Massachusetts Communications Supervisors Association

"Developing Dispatchers & Dispatch Centers"

Board@ma911.org

Christopher Campbell
Seekonk Communications
President
president@ma911.org

Donald Hancock
Billerica PD
Vice-President

Mary Ann McLaughlin
Acton PD
Secretary

Paula Snow
Cambridge ECC
Treasurer

Warren Gould
Boxford Communications
Essex County VP

Michael Mahoney
ROCCC
Southeast Regional VP

Laura McGerigle
Newton PD
Middlesex-Suffolk County VP

Laurie Lyons
Gardner PD
Worcester County VP

Erin Hastings MSP
Western Regional VP

Stephen Hooke
911 Commission Representative

May MCSA Meeting
May 17, 2017
Wilbraham MA

AGENDA

1. Welcome
2. NERAC Report
3. SIEC Report
4. State 911 Report
   a. Commission Meeting May 25
5. Treasurers Report
   a. Status of FY17 Membership Invoices
   b. Account Balances
6. Secretary's Report
7. Presidents Report
   a. Retirement
8. ByLaws
   i. Amend Article III Section I(A)(5) to SIX REGIONAL VICE PRESIDENTS AS FOLLOWS:
      1. Essex County
      2. South East Regional
      3. Middlesex & Suffolk Counties
      4. Worcester County
      5. Hampden & Berkshire County
      6. Franklin & Hampshire Counties

   ii. Amend Article III Section I by adding (E) any elected officer of the association who wishes to resign their position shall do so in writing to the President. Such resignation will be effective immediately and shall be accepted at the next regularly scheduled monthly meeting

Massachusetts Communications Supervisors Association

"Developing Dispatchers & Dispatch Centers"

Board@ma911.org

Christopher Campbell
Seekonk Communications
President
president@ma911.org

Donald Hancock
Billerica PD
Vice-President

Mary Ann McLaughlin
Acton PD
Secretary

Paula Snow
Cambridge ECC
Treasurer

Warren Gould
Boxford Communications
Essex County VP

Michael Mahoney
ROCCC
Southeast Regional VP

Laura McGerigle
Newton PD
Middlesex-Suffolk County VP

Laurie Lyons
Gardner PD
Worcester County VP

Erin Hastings MSP
Western Regional VP

Stephen Hooke
911 Commission Representative

iii. Amend Article III Section I by adding (F) In the event that any elected officer of the association resigns or is removed for cause during their term but prior to the annual meeting the membership shall hold a special election at the next regularly scheduled monthly meeting following the resignation. This election shall be for the sole purpose of filling only the open position(s).

iv. Amend Article III Section II(E) as follows delete Five and Replace with SIX

v. Amend Article II Section I(A) by adding (3) Commercial Membership (non-voting)

vi. Amend Article II Section 1(A) to define Commercial Membership

vii. Any other Bylaw amendments

9. Other Business
   a. Waiting on info for FY18 CCM Grant

10. Next Meeting Date is June 21 @ Michaels Harborside Newburyport

11. Adjournment

Massachusetts Communications Supervisors Association

"Developing Dispatchers & Dispatch Centers"

Board@ma911.org

Christopher Campbell
Seekonk Communications
President
president@ma911.org

Donald Hancock
Billerica PD
Vice-President

Mary Ann McLaughlin
Acton PD
Secretary

Paula Snow
Cambridge ECC
Treasurer

Warren Gould
Boxford Communications
Essex County VP

Anthony Fowler
Holbrook Communications
Southeast Regional VP

Laura McGerigle
Newton PD
Middlesex-Suffolk County VP

Laurie Lyons
Gardner PD
Worcester County VP

Erin Hastings MSP
Western Regional VP

Stephen Hooke
911 Commission Representative

May 17, 2017, Wilbraham PD, 20 Attendees; 13 Agencies

Meeting called to order by Chris Campbell at 10:20am

NERAC – No update

SIEC – Chris Campbell spoke with Warren Gould, nothing new, unable to attend last meeting.

