Massachusetts Communications Supervisors Association

"Developing Dispatchers & Dispatch Centers"

Board@ma911.org

Christopher Campbell
Seekonk Communications
President
president@ma911.org

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Paula Snow
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Newton PD
Middlesex-Suffolk County VP

Laurie Lyons
Gardner PD
Worcester County VP

Erin Hastings MSP
Western Regional VP

Stephen Hooke
911 Commission Representative

December 21, 2016, MCSA Meeting, Middleton, MA

Meeting called to order by Chris Campbell at 10:04am; 38 attendees, 25 agencies.

Presentation - Essex County Regional Emergency Communications Center Executive Director Shad Ahmed and Deputy Director Christopher Ryan presented 911 for 911 including an Emergency Operation Plan, Basic Continuity, Risk Assessment, NENA Standard, and an Incident Case Study.

New Business - Tracy Eldridge, MCSA Southeast Regional VP stepped down after19 years of service to Rochester PD. Plaque and a Challenge Coin presented in appreciation for her dedication to Rochester and the MCSA.

Tracy Eldridge Southeast Regional VP resigned after nine years, currently working for a Business Vendor. Motion passed one opposition.

Leslie Carroll, Cambridge, announcing her retirement on January 6, 2017, after 29 years. Les will continue her career teaching. The Eboard wishes Leslie the best; she was a founding member of the MCSA. She is stepping down as Regional VP.

Nominations – Anthony Fowler, Holbrook, SE Regional VP, motion passed. Co-Southeast VP, Mike Mahoney, Duxbury, motion passed.

Co Middlesex-Suffolk County VP, Charles Goodwin, Natick, motion passed.

Training – February 16, 2017, Trinity EMS and Priority Dispatch sponsoring EMD Q Training Day, Radisson Chelmsford, lunch provided.
Natick PD – 25 classes, MCSA Website
Wilmington – APCO CTO Class, February/March 2017
Sturbridge PD – Matron Training, February 17, 2017

Old Business
SIEC – First Net nothing new to report, statewide radio system RFP pending disclosure. Report accepted.

NERAC – Chris Ryan - Interoperability Meeting presented by Chief Houghton, he showcased the FCAM or DFS new mobilization program for Fire Control Points to utilize for disaster, structural, or forestry task forces. The four fire control points are writing letters to the Marshall requesting to integrate the 10 alarms cards into the statewide mobilization program. Report accepted.

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Treasurer's Report – Paula Snow unable to attend due to a family commitment. $21,522.90 balance in account; 130 plus FY17 invoices emailed December 21, 2016 to all members and vendors. Report accepted.

Secretaries Report – Accepted as presented.

State 911 Commission – Steve Hooke, NG911 report - 40 PSAP's cut without major issues. New Interpreter Service contracted, email Monna Wallace with any issues. MSP N Hampton dispatching in the Chicopee PD/FD station, as of January 1, 2017; they will be moving into the MSP N Hampton early spring. The unions are still trying to fight this issue. Regional updates - at the beginning of the regionalization effort there were 267 PSAP's, down to 243 today, also 19 RECC's and 5 Regional PSAP's. Money has been spent on regionalization and State 911 and the Secretary of Public Safety is not happy with the results. The State is proposing regionalization incentives by increasing the Regional Grant Funding and Development Grants in FY18. Development grants may potentially increase from 8 million to 12 million and RECC S&I from 4.7% to 7%; Regional PSAP's .5% to .75%, pending approval. The 911 Commission tried to stop and vote, but was advised they had no authority to do so.

Text to 911 is expected August 2017, no language interpretation, rather the use of hybrid Google Translate. No ACD build currently, possibly by April. Report accepted.

President's Report – Retirement – Bills haven't moved in a couple months. Representative Smola and Senator Timulti intend to refile from both offices with more language changes in January; we're working towards more inclusive language. This is a critical time to contact Senators and Representatives to make them aware of these bills and ask for their commitment or endorsements as co-signers.

January 25 MCSA Meeting, at the ROCC, Duxbury – Certifying Communication Centers – National Center for Missing and Exploited Children, Charles Goodwin, Natick PD.

Meeting adjourned 11:47.

NENA meting followed at the Essex County Regional Emergency Communications Center.

