Massachusetts Communications Supervisors Association

"Developing Dispatchers & Dispatch Centers"

Board@ma911.org

Christopher Campbell
Seekonk Communications
President
president@ma911.org

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Worcester County VP

Erin Hastings MSP
Western Regional VP

Stephen Hooke
911 Commission Representative

February, 15, 2017, MCSA Meeting, Acton Public Safety Facility, Acton, MA

Meeting called to order by Chris Campbell at 10:09am

Welcome - Deputy Police Chief Rich Burrows, Acton PD

Presentation - Nathan Lee and Ryan Chambers, Denise Amber Lee, presented the Foundation's Third Party QA Initiative. DAL offers QA evaluators to objectively review your agency's calls with qualified Q's and will provide timely feedback and recommendations. Contact Nathan or Ryan for further info for your agency.

NERAC - No report.

SIEC - Warren Gould - No report.

State 911 Report - Steve Hooke – No Report.
Karen Robitaille – Hopes agencies are happy with the reimbursements and grant programs.

Treasurer's Report – Paula Snow away; Warren Gould reported 66 Agencies paid, 71 Agencies outstanding; contact Chris or Warren to find out if your agency has paid; Current balance $27,470.29. Motion passed, report accepted.

Secretaries Report - List of Board Members needs to be updated. Motion passed, report accepted pending updates.

Presidents Report - Meeting of Board of Directors on March 28, 6:30pm in Bolton.

Retirement – At last month's meeting there were 15 co-sponsors on the House Bill. The deadline in the House was February 3, 2017. There are currently 67 co-sponsors on House #215; this is a huge feat for us! Representative Smola is extremely happy with the numbers. The Senators and Reps crossed chambers and signed both bills. We are currently in a holding pattern, the Legislation needs to be assigned a Bill Number, and it will then be referred to a committee for a public hearing. There are 21 signatures on the Senate Bill. There is no deadline in the Senate to co-sponsor a bill, push your senators to sign on. The Senate Clerk will allow signatures until it goes to the floor as long as it has not been modified. Chris Campbell will keep everyone updated on the progress and has received positive indications from those that filed the legislation.

March Training - Annual MCSA Training, March 29, 2017 at the International in Bolton; $125.00 for members, $150.00 for non-members, all inclusive training, lunch,

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breakfast, and snacks. Guest speakers include Adam Timm from The Healthy Dispatcher in California and Dr. Joe Serio - Positive Interactions with Difficult People; approved for grant reimbursement and 8 hrs of con ed. For info see training@911.org. Chris thanked Goody and Mary Ann for stepping up to take the lead on the training.

April Dispatcher Appreciation Party - Saturday, April 8, IGC, to kick off Telecommunicator Week. Tickets 25.00 each, includes dinner and DJ Sunshine. Room rate $99.00, contact IGC directly. Chris thanked Tracy, Laura, Mary Ann, and Laurie for working very hard on the party. Regional VP's requested to reach out to the agencies in their areas.

Wilmington PD Comm Center Manager requesting info from any agency currently doing psych evals for new hires. Please contact Corey with copies of your policy or standards. Chris requested Corey to share the results.

Vice President, Don Hancock unable to attend, requests copies of all contracts for posting on the Members Only Section. Also requesting Comm Center photos to update the website; mail to webmaster@ma911.org.

Meeting locations - April 19, Worcester; May 17, Easthampton; June 21, Newburyport.

Goody is hosting Denise Amber Lee, March 8 and 9, 2017, $175.00/person, at Natick PD; grant approved. Also hosting a Police Version of the DAL training, May 2, 2017, $175.00; submitting for grant approval. This is a Law Enforcement perspective, Nathan's father-in-law is speaking from a police perspective, push to officers and chiefs.

Priority Dispatch EMD QA Training in Chelmsford, tomorrow, February 16, 2017, seats available, free lunch.

APCO CTO, Wilmington, March 27-29, 2017, $389.00/person, Instructor Lee Delp.
APCO CTO, Natick, May 8-10, 2017, hosting other classes, see MCSA and State 911 websites.

Final reminder to call Senators regarding current legislation, Senate Docket #867 offered by Senator Timilty, any questions please contact Chris Campbell or retirement@ma911.org. Any questions on Reps, where you work or live, contact Chris for assistance. There is still a process ahead of us before it reaches the Governor's desk. Call your Senators!

Meeting adjourned.

Acton PD
February 15, 2017

Name	Agency/Business	Email
Karen Robitaille	State 911 Dept	Karen.Robitaille@state.ma.us
Kelly Banister	Northampton PD	Kbanister@northamptonma.gov
Nina Barszcz	"	nbarszcz@northamptonma.gov