State 911 – Deadline to apply for the Development Grants was Monday, amount was raised by DTC to 12 million dollars. Next Commission is meeting May 25, at 10am in Middleboro; release of Training and S&I Grants. FY18 Grant Guidelines - Language for the Leadership CCM Program is changing; the State wants to open attendance to include the APCO CPE and potentially other programs, perhaps RPL. MCSA is still part of the selection process.

Wireless Direct for Regional Centers – The State is requesting a timeline for implementation of wireless direct, including S&I grant incentive of $25,000.00. There's also a petition for additional funding if necessary. The Development Grant funding requests require a timeline for acceptance of wireless direct for communities served. You may add carriers, towers, or sectors, one at a time.

Verizon is no longer doing MSAG, replaced by Mass GIS. Power Point is available on MCSA website.

NG911/GDIT Issues: Pre-deployment – last minute notice for meetings, cancellations, Vendors showing up unannounced; TTY issues; Helpdesk – no answer, no message capabilities; De-install hacks; Landline calls to 911 from 1000 Verizon emergency numbers still routed to 911 lines until transition is complete; Equature recordings lost; Wires cut; Prerecorded greetings and logins lost; Silent Call Monitoring inconsistent, trainers availability inconsistent, and recommended to CORI check installers. MCSA and NENA Presidents will draft a letter to State 911 on behalf of agencies regarding NG911 issues; document and email Chris and Shad specific examples of ongoing issues, unannounced meetings, scheduling, project management, de-install, and pre-deployment issues. The goal is to send prior to the Commission Meeting on May 25.

NG911 Discussion – Mapping is phenomenal; Cambridge is an ACD site, not finalized yet. Each Agency maintains recordings for 3 years. Rutland looking for UPS devices; consider surplussing to Rutland Regional.

Massachusetts Communications Supervisors Association

"Developing Dispatchers & Dispatch Centers"

Board@ma911.org

Christopher Campbell
Seekonk Communications
President
president@ma911.org

Donald Hancock
Billerica PD
Vice-President

Mary Ann McLaughlin
Acton PD
Secretary

Paula Snow
Cambridge ECC
Treasurer

Warren Gould
Boxford Communications
Essex County VP

Anthony Fowler
Holbrook Communications
Southeast Regional VP

Laura McGerigle
Newton PD
Middlesex-Suffolk County VP

Laurie Lyons
Gardner PD
Worcester County VP

Erin Hastings MSP
Western Regional VP

Stephen Hooke
911 Commission Representative

Treasurers Report - No report, Paula unable to intend; President advised solid financial shape from the training, not a quote but approximately $20,000.00 in the bank. March Training cost $1000.00; training designed to give back.

Secretaries Report – Accepted with request to correct typo - test to text.

President's Report – March Training had a good turnout, $1000.00 cost; we attempt to break even. Next year's training is already set with Gordon Graham, have a signed contract, and working on topics. There's a possibility the Board will be requesting the general body to look at hosting two days or changing the venue, anticipating a complete sell out, based on response prior to promoting the event. Gordon Graham's normal speaking fee is $10,000/day, MCSA rate is $5000/day, securing a big discount. Training scheduled for the International, March 28, 2018.

Retirement – Senator Timilty stepped down from his Senate seat to become the Norfolk County Treasurer. He was a very strong friend and supporter of Public Safety and 911. This is a very large loss but does not completely kill the Retirement Bill, it will be handed off to another Co-Sponsor and they will take lead, unsure of whom it will be. The staff stays in place until a new Senator is elected in October. One overall concern is Senator Timilty was Chairman of the Joint Committee on Public Service, the first hurdle that we need to cross. Bills have been accepted by the House and Senate, referred to the Committee on Public Service, no movement, Bill still hasn't been heard, Rep Smola may stop by today, Chris will keep everyone updated.