Essex County Regional Emergency Communication Center, Middleton
December 21, 2016

Name	Agency/Business	Email
CHRIS CAMPBELL	SEEKONK	CAMC@SEEKONKPD.COM
Lauren Mielke	Easthampton	lmielke@easthamptonma.org
Scott Newkirk	Watson Dispatch	scottn@wachusett.com
Greg Lynskey	SWCCC	lynskeyg@SWCCC911.net
Penny Ryan	Charlton Pd	penny.ryan@charlton.net
Barbara Boisvert	Sturbridge PD	on file.
Chris Ryan	ECRECC	on file
Elizabeth Monahan	Worcester	monahane@worcesterma.gov
Michael Shanley	Worcester	shanleym@worcesterma.gov
Keenan Leonard-Solis	Georgetown	Kleonardsolis@georgetownma.gov
Erin Hastings	MSP New Braintree	on file
Leslie Carroll	Cambridge911	lcarroll@cambridge911.org
Darrell True	Wrentham	dtrue@police.wrentham.MA.US
Gary Premo	Franklin	gpremo@franklinpolice.com
Sheila Joyce	Wrentham	Sjoyce@comm.wrentham.ma.us

Essex County Regional Emergency Communication Center, Middleton
December 21, 2016

Name	Agency/Business	Email
Charles Goodwin	Natick	on file
Tracy Eldridge		teldridge@rapidsos.com
Anthony Newell		
Lee Ann Delp		
Mary Ann McLaughlin	Acton	on file
Elisabeth Hurley	ECRECC	ehurley@ecrecc.org
TracyEldridge	RapidSOS	teldridge@rapidsos.com
MICHAEL MAHONEY	THE ROCCC	mmahoney@town.duxbury.ma.us
Anthony Fowler	Holbrook RECC	afowler@ncrecc.com
Rob Reardon	The Roccc	
Steve Hooke.	Holbrook	Shooke@NCRecc.com
James Officer	Gloucester P.D.	Treelo11764@live.com
JEFF BROWN	SALEM FIRE ALARM	JBROWN@SALEM.COM
RICK CUTS	LYNN REG. FIRE	ON FILE
COREY SWIFT	WILMINGTON	cswift@wilmingtonma.gov

NCSA Sign In sheet

NAME	EMAIL
Charles Goodwin	on file
Tracy Eldridge	teldridge@rapidsos.com
Anthony P. Newell	Anewell@NVRECC.US
LeeAnn Delp	On File

Nerac - Chris Campbell
Interop Mtg. Chief Houghton FCAM or OFS new mobilization plan → comm, Fire control Points ⊕ utilize Impressed(ed) software. 4 Fire controls PS+ Nerac → Fire Marshall → Statewide mobilization plan - motion 2nd (P)

Treasures - Family commitment
$ 21,522.90
BD+ invoices FY 17 → email today
⊖ mv → Chris C. via Paula
including vendors) all members
Secretaries Rpt - Accepted as presented
M 2nd P

m. 3rd (P)

State all Comm - Steve Hoke
NG911 40 PSAPS out - Num ⊖ major issues
New Interpreter Service - issues email Umma
Chicopee Saga continues
MSP n Hampton PD+ PD Chicopee early Spring
Unms fightday
Regional Updates 247 - 243 today
19 RECCS 5 Regional
$ spent ⊖ happy w/ results
Sec ⊕ happy Increases to Regional grant funding
Development Grants FY18
RECC St I 4.7% → 7%

Thurs 29
99 Milford, 4:30ish

BE 3 3

10:04 Chris Campbell (1)
all for all - Shad Ahmed & Christopher Campbell
EC/CEC

5 towns
69 Wireless

Emergency Operation Plan
BASIC Continuity
MSU Risk Assessment
Nena Standard
Incident Case study - 100" snow
/ - HVAC failure, mold smell

Evacuation
White Board
Personnel Logistics
After Action Review
Continuity Planning

Business Mtg.
New Business - Recognize Traci Eldridge, SE Reg VP - 19 yrs Rochester. Dedication - Rochester & MCSA - Plaque & challenge coin presented.

Vote - to accept TE resignation motion, 2nd, passed, 1 opposed

Old Business

SIEC - So much to rpt, nothing new.
SP, NG statewide KTP pending disclosure. motion 2nd passed

1-6-17 Retirement Cambridge
Regional VP ↓

Nominations
Anthony Fowler SE Holbrook
Tracy Eldridge 2nd
Passed
Rob Reardon Duxbury
Mike Mahoney 2nd Lee Ann
passed

CO VP

Co Middlesex Greg Lynskey
Charles Goodwin Sa Work Reg
Anthony Newell 2nd
Thurs
Feb 16 Chelmsford Trinity
QS Certification
lunch QA Aqua

National Academy

Training
25 classes — Natick — MSA web
Wilmington - CTO class Feb Mar
2-17 Shrewsbury Marion Training

Adjourned 11:47

Nenca — Center

Dave
Spinosa
Essex
Shentis
Comm
DIV

Regional BAP .5% → .75%

Creative ways ↓ BAPS
to secondaries
Chicopee Mayor – friends Lt Governor

all Commissim attempted to stop + vol,
advised no authority

MCSA public records request
TEA → all 8/2017
– language → Google

No AED build
m 2nd p

Presidents Rpt
Retirement – bills ⊖ moved in a couple months. Small + Multi retiling w/ language changes. Critical time → Sen + Reps
Commitment or endorsements – co signers
new bill #s, ground zero, testify, submitted released

Jan 25 – Duxbury – "The Rock"
Certifying Comm Cer – Missing +
Exploited Children

New Business – Leslie Carroll