Massachusetts Communications Supervisors Association

"Developing Dispatchers & Dispatch Centers"

Board@ma911.org

Christopher Campbell
Seekonk Communications
President
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Donald Hancock
Billerica PD
Vice-President

Mary Ann McLaughlin
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Paula Snow
Cambridge ECC
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Essex County VP

Michael Mahoney
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Laura McGerigle
Newton PD
Middlesex-Suffolk County VP

Laurie Lyons
Gardner PD
Worcester County VP

Erin Hastings MSP
Western Regional VP

Stephen Hooke
911 Commission Representative

April 19, 2017, Worcester Regional Emergency Communications Center
20 Attendees; 18 Agencies

Meeting called to order by Laurie Lyons at 10:10am

Welcome – Director Richard Fiske, WRECC

Presentations: Peter F. Grace, GIS Analyst, MassGIS – MSAG is going away with the NextGen roll-out and GIS is being used to route calls. Telecommunicators can send updates directly from the NG911 Response Assist screen. The on-line form replaces the Verizon MSAG update. The MassGIS Power Point is posted on the MCSA Website.

Crisis Intervention Training for Communications – Worcester PD, Crisis Intervention Team, Officers Chris Cutliffe and James Hodgerney – The goals of the team is to redirect individuals with mental illness from the Judicial System to the Health Care System, reduce the stigma and need for further involvement with the Criminal Justice System, and improve Officer and Consumer safety.

NERAC – Chris Ryan – District 14 seeking funding to upgrade their Comms Vehicle. The ECFCA is conducting a Communications Study regarding infrastructure and looking at a Microwave Ring for better redundancy and expansion to CMED and BAEPURN.

SIEC – May 10, 2017 Meeting, nothing to update.

State 911 Report – Next Commission Meeting May 25, 2017 @ 10:30am. Karen Robitaille - Proposed Grant changes pending May approval of the DTC. Development Grant increased from 8 million to 12 million. NG911 Update – 2 pilot Meridian sites. Cambridge will be the first ACD site.

Secretaries Report – Accepted as written, motion passed.

Treasurer's Report – No report; report at the next meeting in May.

Presidents Report – Chris Campbell unable to attend will update Retirement Legislation at the May Meeting. Any new Bylaw changes or amendments need to be discussed at the May Meeting; email the President if you have any items to be considered. The Annual Meeting will be held at Michael's Harborside, Newburyport.

Other Business - Chris Ryan – APCO Reclassification – Update the classification of 911 call takers and dispatchers as part of the revisions to the Standard Occupational

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Classification (SOC); 22,000 signatures on the petition a couple of days prior. Reminder to blast emails for signatures.

Text to 911 Update – The Deaf and Hard of Hearing Community is pushing for Test to 911; State is working with Boston PD and SP, soft roll-out possible by late summer. Essex Regional and SP will be relay centers, still working out the service areas. East of Worcester and the Cape and Islands may go to Essex and West of Worcester may go to GHQ. The ROCCC will be a regional pilot site.

Development Grant includes Regional Centers taking their own Wireless Calls and performing In-House EMD.

CCM Grant – Not appropriated yet from the Commission, it will be changed slightly from previous programs. There is proposed language to include no preference to vendors; other leadership programs available, i.e. APCO.

Essex County – Lee Ann Delp's Wireless Class is still available, contact Essex to schedule a class. Director Shad Ahmed willing to speak with any Centers considering receiving wireless calls; challenges include an increase in public records requests, butt dials, research, traces, and re-routing calls; Prefix phones are difficult to trace.

Meeting Adjourned 11:50am.

Worcester Regional Emergency Communications Center
April 19, 2017

Name	Agency/Business	Email
MaryAnn McLaughlin	Acton PD	on file
Peter Grace	Mass GIS	peter.grace@mass.gov
Chris Regan	ECRECC	cregan@ecrecc.org
Anne Camaro	Cambridge 911	acamaro@cambridge911.org
SHAD AHMED	ESSEX 911	Shad@ecrecc.org
Stacy Poutas	Newton	spoutas@newtonma.gov
Scott Newkirk	WA Hendrickson/Watson	scottn@wahillc.com
Rob Reardon	Duxbury FD	Reardon@duxburyfire.com
Anthony Fowler	Norfolk County Communications	afowler@ncrecc.com
Kim Walker	MSP - New Braintree	on file
Greg Lynskey	SWCCC	
David Squires	Bolderstown P.D.	on file
Corey Swift	Wilmington	on file

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April 19, 2017

Name	Agency/Business	Email
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