Members Only
MCSA/2010 Member
All Lower ↓

China Blossom
Rt 1st & right
Elm
125

Membership Info
to Chris

MA911.ORG
MCSA
Massachusetts Communications Supervisors Association

Oct 1-4
Colony NY

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Agenda

Andover Police
April 21, 2010

- Mike - Tyngsboro PD

1. Welcome & Introductions
2. Last call for Raffle money & stubs ✓
3. Old Business
   - A. Retirement: Update on Graney case & future use of monies
   - B. Training: Update on Committee progress
4. New Business
   - A. Website Update
   - B. New Grant Guidelines Update (State 911 Comm. Member George Fosque)
5. Drawing of Statewide 50/50 Raffle
6. Presentation by Sgt. Mark Higginbottom (Andover PD / NEMLEC) on Hostage Negotiations for Dispatchers
7. Tour of Communications Center
8. Adjournment

Listening More Important than talking
Comments not to Say
"I understand"
Don't Say it

Missing | Exp.

Train Committee
Call all
Apco - Charlene $ Conf.

F Family
O occupation
R Recreation
M- money

Ask boss! Demands
I'm talking to you