By Laws – The current bylaws for the Association state any new proposed bylaws or amendments need to be moved and seconded at this meeting, voted on in June, and discussed at this meeting.

On behalf of the President and E Board, officially in the minutes:

i. Amend Article III Section I(A)(5) to SIX REGIONAL VICE PRESIDENTS AS FOLLOWS:
    1. Essex County
    2. South East Regional
    3. Middlesex & Suffolk Counties
    4. Worcester County
    5. Hampden & Berkshire Counties
    6. Franklin & Hampshire Counties

Massachusetts Communications Supervisors Association

"Developing Dispatchers & Dispatch Centers"

Board@ma911.org

Christopher Campbell
Seekonk Communications
President
president@ma911.org

Donald Hancock
Billerica PD
Vice-President

Mary Ann McLaughlin
Acton PD
Secretary

Paula Snow
Cambridge ECC
Treasurer

Warren Gould
Boxford Communications
Essex County VP

Anthony Fowler
Holbrook Communications
Southeast Regional VP

Laura McGerigle
Newton PD
Middlesex-Suffolk County VP

Laurie Lyons
Gardner PD
Worcester County VP

Erin Hastings MSP
Western Regional VP

Stephen Hooke
911 Commission Representative

Discussion at the Executive E Board Meeting in March to improve representation and involvement; Western Mass is a large area to cover. Both Reps present at meeting and supportive of the motion.

Motion to amend as stated - Don Hancock; Seconded – Greg Lynskey; voted for consideration for a vote at next month's meeting.

ii. Amend Article III Section I by adding (E) any elected officer of the association who wishes to resign their position shall do so in writing to the President. Such resignation will be effective immediately and shall be accepted at the next regularly scheduled monthly meeting.

Amendment addresses a two-part concern after the former SE Regional VP stepped down and there was no process to fill open positions; not personal or geared to any election. Change provides an opportunity, notification, and attendance at an open meeting to go through a nomination process. Any elected position has to be re-elected at the Annual June Meeting; Term is July 1 – June 30.

Motion – Don Hancock; Seconded – Charles Goodwin; Voted for consideration for a vote at next month's meeting.

iii. Amend Article III Section I by adding (F) In the event that any elected officer of the association resigns or is removed for cause during their term but prior to the annual meeting the membership shall hold a special election at the next regularly scheduled monthly meeting following the resignation. This election shall be for the sole purpose of filling only the open position(s).

Motion – Charles Goodwin:

Amend Article III Section I by adding (F) In the event that any elected officer of the association resigns or is removed for cause during their term but prior to the annual meeting the membership shall hold a special election at the next regularly scheduled monthly meeting following the acceptance of the resignation. This election shall be for the sole purpose of filling the open position(s)

Board@ma911.org

Christopher Campbell
Seekonk Communications
President
president@ma911.org

Donald Hancock
Billerica PD
Vice-President

Mary Ann McLaughlin
Acton PD
Secretary

Paula Snow
Cambridge ECC
Treasurer

Warren Gould
Boxford Communications
Essex County VP

Anthony Fowler
Holbrook Communications
Southeast Regional VP

Laura McGerigle
Newton PD
Middlesex-Suffolk County VP

Laurie Lyons
Gardner PD
Worcester County VP

Erin Hastings MSP
Western Regional VP

Stephen Hooke
911 Commission Representative

Seconded – Greg Lynskey; Voted for consideration for a vote at next month's meeting.

iv. Amend Article III Section II(E) as follows delete Five and Replace with SIX

Motion – Don Hancock; Seconded – David Squires; Voted for consideration for a vote at next month's meeting.

v. Amend Article II Section I(A) by adding (3) Commercial Membership (non-voting)

The Commercial Membership theoretically falls under Associate Membership, geared towards establishing Commercial Membership and eventually a Commercial Advisory Board. The first step to move forward is to promote Commercial Memberships, allowing those member some separate appointments of their own, with a non-voting Rep on the E board; a process similar to APCO.

