Massachusetts Communications Supervisors Association

"Developing Dispatchers & Dispatch Centers"

Board@ma911.org

Christopher Campbell
Seekonk Communications
President
president@ma911.org

Donald Hancock
Billerica PD
Vice-President

Mary Ann McLaughlin
Acton PD
Secretary

Warren Gould
Boxford Communications
Treasurer

Lee Ann Delp
ECRECC
Essex County VP

Anthony Fowler
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Southeast Regional VP

Laura McGerigle
Newton PD
Middlesex-Suffolk County VP

Laurie Lyons
Gardner PD
Worcester County VP

Erin Hastings
MSP
Hampden/Berkshire Counties VP

David Squires
Belchertown
Franklin/Hampshire Counties VP

Stephen Hooke
911 Commission Representative

October 18, 2018 Monthly Meeting
Agenda

1. Welcome
2. Guest Speakers
3. NEREC Report
4. SIEC Report
5. State 911 Report
6. Committee Reports
    a. Website
    b. Training
7. Treasurer's Report
    a. Status of FY18 Invoices
    b. Account Balances
8. Secretary's Report
    a. Monthly Meeting Locations
9. President's Report
    a. Committee Appointments
    b. Retirement

SP New Braintree
October 18, 2017

Name	Agency/Business	Email
Warren Gould	Boxford	on file
CHRIS CAMPBELL	SEEKONK	on FILE
Matt Barstow	MSP	On file
Mary Ann McLaughlin	Acton	" "
Anthony Newell	NVRECC	on File
Karen Hannula	Templeton PD	on file
Sherrie O'Donnell	Templeton PD	cirrchs72@gmail.com
Kim Walker	MSP	on File
Kevin Lessard	Brookline Police Dept	on file
Laurie Lyons	Gardner	on File
Chris Ryan	ECRECC	on file
Syed Ahmed	"	"
Barbara Barton	Sturbridge PD	on file.

SP New Braintree
October 18, 2017

Name	Agency/Business	Email
Margie Ciccone	Newton	mciccone@Newtonma.gov
LAURA MCGENICLE	NEWTON	ON FILE
DON HANCOCK	Billerica Police	ON FILE
Erin Hastings	MSP	on file
Scott Newkirk	WA Hendrickson	scottn@wahinc.com
Greg Lynskey	SWCCC	lynskeyg@swccc911.net
Kaitlyn DiBuono	SWCCC	dibuonok@swccc911.net
Shirley Rae	Wilbraham CD	srae@wilbraham-ma.gov
Melissa Nazzaro	EOPSS	Melissa.Nazzaro@MassMail.State.ma.us
Monna Wallace	State 911	
David McClelland	MBTA Transit Police/IXP	CMT431@GMAIL.COM

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October 18, 2017, Mass State Police Academy, New Braintree, MA

Meeting called to order by Chris Campbell 10:03am; 24 Attendees; 18 Agencies

Retirement Bill Update – Rep Todd Smola, Ranking member of the Ways and Means Committee. The strategy for this bill was to change the approach and engage involvement earlier in the process, utilizing dispatchers as advocates. Results: 68 co-sponsors, very broad cross-section of co-sponsors on the bill. The hearing before the Joint Committee on Public Service scheduled on October 31, 2017 at 1pm. Strong recommendation to attend State House, appearance will help move the bill; fill the room with advocates. The Committee needs to release the bill with a recommendation; not easy to do. Contact Reps and Senators and request to meet with them to reinforce our position. Stay away from stock email, use as a guide. Submit written testimony, to House and Senate Committee Chairs and request it be included as part of the record. Members on the committee are signatory's on the bill.

President's Report - Retirement - Chris Campbell – MCSA is working with Rep Smola's office and Senator Feeney's office who replaced Senator Timilty, to move the bill forward. MCSA will offer testimony on Oct 31, 2017. Mass NENA hopefully testifying on Beacon Hill and will coordinate the testimony. Highly encourage dispatch staff to call, write letters, submit written testimony, and if attending notify Chris. The House bill made it to 3rd reading, if the Joint Committee comes out favorably it will go back to the respective chamber and will be referred, possibly to the Ways and Means Committee to discuss budget. Once passed, the bill will go through the same process in the Senate and hopefully to the Governor's desk. Contact Unions, Lobbyists and talk to Police and Fire Chiefs. Email link will be provided to the Eboard and Vice Presidents. Offer written testimony on things you do on a daily basis. H1449 and S1479 – bills are worded exactly the same, will affect all certified Public Safety Communicators regardless of the agency worked for. 68 co-sponsors on House Bill; the Senate bill is worded the same, 16 or 18 co-sponsors.

