Massachusetts Communications Supervisors Association

"Developing Dispatchers & Dispatch Centers"

Board@ma911.org

Christopher Campbell
Seekonk Communications
President
president@ma911.org

Donald Hancock
Billerica PD
Vice-President

Mary Ann McLaughlin
Acton PD
Secretary

Paula Snow
Cambridge ECC
Treasurer

Warren Gould
Boxford Communications
Essex County VP

Tracy Eldridge
Rochester Communications
Southeast Regional VP

Laura McGerigle
Newton PD
Middlesex-Suffolk County VP

Laurie Lyons
Gardner PD
Worcester County VP

Erin Hastings MSP
Western Regional VP

Stephen Hooke
911 Commission Representative

October 19, 2016, MCSA Meeting, Gardner, MA

Meeting called to order by Chris Campbell; 19 attendees representing 17 agencies.

A moment of silence in memory of Ed Merriam, he will be dearly missed. Wake and Funeral Services announced; members encouraged to attend. E-Board sending flowers.

New Business: Congratulations to the following members accepting new positions: Steve Hillson, Director of Communications, Brewster Ambulance; Mike Moriarty, Director Rutland RECC; Anne Camaro, Deputy Director Cambridge; Tracy Eldridge, RAPID SOS 911 Lead; and Nathan Kenney, APCO Atlantic Chapter Director of the Year.

Retirement Bill – Nothing new since last month, bill sitting on the Hill, nothing expected to move before the end of the Legislative Session. Nothing expected to come out of the House Committee on third reading, working on new language after the elections.

State 911 – Last month the 911 Commission was advised the City of Chicopee sent a letter to the 911 Commission and the Secretary of Public Safety requesting permission to privatize 911 services for the city. The Mayor sent the letter, the State denied the request. The State Police were tasked with taking over dispatch operations for police and fire, with civilian dispatchers and supervisors, by January 1, 2017. The proposal is not being well received with the patrolman and firefighter unions. There's political involvement between the city and state with obstacles to overcome. The State is setting a dangerous precedent. The door has been opened for cities to walk away, hurting existing and start-up RECCS. This service is free to the city of Chicopee.

Grants – EMD and S&I FY17 Grants are out, encouraged to apply. Grant Camps available with the State for assistance.

Steve Hooke, 911 Commission – Chicopee is a big problem for our profession. Contact has been made to the PFFM. FCAM, and Police Chiefs Association, they are working on the issue. The 911 Commission attempted to stop the process but they were not given the opportunity to vote, the lawyers advised they had no oversight, The Unions and Chicopee did not know it was happening. We have to fight legislatively and the unions have to fight this. It's political from the top of government, not including the SP. Most of the 911 Commission spoke against it. This is bad not only for regional centers, but it's bad for any center. The Governor's Under Secretary said this would probably be the model for the future, SP dispatch centers. The Commission will follow up.

NG911 – Five pilot PSAP's up and running. The Boxboro site has a minor TTY issue, appears to be an Abandoned Call, with 30-40 seconds lag time; however it has a phenomenal mapping track.

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November 17, 2016 next Commission Meeting.

NERAC – No report.

SIEC – Meeting at 1pm, October 19, 2016.

Treasurer's Report – No report. Invoices have not been sent out yet or received; they will be processed as soon as possible.

Secretary's Report – Motion to accept, Barbara Boiteau; Second, Steve Hooke; Passed.

EMD Q Class – John Kelly, Trinity Ambulance, assist PSAP's with 4 hr class, IAED Pro QA, Free lunch, possibly in March 2017.

Presentation: Laurie Lyons provided an overview of the APCO Atlantic Conference, in Albany, NY, October 9-12, 2016, with five attendees. It was the 50th Anniversary. It was a great opportunity for networking and to attend seminars, great classes, with participants from multiple states, and an Awards Ceremony. The National Conference will be in Florida. Lee Ann Delp is the new secretary for the chapter. Chris Campbell is the Board Member-at-Large. APCO Atlantic offers scholarships and the Training Grant covers the Registration Fee. Next year's conference is at the Samoset in Maine.

Hacked and Attacked – Gardner PD, Laurie Lyons presented IRS Scam calls and Robo calling. GPD had all line tied up for 45 minutes. Code Red was utilized to alert the community. Be prepared for the media. As the PIO keep comments brief, don't elaborate, and don't provide recordings. Use social media to your advantage.

Meeting adjourned.

Submitted by Mary Ann McLaughlin

Name	Agency/Business	Email
Kristina Morin	Nashoba Valley RECC	kmorin@nvrecc.us
Scott Newkirk	WA Hendrickson / Watson Dispatch	scott@wahinc.com
Lauren Mielke	Easthampton Public Safety	lmielke@easthampton.org
Brenda Santucci	Foxborough PD	bsantucci@foxboroughma.gov
Bob Coulombe	Winchendon P.D.	RCoulombe@town.winchendon.MA.US
Karen Hannula	Templeton PD	tenppd14@Yahoo.com
Anthony P Newell	Nashoba Valley RECC	anewell@NVRECC.US
COREY SWIFT	Wilmington Public Safety	cswift@wilmingtonma.gov
Penny Ryan	Charlton Police	penny.ryan@townofcharlton.net
Barbara Bartram	Sturbridge PD	bbartram@town.sturbridge.ma.us
David Squires	Belchertown P.D.	on file
Erin Hastings	MSP- New Braintree	" "
BUTCH GARRITY	MSP- Shelburne	" "
James Officer	Gloucester P.D.	

Name	Agency/Business	Email
Warren Gould	Boxford	on file
Ron Doyle	Boxford	on file
Kevin Cassani	Brookline PD	on file
MaryAnn McLaughlin	Acton PD	" "
Shirley Ray	Wilbraham PD	" "