Motion – Don Hancock; Seconded – Shirley Rae; Voted for consideration for a vote at next month's meeting.

vi. Amend Article II Section 1(A) to define Commercial Membership

Discussion ensued to define parameters for Commercial Memberships; decision to define language next month; Amendment withdrawn by Chris Campbell.

vii. Any other Bylaw amendments

The group discussed the eligibility to serve in an elected capacity without restrictions on the E Board, as a Regional VP, or any other elected positions. Elected member could be brand new and nominated and elected to serve on the E board without having been actively involved. Discussed a restriction - member has to be a member in good standing and paid dues. Should they be active for one year and attended five or eight meetings out of ten? Forward for discussion purposes; somewhat restricting in terms of involvement in areas we already have lack of involvement. Would that be a consideration to other positions other than Regional VP's? Once elected no minimum requirements. Don't want to discourage volunteers but there are VP's that don't come to meetings, do we require participation after election? E Board may address if a Regional

Massachusetts Communications Supervisors Association

"Developing Dispatchers & Dispatch Centers"

Board@ma911.org

Christopher Campbell
Seekonk Communications
President
president@ma911.org

Donald Hancock
Billerica PD
Vice-President

Mary Ann McLaughlin
Acton PD
Secretary

Paula Snow
Cambridge ECC
Treasurer

Warren Gould
Boxford Communications
Essex County VP

Anthony Fowler
Holbrook Communications
Southeast Regional VP

Laura McGerigle
Newton PD
Middlesex-Suffolk County VP

Laurie Lyons
Gardner PD
Worcester County VP

Erin Hastings MSP
Western Regional VP

Stephen Hooke
911 Commission Representative

VP is not holding up their end of the bargain, there are ways in the Bylaws to remove for cause their elected position.

Motion to address the discussion requested; no motion; Amendment not forwarded for further discussion.

Motion made to move the accepted amendments forward for a vote by the general body at the annual meeting in June.
Motion – Erin Hastings; Seconded – Chris Ryan. All present in favor, no abstentions; so voted.

No other bylaw amendments presented by the body at the meeting.

Other Business – The domain for our website is set to expire, requesting a 5 yr renewal, cost is approximately $150.00. Motion made to approve an amount not to exceed $200.00 for the purpose of renewing the MCSA domain license and authorize Chris Ryan to procure and work in conjunction with Don Hancock who handles the website. Motion – Don Hancock; Seconded – Erin Hastings; voted unanimously.

Next meeting – June 21, 2017 at Michael's Harborside, Newburyport, 10 am; Elections for President, VP, Secretary, Treasurer, all Regional VP's and Co-Regional VP's; State 911 Rep if included, otherwise appointed.

FY18 Membership Fees - Chris intends to raise FY18 Membership costs, fees have not been raised in a long time. Training Grant covers the fees and only specifies membership, i.e. APCO and NENA and not specific costs.

Free surplus consoles available from Essex County.

Mass NENA immediately following.

Meeting adjourned 11:46am.

Wilbraham PD
May 17, 2017

Name	Agency/Business	Email
Mary Ann Mclaughlin	Acton	on file
David Squires	Belchertown	" "
Charles Goodwin	Natick	on file
Don Hancock	Billerica Police	on file
Chris Campbell	SEEKonk	ONFILE
Erin Hastings	MSP	on file
Scott Newkirk	Watson Dispatch/Hendrickson	"
Shirley Rae	Wilbraham	"
Shad Ahmed	Essex Regional	"
Chris Ryan	Essex Regional	"
Greg Lynskey	S. Worc County Regional	"
Tammy Piechota	Palmer Police Dept	"
Julie Kelly	Newton	on file
Michael Shanley	WEC	"
Elizabeth Monahan	~~[illegible]~~ WEC	"