Massachusetts Communications Supervisors Association

"Developing Dispatchers & Dispatch Centers"

Board@ma911.org

Christopher Campbell
Seekonk Communications
President
president@ma911.org

Donald Hancock
Billerica PD
Vice-President

Mary Ann McLaughlin
Acton PD
Secretary

Paula Snow
Cambridge ECC
Treasurer

Warren Gould
Boxford Communications
Essex County VP

Anthony Fowler
Holbrook Communications Ctr
Southeast Regional VP

Laura McGerigle
Newton PD
Middlesex-Suffolk County VP

Laurie Lyons
Gardner PD
Worcester County VP

Erin Hastings MSP
Western Regional VP

Stephen Hooke
911 Commission Representative

April 18, 2018, Maynard PD, 24 Attendees; 19 Agencies

10:01 Meeting called to order by Don Hancock.

Presentation - Sgt Ed Burman, Ashland PD, Coplink data sharing system. Great officer safety tool for dispatchers, free in Massachusetts. Helpful in solving crimes, hiring process, and provides info when there is no BOP.

NEREC – Chris Ryan – Fire Communications Study for Districts 5 and 15, Fire Control Points, completed with several recommendations; approved at Interop meeting last week. COML AND COMT Training is available; applications on NEREC.us.

SIEC – Warren Gould – Not present, Melissa Nazzaro advised no meeting since we met last, nothing to report; next meeting May 8, 2018.

State 911 Reports – Steve Hooke

- Commission meeting a couple weeks ago, Standards Committee getting back together to review training and NG911 issues; the committee reports issues to the 911 Commission.
- Development Grant approved, increasing funding, $8 - $15 million, one time jump, needs ETC approval.
- Development Grants due by May 15, 2018, if interested in a Regional or existing Regional Center, great year to apply, first priority is adding additional towns to existing centers.
- Text to 911 rolled out on Nantucket, coming to Essex, some issues on Nantucket, no date for Essex.
- Chris Ryan – Standards Committee is only for commission members, but meeting is open to the public; only Commission members may sit on the subcommittee. Chris requested notification of meetings, Steve advised he often receives one day's notice, and then meeting is cancelled, with one day's notice of rescheduled meeting. Steve will notify Chris and Don.
- Greg Lynskey advised to reach out to GIS Department regarding your community's compliance; not as daunting as it sounded. Check on your Center and find steps to reach compliance.
- Steve Hooke inquired how we handle EMD and foreign languages with Text to 911; received no answers. Chris Ryan advised it's being addressed in the policy; make EMD attempt.

Website Committee – Don Hancock – Site updated with photos from party and job updates. Send photos, contracts, and job descriptions to Don Hancock.

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Training – Mary Ann McLaughlin – Gordon Graham training very successful, sold out at 172 attendees. Some behind the scenes concerns with IGC regarding set up, availability of liaison, and amenities. Issues addressed, may look for a different venue next year. Looking for speakers and location for March 2019 training, forward suggestions to the Training Committee.

Events – Laurie Lyons – Party was a good time, difficult night for ticket sales, not many sold. As a group and Eboard members, we made an effort, signed a contract; we were held to the contracted number. Remitted $1310, not all money turned in. MCSA paid more than expected but the Association is about giving back. Attendees had such a good time, the DJ asked to return, and we're committed to doing it again, however it's incumbent upon us to obtain ticket sales! Shannon Jackman, National recording artist and Uxbridge dispatcher performed and did an incredible job! Don will tweet and post link with bio.

Outreach Committee – Kevin Lessard – Committee planning to increase awareness of MCSA. Members include Anne Camaro, Kevin Lessard, Anthony Fowler, and Greg Lynskey, with Chris Campbell advising. Discussed annual election, bylaw changes, quarterly newsletter incorporating website info, training, changes to website, and upcoming events. Requesting volunteers outside the board or committee, contact by email to outreach@ma911.org. Anthony Fowler – MCSA Facebook and Twitter linked, anything that goes out on FB will automatically go out on Twitter.

Bylaw Committee – Requesting volunteers from membership, reach out to Chris or Don. Proposals for bylaw changes due at May meeting, voted on at June meeting.

Reporting Regional VP's:
Southeast - Anthony Fowler – Reached out to Yarmouth PD, dispatch covered by surrounding towns, expressed their thanks, asked for more info on MCSA.

Middlesex/Suffolk – Laura McGerigle – Update on Dispatcher Kevin Donovan critically injured in a MVA on the Mass Pike on Easter Sunday, in ICU 16 days, removed blood clot from lung, moving to regular care and then rehab. MCSA Board offered a donation, Donovan family all set, will advise of changes. Miracle he survived; dog also injured.

Worcester County – Laurie Lyons – Retirement Bill reminder – Reach out personally to move forward on the Bills and reach out to Chiefs. Creating a form to assist with coverage in Centers including qualifications for radios, software, EMD, CAD, Fire dispatch, etc. and will forward to Chris Campbell. Chris Ryan and Melissa Nazzaro discussed TERT – Telecommunicator Emergency Response Taskforce. Melissa advised FEMA and National TERT was pushing hard, potential hold up, looking to form an LLC

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before any additional steps. Mechanism needs to be in place for credentials, compensation, and have agencies on board.

Franklin/Hampshire – David Squires - May 16, 2018, Power Phone Hostage Negotiations training. Consider coinciding training and Dispatcher Appreciation Event on the same night. Monna Wallace advised State is bringing back Awards Ceremony.

Treasurer's Report – Warren Gould not present.

Secretary's Report – Mary Ann McLaughlin, presented as written; report accepted.

- Monthly Meeting locations – Cambridge requesting head count the night before for clearance.
- June Annual meeting headcount 14 days prior for lunch count.
- 2019 Meeting Schedule – Sign-up sheet available to host class; area VP's requested to reach out to membership. March and June filled.

President's Report – Don Hancock on behalf of Chris Campbell

- Retirement Bill updated on March 16, 2018, moved out of committee, back on State House floor, call Reps and Senators to obtain support.
- Donation to Yarmouth Police Foundation in remembrance of Officer Gannon – Eboard voted in favor; Motion - Laura McGerigle, maximum allowed donation, 2nd Greg Lynskey.

12:17 Meeting adjourned.

Maynard PD
April 18, 2018

Name	Agency/Business	Email
MaryAnn McLaughlin	Acton PD	on file
Roberto Ortega	Ashland PD	
Don Hancock	Billerica Police	on file
Sarah Finnerty	maynard pd	on file.
Anthony Fowler	Holbrook	on file.
Bob Coulombe	Winchendon	on File
Kristina Moran	Nashoba Valley RECC	on file
LAURA MCGERIGLE	NEWTON PD	ON FILE
MAGGIE CICCONE	NEWTON PD	ON FILE
Scott Newkirk	Watson Dispatch	" "
Corey Swift	N. Immington	" "
Greg Lynskey	SWCCC	"
STEPHEN JONES	MAYNARD P.D.	sjones@maynardpolice.com
Barbara Boileau	Sturbridge PD	on file.
Laurie Lynn	Gardner Police	on file

Maynard PD
April 18, 2018

Name	Agency/Business	Email
Steve Hooke	Holbrook	Shooke@NCRecc.com
Sheila Joyce	Wrentham	sjoyce@comm.wrentham.ma.us
David Squires	Belchertown	davidsquires10@hotmail.com
Chris Ryan	ECRECC	on file
Ken Lesson	Brookline	on file
Julie Kelly	Newton	on file