State 911 – Monna Wallace – Academy currently in session, restricted because no contract with training consultants, in the process of putting an RFR together for next academy; following the procurement laws. Academy Graduation is November 3, 2017 at SP Framingham; very good group.

Over 5000 dispatchers trained in NG911 in just over one year. Some changes with the system since deployment. There will be an eight hour Refresher Class on the schedule next month. Send everyone through for updates and a second chance to review; counts for con-ed hours.

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No more class times on rosters, initialing attendance. If someone leaves early they have to check with Monna, Cathy or Venice, it's marked on roster, and the PSAP is contacted. Weather, small classes, testing first etc. may cause an early release.

Less than 20 PSAP's have not deployed to NG911, some issues this week, GDIT and State 911 working on problems. It's a sophisticated system, new CPE, new network, big project, some bugs or problems expected.

Testing Text to 911, Nantucket will pilot in the next few weeks; testing all carriers. January roll-out, great Public Service Announcements; Deaf and Hard of Hearing community don't have access to 911 without a TTY.

New website is a work in progress, will include a job aid for training info. Some items are missing on the site.

NEREC – Chris Ryan -Working on interoperability for Essex County Fire Chief's Association Communication Study; 20 year roadmap. RFP finished a few weeks ago, put out to bid, none received, only $25000.00. Putting out to bid again, waiting for feedback. Also working on the future of the microwave system in the Northeast Region, a long term sustainability project; no longer able to pay for with Homeland Security funds. MASS NENA Meeting following MCSA meeting. Discuss 911 issues, enhancements and reports.

SIEC report deferred to SWIC – Melissa Nazarro – New SWICC position filled by Melissa. First Net in Massachusetts is a large national project, little awareness of the public safety wireless network being built. AT&T won bid. Each state may opt in or out or present their own solution. Mass has not opted in, RFP for other vendor solutions.

911 – Steve Hooke away at a conference; Development Grants recently awarded in September. No Commission Meeting scheduled to date.

Website – Don Hancock requested Erin Hastings assist with website. Upcoming trainings added. Send requests for trainings, job openings, photos of staff or centers, and updated contracts to the webmaster. Not many manager or supervisor contracts. Job postings free for member agencies.

Training Committee – Mary Ann McLaughlin – March Training - works on logistics with Charles Goodwin and Anne Camaro. Gordon Graham scheduled March 2018, possibly adding a second day.

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Chris Campbell - Anne Camaro appointed to training committee. Discussed expanding monthly meetings next year to include con-ed hours; long term goal, multi-day Conference in March with vendors.

Treasurer's Report – Warren Gould - $22,334.63 current balance. Invoices sent out. Annual Dues rose to $125.00, updating website and Paypal. Report accepted.

Secretary's Report – Mary Ann McLaughlin, presented as written; report accepted. Monthly MCSA openings please see after meeting.

Kevin Lessard appointed Co-VP for Southeast Region. Call for election at the November Meeting. Accepting nominations and vote; until then Kevin is sitting in position.

President's Report – Anyone interested in subcommittees contact Chris. Committee formed for Dispatch Appreciation Event, April 2018. Retirement – emphasize letters, phone calls, every ounce of pressure on Senators and Reps.

PSAP Leadership Grant Award Program, 14 or 15 applicants for CCM Program, San Antonio, TX; none for CPE.

Five Award Recipients:

Elizabeth Belmonte – Cambridge Emergency Communications Center
Terri Bryce – Hudson Police Department
Joe Crean – ROCCC
Michael Griffin – Salem Police Department
Daniel Lally – Chelsea Emergency Management Agency

Discussion to bring CCM to Massachusetts in 2018

Meeting adjourned 11:19am; Mass NENA Meeting cancelled.