dispatch Center Manager- decision made to postpone work on this until after progress with dispatchers. Recommendations from SETB on how to develop "State Trainers". Worked on finalizing 5 ½ week dispatch training class (academy).

Education & Training Committee

Education & Training Committee: Butch Garrity, Dave Hansen & Janet Eicher. Report made from Committee on list of available trainers. D. Clemons will assist in getting list of APCO trainers from APCO. SETB wants all requests for training services funneled through them.

Web Site

Have purchased MA911.org domain name will post training information, link to NENA, APCO, MCOA, MCSA, SETB. Cambridge will pay $ 1,000. Towards programming fees. Motion made to reimburse J. Lake for domain costs when sufficient funds in account. Discussion of programming & technology issues.

Other Business

Meeting before the meeting with Sen. Reinstein. Questions about licensing fees, EMD impact on small PSAPs. Standardized curriculum, APCO project 33 compliant, EMD follows DOT standards, evaluations filled out during training process and forwarded to supervisors. Agawam a good site for Western Mass, 911 simulators, CJIS equipment, Police candidates pay $ 1,900 to attend academy. Funding for mandated training. SETB has a standards board, place to send standards for acceptance September target date for dispatcher training academy.

Next Meeting

Meeting adjourned 11:30 the next meeting will be June 27that Blue Bonnette in Northampton.